CVE-2021-31989

**Affected Axis products & solutions**

- AXIS Device Manager, running 5.16.063 or earlier

**Overview**

An external research team has found a shortcoming in AXIS Device Manager’s handling of device credentials stored in RAM. A user with permission to log on to the machine hosting the ADM client could under certain conditions extract a memory dump from the built-in Windows Task Manager application. The memory dump may potentially contain credentials of connected Axis devices.

The vulnerability was discovered by Ben Leonard-Lagarde and Freddie Sibley-Calder from Modux Limited.

**Risk assessment**

A potential adversary needs privileges to run AXIS Device Manager to exploit the flaw and requires high technical skills and motivation.

**Action Plan**

Axis has released an unscheduled patch, AXIS Device Manager 5.17.065, on August 4th, 2021. It is recommended to update to this version which can be found [here](#).

For further assistance, please contact AXIS Technical Support [https://www.axis.com/support](https://www.axis.com/support).