

Serving up security.

Food courts use axis products to deter theft.



Organization:
Springfield Food Court

Location:
USA

Industry segment:
Retail

Application:
Security system to
monitor various areas
of the food courts

Mission

To combat theft and scams, the Springfield Food Court, Inc. (SFC) needed a security system that would allow senior management to easily monitor large food court areas dispersed throughout several states. The SFC needed a solution that would give it the ability to view operations at each of its remote locations.

Solution

The SFC installed five Axis video servers and 22 cameras with pan, tilt and zoom capabilities to upgrade and expand its security system in two of its seven locations. The video servers, which digitize images from analog cameras, transmit images to a secure web page where management can access them with a user name and password.

Result

The cameras and video servers now provide SFC's management with images from nearly every area of the food courts, 24 hours a day, via the Internet. The SFC's senior management is saving about 25 percent of its time in monitoring customer and employee misconduct, and the company has been able to reduce losses by tens of thousands of dollars per year.

"The Axis system has easily paid for itself in its first year of operation."

Sean Grogan, Vice President, SFC

Catering to a tall order

The Springfield Food Court specializes in the development and management of food courts around the country, specifically for shopping malls, hotels, office buildings and other commercial locations. Because the company generates a high volume of sales in heavily traveled areas, it is essential for the SFC to keep a close watch over its businesses and operations.

The company wanted a cost-effective yet efficient security system for monitoring various areas of the food courts. The SFC installed Axis network cameras with pan, tilt and zoom capabilities so that a larger area could be monitored with just one camera. In addition, managers, administrators and security divisions were all given access to the images for security and surveillance applications.

"We have been very impressed with the efficiency of the system," said Sean Grogan, vice president of the SFC. "Images are easily accessible to all of the SFC's managers, no matter where they are located, and locating archived digital video takes seconds as opposed to spending hours searching through video tapes."

Fast savings

With the Axis video servers in place, the SFC can monitor disparate areas of the food courts in real time. Everything from deliveries to inventories to cash transactions can be monitored simultaneously, making the processes more efficient. In addition, the entire system cost the company less than \$30,000 to be fully installed in both locations and has saved the SFC thousands of dollars a year across a wide variety of business operations.

"The cost savings is beyond calculation," Mr. Grogan said. "Not only have we regained time lost to monitoring the facilities, but we also have to consider costs saved from reduced theft and higher employee productivity. The Axis system has easily paid for itself in its first year of operation."

Because the system proved to be the most manageable and cost-effective security and surveillance solution, the SFC is currently working to install cameras and Axis video servers at the remaining five locations.

