

# Axis integrated solutions for access control and security at the Caruso Place Boutique & Wellness Suites in Naples.

Access control, video door entry and hotel security fully managed via IP: an integrated Axis and Smartnet solution for a luxury hotel with high-quality services.



**Organization:**  
Caruso Place Boutique & Wellness Suites

**Location:**  
Naples, Italy

**Industry segment:**  
Hotels/Tourism

**Application:**  
Safety and security, access control

**Axis partner:**  
Smartnet Srl

## Mission

Caruso Place Boutique & Wellness Suites is located in the heart of Naples, in the historic Berio Palace, situated in the central Via Toledo in front of the famous Galleria Umberto I. To offer their guests a higher standard of service and optimize their investment, the owners needed a simple and practical solution that would ensure the passage from reservation to room access without action by staff and allow autonomous identification of any system faults without requiring external action.

## Solution

The solution proposed by Smartnet, an Axis partner, has allowed creating an automated access control system based on Axis' open platform, with the integration of Axis audiovisual entry control and cameras, managed entirely over IP by hotel staff, even remotely thanks to the "ConsolONE" platform.

Integrated with "Hotel4" hotel software, developed by Ericsoft, it enables the dynamic association of codes for opening doors and their automatic removal at the end of the room's reservation period.

## Result

This solution has allowed the creation of a practical and functional access control system for managing access by using badges for staff and PIN code entry for guests. Thanks to Axis' open platform, IP-based technology has enabled Caruso Place Boutique & Wellness Suites to reduce maintenance requirements due to a system that can be remotely controlled, and to ensure that guests have a more comfortable stay, as they can count on quality and security of the highest level.

## Axis Communications and Smartnet team up for an access control solution based on an open platform integrated with Axis cameras and video door entry systems in the service of a luxury hotel in the heart of Naples.

Caruso Place Boutique & Wellness Suites welcomes its guests in a charming milieu with top-level services in the heart of Naples, a short stroll from the city's most famous attractions, such as the Piazza del Plebiscito, the Royal Palace and the San Carlo Theatre, situated right in front of the famous Galleria Umberto I. The owners of this relaxing tourist accommodation spot, where elegant materials and iconic styling details of Neapolitan flavor coexist, have considered all the needs of travelers. This is a designer hotel in which tradition and technology are at the service of guests who choose to vacation or simply want to relax in one of the ten rooms.

### Check-in process without staff

"The use of a key or electronic badge at the hotel is now an old concept for the opening of rooms. In a world more and more based on new technologies, it seemed appropriate to give an additional service to our customers," declares owner Manuela Aloschi.

"Customers receive their access code via SMS to the personal room that allows them to access the room at any time without having to remember to carry any magnetic badge. We noticed that this service was immediately appreciated by our customers and so we are very happy with the choice made."

The installed solution can count on superior Axis' superior technologies which, thanks to the open IP standard, enable simple and complete integration with software developed by third parties.

In particular, this installation is characterized by seven AXIS A1001 Network Door Controllers, a solution that guarantees the advantages of open-architecture IP in a control system for physical access; the two AXIS A8105-E Network Video Door Stations each act as a complete security camera, a powerful communication tool and a convenient door opener, all in a single device, for the main and rear entrances.

### Securing the premises

A perfect complement for the surveillance installation in use, they also contribute to the security of the premises with reliable 24/7 identification and, combined with the AXIS M Series Network Cameras, ensure the highest security standards inside the building and at the entrances. The integration between the VoIP phone system and the security system with the video door stations that perform both functions, has enabled the hotel to optimize investments and fully achieve its objectives.

Concerning the system, Marco Pirone, Networking Engineer at Smartnet Srl, an Axis partner, adds that: "The open standard of Axis' solutions has allowed us to build a system that is functional, yet at the same time simple, and capable of fully meeting the end user's requirements. The solution was also appreciated by the suppliers of the hotel software, who were quite impressed with the system's simplicity of integration, underlining that prior to this they had never been involved with such sophisticated and advanced systems."



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