

Thaon Les Vosges, a town where video protection means teamwork in service of the community.

The town hall, municipal police and national police work together to keep the city safe every day, all with a shared tool: video protection.



Organization:

Town of Thaon Les Vosges

Location:

Lorraine, France

Industry segment:

City surveillance

Application:

Urban safety and security

Axis partners:

IRIS Nancy, Genetec

Mission

Thaon Les Vosges, jewel of the 19th-century textile industry, is a town of 8,000 people in France's Lorraine region. In 2011, Mr. Momon, the town's mayor, wanted to equip the area with a video protection system to prevent crime and vandalism.

Solution

With the help of a security advisor from the national police, and active participation from the municipal force, the town drew up a specification that suited its needs. Iris, an Axis partner, had experience with more than 30 urban installations in eastern France. They convinced the various stakeholders to invest in a reliable, scalable system consisting of 30 Axis IP cameras and an Omnicast system from Genetec.

Result

All of the project's participants are satisfied with the system. It was installed in three phases and now covers the traffic routes and roundabouts, the entries and exits to the town, the rotunda (a historic theater), the stadium and the Innova 3000 industrial zone. The system has helped solve many cases, including a disappearance. Damage has been significantly reduced, saving the city €75,000. The citizens feel safe, and are even asking for the system to be extended.

“The town used to sustain €75,000 a year in damage, but today that’s a thing of the past.”

Mr. Bilde, municipal police chief, Thaon les Vosges.

In 2011, Mr. Momon, mayor of Thaon, and his assistant Mr. Jeannot, wanted to equip the area with a video protection system for preventive purposes. The community had a problem with minor crime and vandalism and hoped to better protect its citizens by discouraging the perpetrators.

For this reason, Mr. Bilde, chief of the municipal police, contacted deputy chief Jeandot, a consultant with the national police, for a security audit of the town. Together, the various participants dimensioned the system based on vulnerable areas of the town: the traffic routes and roundabouts, the entries and exits to the city, and the rotunda – a magnificent theater that is a historic landmark of the town. Having worked with many communities in his job, deputy chief Jeandot recommended enhancing this system with protection for the entries and exits to the town. This would allow suspects' routes to be fully traced.

As Mr. Jeannot says, the priority was to have an effective tool. “The price was one factor in the tender specification, of course, but it was only 30 percent of our evaluation criteria. More than anything, we wanted a reliable, high-quality system that would ease the job of identification after the events.” To these criteria, Mr. Martin, colonel of the national police adds, “The solution’s scalability was also a key factor. A community’s needs evolve once the system is in place, so it should be easy to move or add cameras over time.”

IRIS Nancy therefore proposed 30 Axis IP cameras, including fixed-mounted models at the entries and exits to the town. These included AXIS P13 and AXIS Q16 Network Camera Series equipped with WDR – dynamic capture, allowing identification in difficult lighting conditions, such as backlight and overexposure.

AXIS Q60 Series PTZ dome cameras completed the system to manage a view of the overall town and traffic. These cameras are connected to a Genetec Security Center platform installed at the municipal police’s Urban Surveillance Center (CSU). It is very intuitive and uses all of the cameras’ functionalities.

Beyond the technical response, it was IRIS Nancy’s services that won the town of Thaon over: responsiveness, support, remote configuration and after-sales service. IRIS Nancy knows how to support cities throughout their projects. Since needs evolve over the service life of the system, it is imperative that the integrator is present at every stage.

Four years after deployment of the first phase, all the stakeholders are satisfied with the system. It has helped arrest many offenders. “The system works very well as a tool of law enforcement”, explains Mr. Bilde. “The town used to sustain €75,000 a year in damage, but today that’s a thing of the past.”

“We communicated with our citizens a lot to reassure them on the purpose of the installation. They feel safer with this system, which is consulted at the request of law enforcement. Some people even ask for it to be extended to residential zones to discourage burglars”, says Mr. Momon.

In 2015, the community plans to set up a system of mobile cameras and a license plate reader at the entrances to the town.

IRIS Nancy – www.iris-reseaux.com

IRIS Nancy is a major force in studying, designing and implementing urban video protection systems. They recommend IP video protection and surveillance systems, while respecting applicable laws and standards, as well as the architecture of the buildings. IRIS Nancy supports communities’ various needs: administrative, prefectural and legal authorizations, public information meetings, user training, preventive maintenance and repair. As a network specialist, IRIS Nancy has already helped 30 cities in eastern France set up their own video protection systems and many video surveillance sites.

Genetec – www.genetec.com

Genetec produces open source software, hardware and cloud services for the security and public safety industry. Its flagship product, Security Center, combines IP video surveillance, access monitoring and automatic license plate recognition into a unified system. An international pioneer since 1997, Genetec is based in Montreal, Quebec. The company serves business and government in more than 80 countries through a strong network of resellers, integrators and consultants. With innovation as its founding principle, Genetec remains at the forefront of emerging technologies for unifying security systems.



IRIS
Innovation Réseaux Informatiques & Systèmes
Votre Partenaire Réseaux et Vidéo
www.iris-reseaux.com - Tél : 09.51.73.04.48

Genetec