

Axis plugin for Trimble[®] SketchUp[®]

Issue reporting for Axis plugin

1 INTRODUCTION

Please check the [“Frequently Asked Questions \(FAQ\)”](#) for Axis plugin before starting with this report.

If you encounter any error messages, issue, problem or other malfunctions during your use of our SketchUp offering please report this to Axis.

By providing information as requested in this document together with snapshots of your issue(s).

2 ERROR REPORTING

2.1 Platform settings

2.1.1 Fill in your operating system and network connection/settings:

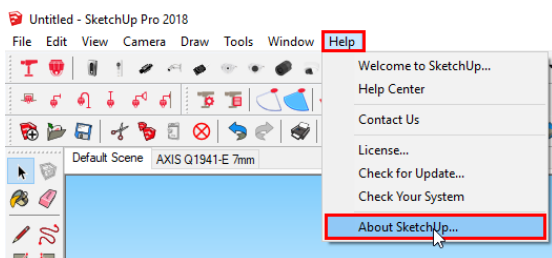
2.1.2 Fill in when the problem did start/arise and tell us if it occurs all the time or sporadic:

2.1.3 Fill in any changes that’s may affect this issue (updates, installations, etc.):

2.1.4 Please add and specify other information that may be relevant to the issue:

2.2 Trimble SketchUp

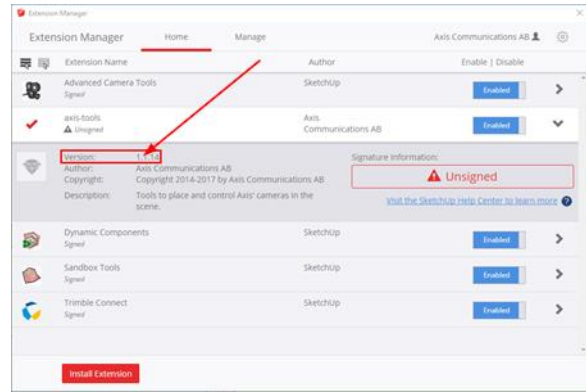
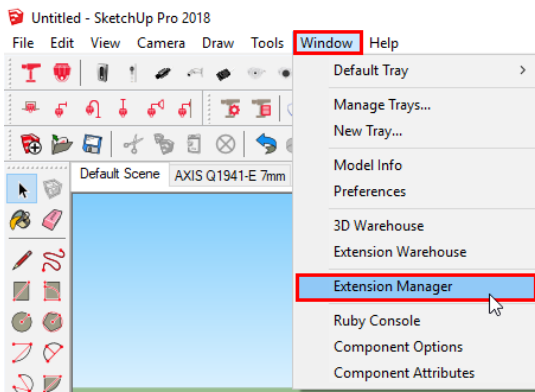
2.2.1 Fill in your version of SketchUp (as the pictures below shows):



2.3 Axis camera component(s)

2.3.1 Fill in the product(s) that the issue occurs with (such as AXIS P33):

2.3.2 Fill in your version of the Axis plugin (as the pictures below shows):



2.3.3 Fill in where you download the Axis coverage shapes file(s) (axis.com/Axis A&E Media):

2.3.4 Please add and specify other information that may be relevant to the issue:

3 Contact information

Fill in this report and send it together with a snapshot (attached to the email) to:

ae-media@axis.com