

Axis plugin for Trimble[®] SketchUp[®]

Frequently Asked Questions

1 INTRODUCTION

If your issue isn't found in this document, please report this problem to Axis by sending an email to:

ae-media@axis.com

Don't forget to add all the necessary information about your issue, affected products and attach snapshots to the email.

2 FAQ

"A" means "Answer", "Q" = "Question", "P" = "Picture" and "S" = "Subject".

S: SketchUp versions

Q: Which SketchUp versions are supported?

A: The Axis plugin for SketchUp has been developed to work with SketchUp versions 2016, 2017, 2018 and 2019.

S: Support partner

Q: How can I support a partner having problems using Axis plugin for Trimble SketchUp?

A: If the support is regarding the use and functionality of SketchUp, not the Axis plugin for SketchUp, it needs to be handled by a third-party SketchUp consultants.

All issues, questions and similar related to the use and functionality of the Axis plugin for SketchUp can be supported by sending an email to ae-media@axis.com. But make sure that the partner has received the Axis plugin for SketchUp users guide. For experienced SketchUp users, this guide should provide enough information on how to load and use of the Axis plugin for SketchUp.

If this doesn't help, ask the partner to complete the [Issue Reporting](#) document. With this information, we can try identifying the reason for the issue.

S: Localization and language

Q: How about localization and language?

A: The tool supports english as well as simplified and traditional Chinese. To make use of the localized versions, you must have the proper localized version of SketchUp installed.

S: Axis plugin for Trimble SketchUp

Q: What is the Axis plugin?

A: Axis plugin is a plugin for SketchUp that makes it easy to place models of Axis security products into SketchUp project. The user can quickly select any Axis product from a product selector and insert it into the project.

Once placed, the camera model provides an interactive visualization of the area covered by the product, and the user can pan, tilt and zoom the product to adjust the field of view (FoV).

S: SketchUp

Q: What is SketchUp?

A: SketchUp is a 3D model software from Trimble, designed with a unique focus on ease of use. Trimble is developing the tool and it is available in two versions.

One free version for personal use, and one paid version with additional features. For more information go to <https://www.sketchup.com/>.

S: SketchUp license

Q: What does a SketchUp license cost?

A: The free version of the tool is for personal use only, go to <https://www.sketchup.com/plans-and-pricing#for-personal> to check what the paid version cost.

S: Axis plugin for SketchUp vs. Axis plugin for Revit

Q: How does Axis plugin for SketchUp compare to Axis plugin for Revit?

A: With exception of the Building Information Modeling (BIM) metadata included with Axis plugin for Revit, Axis plugin for SketchUp provides much of the same functionality. Users can place 3D products into their SketchUp designs, view and verify coverage, change mounting options and export a bill of materials.

Axis plugin is designed with ease of use in focus, and should be much easier to get started using, compared to our Revit offering.

S: Introduce additional CAD tools

Q: Why introduce additional CAD tools in addition to Axis' Revit offering?

A: Autodesk Revit is a professional CAD tool with a steep learning curve, which is mainly used for larger projects, where the benefits easily outweigh the investment in effort and license fees.

SketchUp is much more accessible to the casual user, expanding the availability of qualified 3D CAD surveillance system planning tools to a much larger group of system designers.

S: Choose of CAD tool

Q: Which Axis CAD tool is right for me?

A: If you design large surveillance systems daily, then you would most likely benefit from Axis plugin for Revit and the Building Information Modeling (BIM) metadata.

SketchUp's ease of use and availability makes Axis plugin for SketchUp ideal for anyone not requiring extensive support for BIM and interaction with other disciplines in construction.