

Axis plugin for Autodesk® Revit®

Issue report for Axis plugin

1 Introduction

Please check the [Frequently Asked Questions \(FAQ\)](#) for Axis plugin before starting with this report.

If you encounter any error messages, issue, problem or other malfunctions during your use of our Revit offering, please report this to Axis.

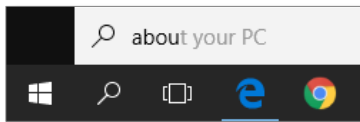
By providing information as requested in this document together with snapshots of your issue(s), you make it possible for Axis to help you in a responsive and efficient way.

2 Error reporting

2.1 Platform

Which operating system are you using?

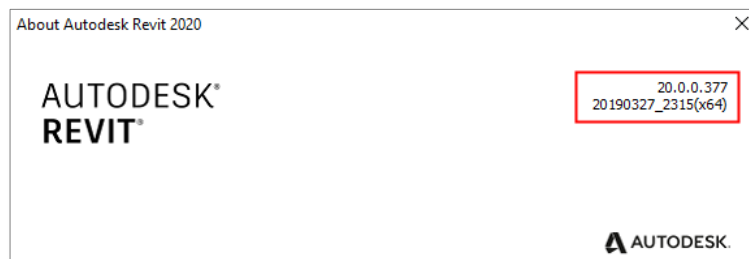
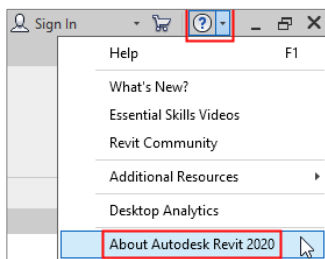
- Windows 7 _____
- Windows 10 _____
- Other: _____



Did you do any changes to the system, such as updates or similar before the problem occurred?

2.2 Autodesk Revit

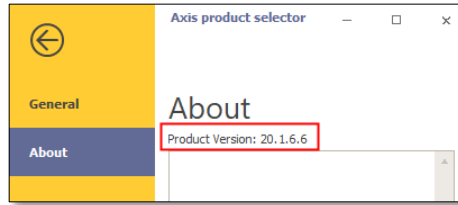
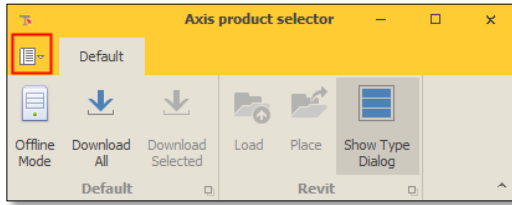
What version of Autodesk are you using (see image below)?



2.3 Axis plugin for Autodesk Revit

What version of plugin are you using (see image below)?

Product version: _____



Are you using Metric or Imperial versions? Metric Imperial

What product family are you using (see image below)? _____



Describe your problem? _____

3 Contact information

Please fill in this report and send it together with snapshot etc in an e-mail. Remember to include your contact details.

team-cadtools@axis.com

Important: Our ability to support Revit is focused on the functionality of the Axis plugin and the features around it. And our support is limited when it comes to questions not concerning the Axis plugin.

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