

Product Discontinuation Statement

This document outlines Axis products that have been discontinued or will be discontinued, as well as the relevant replacement products.

This statement covers the following products:

- AXIS Q1921 Thermal Network Camera, all sales articles
- AXIS Q1921-E Thermal Network Camera, all sales articles

Final Order Date

The **Final Date** that a Discontinued Product in the list below can be purchased from Axis is **June 30, 2014**. Customers will be given the information of the Product Discontinuation starting **April 1, 2014**.

Discontinued Core Products

Discontinued Product	Replacement Product
AXIS Q1921 19mm [0384-00X], [6384-00X], [0400-00X], [6400-00X]	AXIS Q1931-E 13mm [0601-00X], [0597-00X]
AXIS Q1921 10mm [0388-00X], [6388-00X], [0402-00X], [6402-00X]	AXIS Q1931-E 7mm [0600-00X], [0596-00X]
AXIS Q1921-E 19mm [0385-00X], [6385-00X], [0401-00X], [6401-00X]	AXIS Q1931-E 13mm [0601-00X], [0597-00X]
AXIS Q1921-E 10mm [0389-00X], [6389-00X], [0403-00X], [6403-00X]	AXIS Q1931-E 7mm [0600-00X], [0596-00X]
AXIS Q1921-E 35mm [0390-00X], [6390-00X], [0404-00X], [6404-00X]	AXIS Q1931-E 35mm [0602-00X], [0598-00X]
AXIS Q1921-E 60mm [0391-00X], [6391-00X], [0405-00X], [6405-00X]	AXIS Q1931-E 60mm [0603-00X], [0599-00X]

RMA Policy

Axis will supply customers with the Discontinued Product as the primary alternative. When this is not possible, the replacement product will automatically be the alternative returned where applicable (see above table).

Support Policy

Axis will continue to give world-class support for the Discontinued Products until June 30, 2017, or if the product warranty period extends beyond this, for as long as the product is under warranty. No additional features will be developed for the Discontinued Products, effective June 30, 2014.

Lund, Sweden, March 28, 2014

Erik Frännlid
Director Product Management, Axis Communications