

## Product Discontinuation Statement

This document outlines Canon NVS R-series products that will be discontinued in **EMEA, Australia and New Zealand**. For suitable Axis equivalent products see below.

The following products are covered by this statement:

- VB-R11
- VB-R13
- SR11-S-VB
- SR11-P-VB

### Final Order Date

The **Final Date** that a Discontinued Product in the list below can be purchased from Axis is **October 1, 2019**. Please note that an unforeseen increase in demand can cause that the products are out of stock before the final order date.

### Discontinued Products\*

Discontinued Product	Replacement Product
VB-R11 [0306C001]	Q6055 [0909-002]
VB-R13 [1383C001]	Q6055 [0909-002]
SR11-S-VB [0714C001]	N/A
SR11-P-VB [0716C001]	N/A

**\*NOTE: The products will be discontinued in EMEA, Australia and New Zealand**

### Support and RMA Policy

Axis will continue to give world-class support and RMA service for the Discontinued Products until **October 01, 2024**. As long as the product is within the warranty period, the RMA service is for free. If the warranty period has expired, the Out Of Warranty price list applies.

Axis RMA service will be based on the Discontinued Products as the primary alternative. When this is not possible, the replacement product will automatically be the alternative stated in the table above.

No additional feature development will be made for the Discontinued Products, effective **October 1, 2019**.

Lund, Sweden, September 2, 2019



Per Björkdahl  
Acting Global Product Manager Canon NVS products  
Axis Communications AB