

# Questions and answers

Axis Certification Program



# Table of contents

1. Purpose and benefits	3
2. Becoming an Axis Certified Professional	3
3. After the Exam	5

## 1. Purpose and benefits

**Q: What is the purpose of the Axis Certification Program?**

A: The purpose of the Axis Certification Program is to help individuals and companies prove their competence and skills in network video surveillance.

**Q: Who should take the Certification exam?**

A: The certification is open to anyone looking to show their skills and expertise in network video surveillance. The exam has been developed specifically for system designers and professionals in technical sales roles.

**Q: What are the benefits of being an Axis Certified Professional?**

A: The Axis Certification Program helps validate advanced levels of knowledge. To become certified, individuals will need to be well-versed in the latest network video technologies, solutions, products and best-practice techniques.

Axis Certification is a requirement for Axis Solution Partners. Read more here:  
[www.axis.com/partners/channel-partner-program](http://www.axis.com/partners/channel-partner-program)

The benefits for individuals and employers include:

- > The Axis Network Video Exam serves as a comprehensive knowledge indicator of the latest network video technologies, solutions, and best-practice design and implementation techniques.
- > Axis Certified Professionals are highly regarded by their peers and colleagues for their competence. They are recognized by system architects and consultants who are specifying Axis Certified Professionals in large projects.
- > Axis certification is a unique differentiator for end customers when selecting their video surveillance integrator.
- > Upon certification, individuals receive an:
  - Axis Certified Professional certificate
  - Axis Certified Professional membership card
  - Axis Certified Professional logo

## 2. Becoming an Axis Certified Professional

**Q: Where can I find general information regarding certification requirements and test information?**

A: Please visit [www.axis.com/learning/certification-program/become-certified](http://www.axis.com/learning/certification-program/become-certified) to learn more about the Axis Certification Program.

**Q: How should I prepare?**

A: In order to pass the Network Video Exam it is important that you are well prepared. Axis Communications Academy's broad offering includes everything you need to know to pass the Axis Network Video Exam, and more.

To make it easier for you to prepare, we have listed all relevant trainings and resources for the certification program in a certification learning track available on [www.axis.com/learning/certification/get-prepared](http://www.axis.com/learning/certification/get-prepared).

**Q: At what locations are the exams offered?**

A: To ensure high-quality testing is available in your local area, Axis is partnering with Pearson VUE, the recognized global leader in technology-enabled testing and assessment services.

Axis certification exam is available in selected countries. Visit [www.pearsonvue.com/axis](http://www.pearsonvue.com/axis) to find a location near you.

**Q: How much is the exam fee?**

A: To take the certification test the fee is \$ 150 USD.

**Q: How do I register to take the Axis Network Video Exam?**

A: First, choose when and where to take the exam: the Axis Network Video Exam is available via a broad network of testing centers. Next, there are three options for scheduling an appointment to take the test on Pearson VUE's website: [www.pearsonvue.com/axis](http://www.pearsonvue.com/axis).

- > Online
- > On-site at your local test center

**Q: What information should I be prepared to provide when I schedule my appointment?**

A: When you schedule your appointment, you should be prepared to provide any of the following information. The personal information you state will be used for creating your certification membership card and diploma.

- > The name used to schedule your appointment must exactly match the name shown on your identification at the testing center on the day of your exam. At a minimum, the identification must be a valid, government-issued ID that shows your name in the English alphabet, your signature and your photograph.
- > Contact phone numbers - If there is a problem, we will use these numbers to reach you
- > Mailing address - Please provide the address to which you would like your certification package mailed
- > Exam number and title - (Axis Network Video Exam, ANVE-001)
- > Company name - correct company information is required
- > E-mail address - Correct e-mail information is required for registration
  - If you are a partner - State your Partner Pages login (e-mail address)
  - If you are not a partner - Register to MyAxis (<https://secure.axis.com/my-axis/register>) and schedule your testing appointment using your MyAxis login (e-mail address)
  - Axis abides by anti-spam laws
- > Method of payment: [www.pearsonvue.com/axis](http://www.pearsonvue.com/axis)

**Q: What identification is required on-site at the testing center?**

A: For the Axis Network Video Exam, you must have two valid forms of ID, one with a photo and both with your signature. Forms of primary ID must be original, non-expired (valid), photo-bearing, signature-bearing, and government-issued. Please visit [www.pearsonvue.com/axis](http://www.pearsonvue.com/axis) for more details.

**Q: Where do I find detailed information about exam scheduling, cancellation and test center regulations?**

A: Pearson VUE provides you with candidate service via the web or full service call centers. All information you need to plan your exam appointment is available on their website: [www.pearsonvue.com/axis](http://www.pearsonvue.com/axis)

**Q: Can I reschedule or cancel my appointment?**

A: Your test appointment can be cancelled and/or rescheduled through the Pearson VUE website 48 hours before testing. Failure to cancel, or late arrival, will result in forfeit of payment; including credit card, voucher, and cash payment.

**Q: How do I file a Special Accommodation Request?**

A: If you cannot take Axis Network Video Exam using standard testing equipment or within the standard exam duration, Axis is committed to making all reasonable efforts to accommodate you. Please contact Pearson VUE well in advance of your test date to arrange for special accommodations.

Additional information about special accommodations can be found on Pearson VUE's homepage: [www.pearsonvue.com/axis](http://www.pearsonvue.com/axis)

**Q: Does Axis offer any test preparation training?**

A: In order to pass the Network Video Exam it is important that you are well prepared. Axis Communications Academy's broad offering includes everything you need to know to pass the Axis Network Video Exam, and more.

To make it easier for you to prepare, we have listed all relevant trainings and resources for the certification program in a certification learning track on [www.axis.com/learning/certification/get-prepared](http://www.axis.com/learning/certification/get-prepared).

**Q: Which question types are on the test?**

A: Multiple choice: single answer, multiple answer

**Q: What is the test duration?**

A: Standard testing time is set at a maximum of 90 minutes. The exam timer does not start until you view the first exam question.

**Q: What is the Score Report?**

A: You will get a printed version of your score report at the test center, after you have finished the exam. The score report includes information about whether you have passed or failed the exam and an indication of your performance per knowledge area. There will be no detailed information about passed and/or failed questions.

**Q: How is the Exam score calculated?**

A: The passing score for Axis Network Video Exam is 600 points out of 800, and a scaled score is used, starting at 200 points. The score per question depends on importance and difficulty level. If you fail one of the alternatives, or do not answer all, you will get 0 points. No points are deducted for incorrect questions, or if you do not answer a question.

### **3. After the Exam**

**Q: What happens if I lose my certification membership card?**

A: Axis does not provide new copies of lost membership cards. If you have any questions, [contact us](#).

**Q: What do I do if I fail the test?**

A: If you do not pass the exam, you may retake it a minimum of fourteen days after the first attempt. If you are unsuccessful on a second attempt, you must wait a minimum of one month from the date of the second attempt to retake the Axis Network Video Exam again.

At retesting, you must pay another fee for the performance of the exam. Once you have passed the exam, you cannot retake the same exam, unless the exam objectives change. Your certification is valid for 36 months.

**Q: For how long is my certification valid?**

A: 36 months

**Q: What are the recertification policies?**

A: An essential component to any certification program is its recertification requirements. Recertification demonstrates the Axis Certified Professional's commitment to remaining up to date on emerging technologies and the changes taking place in the security industry. Axis requires that certified professionals recertify their credential every 36 months.

**Q: How quickly can I expect to receive my Certification membership card?**

A: Your certification package will be automatically generated once we determine you have passed the exam. Please allow 6 weeks processing time for the arrival of your certification package. For questions or concerns, please e-mail [certification@axis.com](mailto:certification@axis.com)

**Q: How do I receive the electronic Axis Certified Professional logo?**

A: If your e-mail was provided at registration, your electronic logo will be sent to you in a confirmation e-mail from Axis after test appointment. For questions or concerns about receiving your logo, please e-mail [certification@axis.com](mailto:certification@axis.com).

**Q: What should I do to receive my certificate?**

A: In an effort to reduce our impact on the environment, Axis has opted to send only electronic copies of certificates. If your e-mail was provided at registration, your electronic certificate will automatically be sent to your registration e-mail address. For questions or concerns about receiving your certificate, please e-mail [certification@axis.com](mailto:certification@axis.com)

# About Axis Communications

Axis offers intelligent security solutions that enable a smarter, safer world. As the market leader in network video, Axis is driving the industry by continually launching innovative network products based on an open platform - delivering high value to customers through a global partner network. Axis has long-term relationships with partners and provides them with knowledge and ground-breaking network products in existing and new markets.

Axis has more than 2,500 dedicated employees in more than 50 countries around the world, supported by a global network of over 80,000 partners. Founded in 1984, Axis is a Sweden-based company listed on NASDAQ Stockholm under the ticker AXIS.

For more information about Axis, please visit our website [www.axis.com](http://www.axis.com).