

Product Discontinuation Statement

This document outlines Axis products that will be discontinued and indicates the relevant replacement products.

The following products are covered by this statement:

Discontinued Product	Replacement Product
(02492-001) AXIS TP3820 CASING BLACK 4P	NA
(02491-001) AXIS TP3820 CASING WHITE 4P	NA
(02496-001) AXIS TP3820-E CASING BLACK 4P	NA
(02495-001) AXIS TP3820-E CASING WHITE 4P	NA
(02550-001) AXIS TP3824-E DOME SMOKED 4P	NA
(02236-001) AXIS TP3804-E Metal Casing White 4P	NA

As of issuing this statement, stock replenishment for concerned products will be phased out. No additional feature development will be made for the discontinued product.

- **Discontinuation date**
 - **December 31, 2025**

Discontinuation date is the planned final date that the product/s can be ordered from Axis.

Please note that an unforeseen increase in demand can cause products to be out of stock before the discontinuation date. Any excess stock after this date, can be available for purchase until stock runs out or by decision from product management.

Purchases shipped from Axis' Configurations and Logistics Center to the original purchaser after the discontinuation date might come with limitations in the HW warranty, please update yourself on the warranty applicable for any purchases after the discontinuation date at: [General Support Policy After Discontinuation Date](#)

- **Hardware and RMA service offered until**
 - **December 31, 2031**

Axis will continue to give hardware and RMA service for 6 years after the discontinuation date. As long as the product is within the warranty period and it is not warranty void, the warranty terms for RMA still apply. If the warranty period has expired, the Out of Warranty price list applies. Axis RMA service will be based on the discontinued product as the primary alternative. When this is not possible, the replacement product will automatically be the alternative stated in the table above.

Lund, Sweden, September 17, 2025



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