

How to

Update AXIS Camera Station 5 to AXIS Camera Station Pro quick guide

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1. Introduction

This guide is intended to be a “quick start” guide for the purposes of upgrading your AXIS Camera Station 5 system to AXIS Camera Station Pro. If you plan to upgrade your hardware, add any additional devices and/or licenses, license your system offline, or want to find additional links for further information, please see the extended guide [here](#).

Prerequisites

Before migrating:

- Verify your server meets the recommended [System Requirements](#).
- Read about the new features available in AXIS Camera Station Pro [Here](#).
- The default ports used have changed. You can check the port settings in Service Control. Read the [Port lists in the user manual](#) for more information.

Note

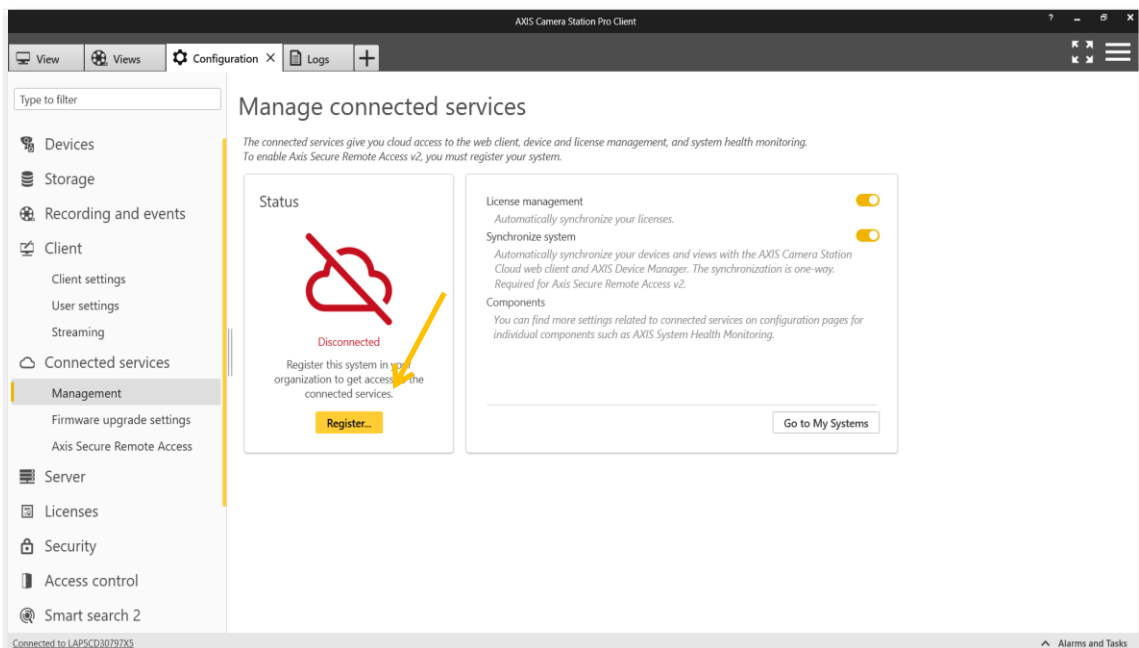
- Upgrading your licenses on 3rd party servers will be free until March 2026. Licenses which are bundled or added on to an AXIS S series server have no upgrade cost. For more information about AXIS Camera Station Pro licenses, see [Licenses](#) for more information.
- All client PCs which connect to this server will also need to be updated to AXIS Camera Station Pro.
- Once you begin, the upgrade process will be irreversible. Please be fully prepared before you begin.

2. Upgrading to AXIS Camera Station Pro

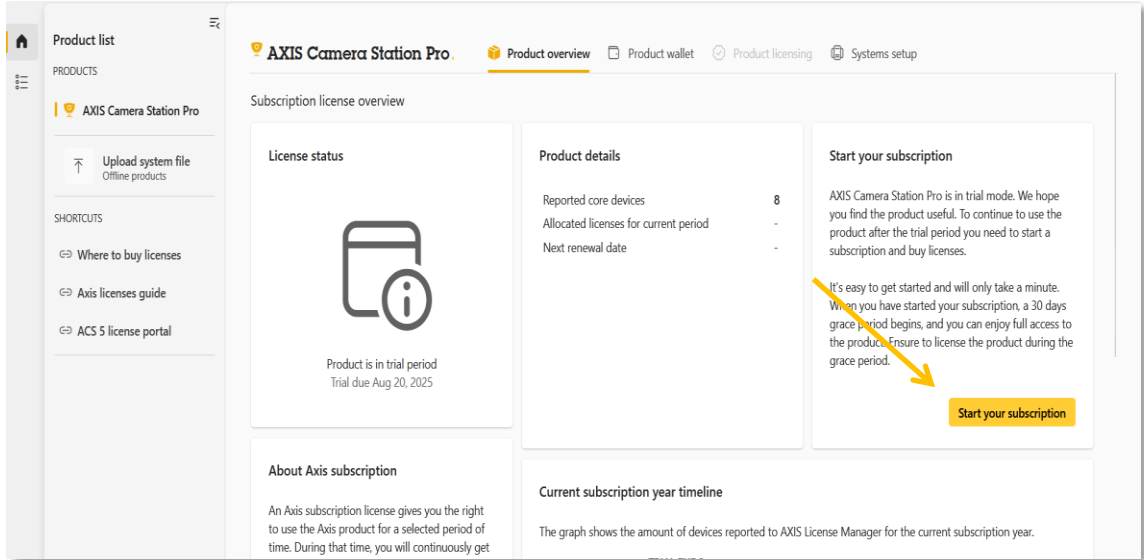
First, upgrade your server to the latest version of Axis Camera Station 5 to ensure that all necessary prerequisites are fulfilled as of the writing of this guide, it is required to update to AXIS Camera Station 5.58 or later. Then, simply run the installer for the latest version of AXIS Camera Station Pro, found [here](#). After upgrading, you must re-license your AXIS Camera Station Pro server. If it is an online server, it must be onboarded in order to utilize Cloud Services and Secure Remote Access v2.

3. Licensing and Registration

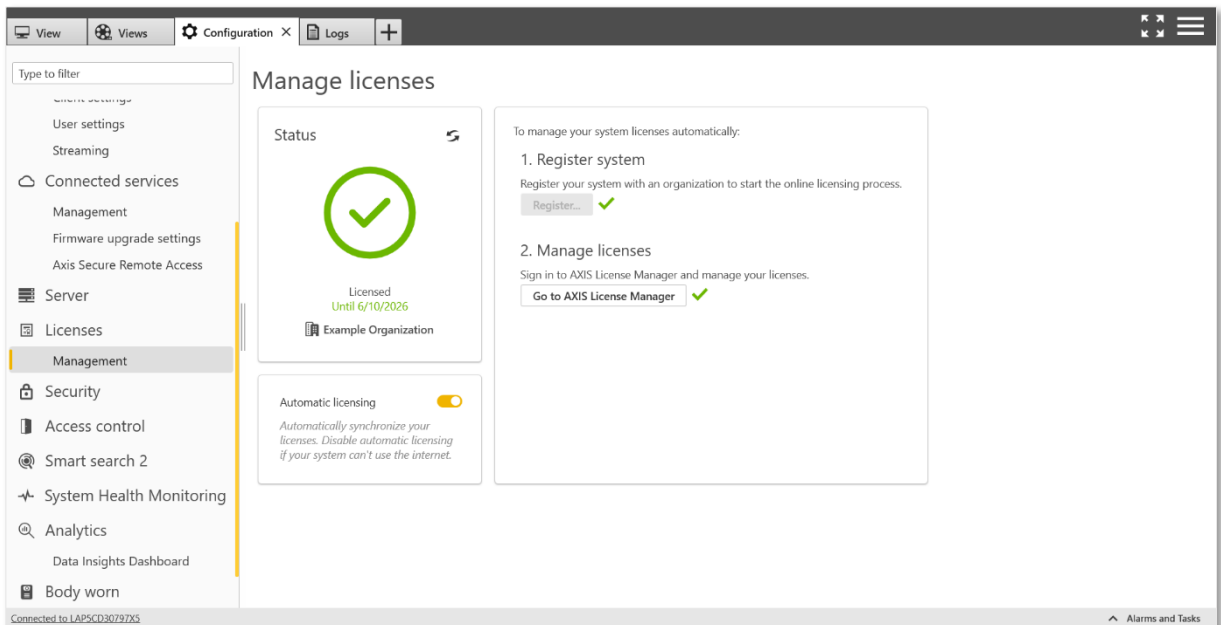
1. Go to *Configuration => Connected services => Management*, then onboard the server. Follow the prompts. Be sure you are adding the server to the correct organization. The licensing cannot be undone. If you are migrating the server on behalf of another company, use the other companies' organization.




2. Your licenses will have been migrated for you. If you are not using an AXIS NVR, you will need to click “Start your subscription” to begin the license period.



Now that you are fully licensed, AXIS Camera Station Pro should reflect this and will inform you of when your renewal period begins.



4. Additional considerations

1. **Body Worn camera integration:** If you've integrated an Axis body worn system, you must renew the certificates and apply a new connection file with the updated ports. If you have already renewed the certificate or imported your own as a part of the migration, you do not need to do so again. To generate a new connection file, In AXIS Camera Station Pro, go to  => **Other** => **Connection file...**

Then, set the name as desired and export, and bring this to your Body Worn manager. Once you've applied the new connection file, your Body Worn system can reestablish its connection to your AXIS Camera Station Pro server. We recommend testing the new connection to make sure the body worn system can transfer recordings to AXIS Camera Station Pro. For more details, check the [Body Worn Integration Guide](#).

2. Secure Remote Access v2: This will already be activated when you have onboarded and licensed your system. For more details and how to add more users, please [How to - Enable and Use AXIS Camera Station Pro Secure Remote Access v2](#).