

**AXIS Q3839-PVE Panoramic Camera**  
**AXIS Q4809-PVE Panoramic Camera**

**Repainting instructions**

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## Impact on warranty

This product is approved for repaint by Axis, provided that you follow the instructions in this document and at [axis.com/warranty-implication-when-repainting](https://axis.com/warranty-implication-when-repainting).

## Risks with repainting

There are several risks when disassembling or assembling an Axis product. Training of operators and the use of correct tools mediates some of the problems but they can never be fully avoided. Some of the risks include:

**ESD Damage** – Always handle the product in an ESD safe environment. Even if precautions are taken there is always a risk of ESD damage. The damage can remain undetected and cause problems during the lifetime of the equipment.

**Dust contamination** – Opening a camera may expose the lens and sensor to dust or paint. Dust will affect the optical performance. Lenses need to be disassembled in a dust-free environment, preferably a cleanroom.

**Paint overspray** – Masking the different components of the equipment is critical. Failure to mask sensitive areas can cause problems when assembling the equipment. Areas not painted at the factory or which have a different surface treatment than the parts to be painted (threads, ground and electrical contact surfaces) must also be masked to ensure function.

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## Repaint the product

### Preparations

- If applicable, disassemble the device according to the instructions in this document.
- Clean all parts that will be repainted thoroughly to remove grease, dust, or oil.
- To ensure reassembly and functionality of the product, mask any openings (for example for screws, LED indicators, or microphones) before you paint.

### Pretreatment of parts

Depending on the part material and type of coating applied at the factory, pretreatment might be necessary for the new coating to adhere well. Before you apply a new coating, we recommend the following pretreatment:

1. If necessary, roughen up the surface with a light sandpaper or similar to increase adhesion. Alternatively, remove the original coating down to the base material.
2. Clean the parts properly to remove oil, grease, and dust.
3. If necessary, apply a primer layer suitable for the specific material, to increase adhesion to the parts. For metal parts on outdoor products, we recommend a primer to improve corrosion resistance.

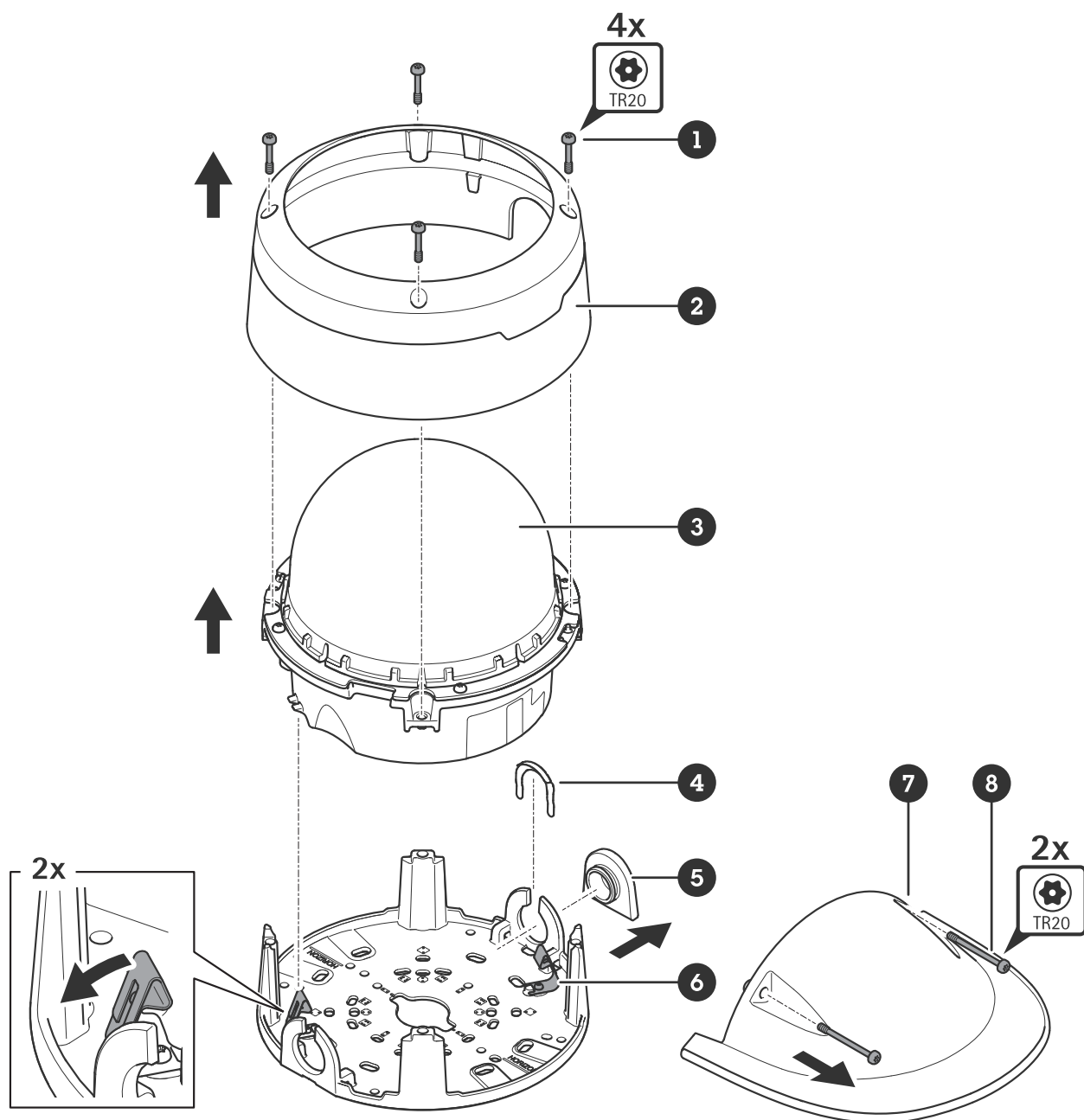
We recommend pretreatment of parts that are:

- powder-coated
- wet-painted
- anodised
- chromated
- stainless steel
- other metal
- plastic

The material used in the dome cover and lid is powder-coated aluminum. The material used in the weathershield is plastic (PA + GF).

### Disassembly

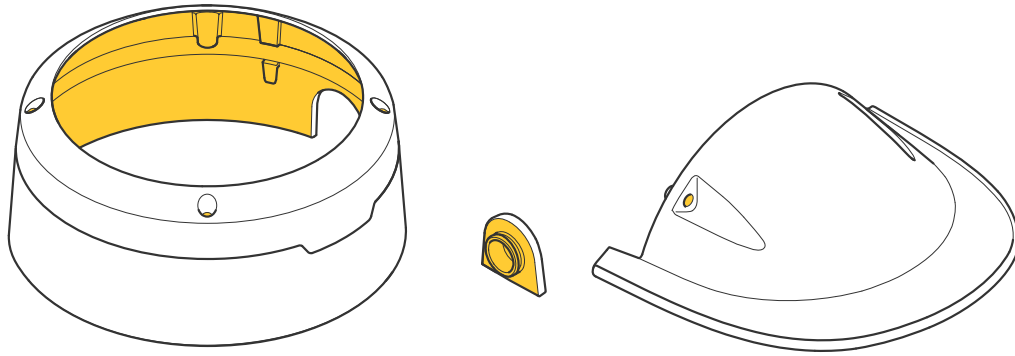
1. Remove the weathershield from the dome cover.
2. Remove the dome cover.
3. Remove the camera unit by pressing the two spring holders.
4. Remove the spring clip and the lid.



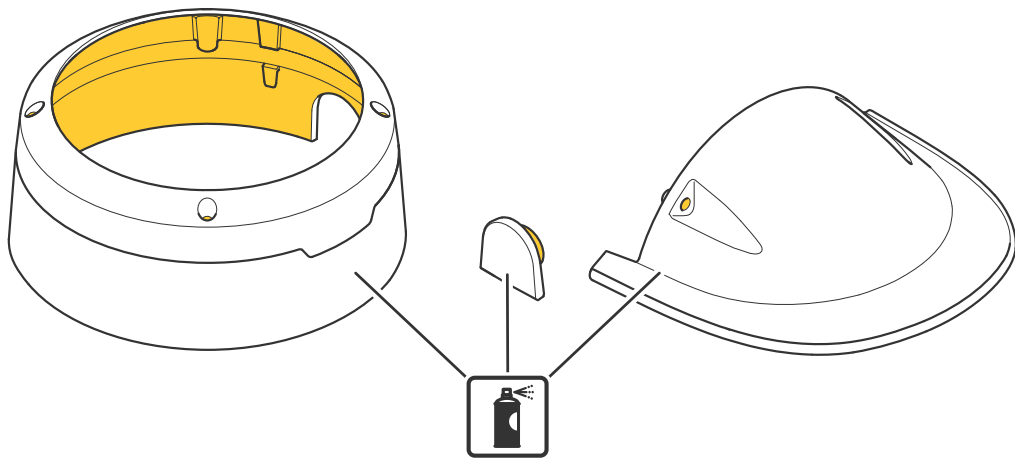
- 1 Screw (4x, TR20)
- 2 Dome cover
- 3 Camera unit
- 4 Spring clip
- 5 Lid
- 6 Spring holder
- 7 Weathershield
- 8 Screw (2x, TR20)

## Repainting

1. Make sure all necessary preparations of the parts to be painted have been made, see *Preparations*, on page 3.
2. Mask the lid, weathershield, dome cover and all screw openings according to the image.



3. Apply a thin and even layer of spray paint according to the instructions of the paint manufacturer.



4. Let the paint dry.
5. Apply a second layer of spray paint to get a better coverage and clearer color.
6. Remove the masking and reassemble the product when the paint is dry.

## Reassembly

1. Reattach the spring clip and the lid.
2. Reattach the camera unit.
3. Reassemble the dome cover and the weathershield and tighten the screws (torque 1.0 N m, 0.7 lb ft).

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