Quickstart guide

Cloud-based device management software

AXIS Device Manager Edge
AXIS Device Manager Extend

Before you start:

- **Download the Axis Device Management Combined installer**.
- Make sure you have decided where to install the edge host before you start the installation. It is recommended that the edge host is as 'close' to the Axis devices as possible. As it is a rather lightweight application it could very well run on the same host machine as your VMS.

  The client does not need to be installed on the same host machine as the edge host, but it needs to be able to reach that machine through the network.
- Open necessary ports in the firewall for the edge host and client, **see here**.
- Ensure both the client and Edge host(s) have internet access.

Note! *If your organization has AXIS Camera Station installed, please use its built-in device management features.*

AXIS COMMUNICATIONS

1. Start the installer on the target host machine (where you want to have your edge host). During the installation, you can select which of client, edge host or both you wish to install.

2. The edge host will check if the firewall allows an outgoing connection to Axis, if not, you may need to enter your corporate proxy details.

3. Install the client using the same combined installer. Preferably install the client on a laptop or desktop that you can use for your daily usage of the client and make sure it is connected to the internet.

4. After installation, start the client. Log in with your existing MyAxis account, or create a new one.

5. Create a new organization if you don't want to use an existing one. The organization is the entity that binds user accounts, clients, edge hosts, and devices together. One organization can have multiple associated users, clients, and edge hosts. Each edge host can support up to 1000 devices by default.

6. Navigate to Sites in the client and you should find your newly edge host ready to be claimed.

Note! *You need to make sure that the client machine can connect locally to the host machine where the edge host is running as well as both having open Internet connections. For more details regarding ports please see the User manual (link below).*

7. Once you have claimed the new edge host and provisioned it, you can start to add Axis devices to it. You find discovered devices in the site under devices in the discovered devices tab. Select the devices you want to add and select 'add devices to site'.

Note! *You need to know the admin password of the device in order to add it to the edge host.*

Note! *If the devices are already part of another edge host, they will be removed from that edge host when added to your new edge host.*

8. To use the web client available in **My Systems**, or to be able to access your devices from remote, you need to enable "allow remote access to site". Click the 'App launcher' in the upper left corner to find the 'settings menu'.

9. In the organization view you can see the different edge hosts that you have claimed to the site.

Note! *Management of devices; upgrade device software, set polices etc, needs to be done one edge host at a time. This can be done using either a local network connection or by using Remote access, provided Remote Access has been enabled on the edge host in question.*

Learn more about

AXIS Device Manager Edge

Product page: **www.axis.com/products/axis-device-manager-edge**

User manual: **help.axis.com/axis-device-manager-edge**

AXIS Device Manager Extend

Product page: **www.axis.com/products/axis-device-manager-extend**

User manual: **help.axis.com/axis-device-manager-extend**

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