

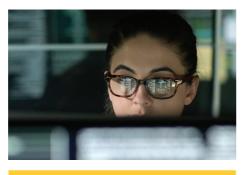
Health monitoring and secure remote access

Taking care of your system



Know what's happening

The system health dashboard provides a clear overview of your entire system, but you don't have to sit and monitor it to stay up to date. Prompt email notifications let you know if anything needs your attention – often even before the on-site staff has become aware of or reported the problem — so you can get to work setting things right.



Look closer

AXIS Audio Manager Center offers secure remote access using encrypted VPN, so centrally located IT staff can rapidly diagnose an issue anywhere in the system. As a result, you can better assist on-site personnel or plan site visits to get devices up and running again soon. At the same time, you reduce the need for on-site audio competence and cut down on unnecessary site visits, saving time and money.



Take informed action

Having a better picture of what's going on doesn't just support a clear diagnosis. It also helps you determine how urgently it needs to be resolved. That helps you decide, for example, whether it's worth the extra fees for an afterhours visit from an IT technician or whether the issue can wait until normal hours the next day.

