



Respond to
real-time events

How to guide

5.6

Add multiple camera streams in the call window

AXIS Optimizer for Milestone XProtect®



Step-by-step:

Add multiple camera streams in the call window

AXIS Optimizer offers operators numerous ways to efficiently respond to incoming calls and door entry requests in real-time, directly in Milestone XProtect. The intercom camera shows what's directly in front of the intercom, but what if you want to see more of the scene? With AXIS Optimizer you have the flexibility to add up to two additional fixed visual camera streams, so operators gain more views of the scene. This is ideal for high security installations where you need to strictly control entry to your premises.

Requirements

- Install your choice of Milestone XProtect 2017 R3 or later:
 - Milestone XProtect Express+
 - Milestone XProtect Professional+
 - Milestone XProtect Expert
 - Milestone XProtect Corporate
 - Milestone XProtect Essential+
- Install the latest version of AXIS Optimizer on the Management Client
- One or several Axis-branded network intercoms
- [Set up your Axis intercom](#)

Show multiple camera streams in the call window

You can show up to three cameras at the same time in the intercom's call window, including the intercom camera. This means operators can see the intercom's video stream as well as video streams from two additional fixed cameras within the same call window. This is useful, for example, when you want to simultaneously see the immediate door entrance as well as the wider area around the door.

Configure multiple cameras in the call window

1. In Smart Client, go to **Settings > Axis intercom options**
2. Go to **Call > Intercom settings**
3. Go to **Selected device** and select which device you want to configure
4. Go to **Multiple cameras** and select which intercom you want to see as **camera 1** in the call window
5. Select which associated cameras you want to see as **camera 2** and **camera 3** in the call window when the intercom calls
6. Close the **Intercom settings** window

Support to get you started

Watch videos on AXIS Optimizer YouTube playlist

See online user manual

Download more how to guides

Read AXIS Optimizer getting started guide

Step-by-step workflows for specific jobs-to-be-done may change over time. Please refer to the online user manual for the latest descriptions

Efficiently and securely manage real-time events

Responding to real-time events from intercoms typically requires operators to perform actions manually. Even if there are additional cameras monitoring the entrance, operators might need to manually access these cameras to get a clearer view of the visitor. Such work is prone to human error and takes time. If an operator can't see the full scene, they risk admitting unwanted guests which can pose security concerns.

How AXIS Optimizer solves this problem

Axis offers a broad portfolio of network intercoms, speakers, microphones, strobe sirens, and other devices that enable operators to respond to real-time events. AXIS Optimizer provides a range of capabilities that help optimize operator responses to real-time, intercom-based events. By making it possible to add streams from up to two extra visual cameras in addition to the intercom's stream, operators can see multiple camera views directly in the call window. This adds additional security and improves situational awareness.



About AXIS Optimizer for Milestone XProtect

AXIS Optimizer is a suite of integrations that optimizes the performance of Axis devices in Milestone XProtect. It ensures all users save considerable time and effort while getting the most out of their Axis and Milestone system. Continuously updated to cover new Axis offerings, it's available for free as a one-time installer on axis.com.

About Axis Communications

Axis enables a smarter and safer world by creating solutions for improving security and business performance. As a network technology company and industry leader, Axis offers solutions in video surveillance, access control, intercom, and audio systems. They are enhanced by intelligent analytics applications and supported by high-quality training.

Axis has around 4,000 dedicated employees in over 50 countries and collaborates with technology and system integration partners worldwide to deliver customer solutions. Axis was founded in 1984, and the headquarters are in Lund, Sweden.