

Product Discontinuation Statement

This document outlines Axis products that will be discontinued and indicates the relevant replacement products.

The following products are covered by this statement:

Discontinued Product	Replacement Product
AXIS S2224 EUR [01583-002]	AXIS S2224 Mk II EUR [02810-002]
AXIS S2224 UK [01583-003]	AXIS S2224 Mk II UK [02810-003]
AXIS S2224 US [01583-004]	AXIS S2224 Mk II US [02810-004]
AXIS S2224 JP [01583-005]	AXIS S2224 Mk II JP [02810-005]
AXIS S2224 AUS [01583-006]	AXIS S2224 Mk II AUS [02810-006]
AXIS S2224 KOR [01583-007]	AXIS S2224 Mk II KOR [02810-007]
AXIS S2224 BR [01583-012]	AXIS S2224 Mk II BR [02810-012]
AXIS S2224 TW [01583-013]	AXIS S2224 Mk II TW [02810-013]
AXIS S2224 IN [01583-113]	AXIS S2224 Mk II IN [02810-113]

As of issuing this statement, stock replenishment for concerned products will be phased out.

- **Discontinuation date**
 - **December 31, 2024**

Discontinuation date is the planned final date that the product/s can be ordered from Axis.

Please note that an unforeseen increase in demand can cause products to be out of stock before the discontinuation date. Any excess stock after this date, can be available for purchase until stock runs out or by decision from product management.

Purchases shipped from Axis' Configurations and Logistics Center to the original purchaser after the discontinuation date might come with limitations in the HW warranty, please update yourself on the warranty applicable for any purchases after the discontinuation date at: [General Support Policy After Discontinuation Date](#)


- **End of Support**
 - **December 31, 2030**

Axis will continue to give hardware support and RMA service for 6 years after the discontinuation date. Support that relates to Microsoft Windows is not guaranteed.

As long as the product is within the warranty period and it is not warranty void, the warranty terms for RMA still apply.

Axis RMA service will be based on the discontinued product as the primary alternative. When this is not possible, the replacement product will automatically be the alternative stated in the table above.

Lund, Sweden, October 11, 2024



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