

Requirement for migration from AXIS Companion Classic to AXIS Companion (version 4)

June 2023

If you are using AXIS Companion Classic and want to upgrade to version 4, read through the table below to confirm that your devices meet the requirements.

<p>Supported products</p>	<p>AXIS Companion IP cameras.</p> <p>Axis cameras and encoders firmware requirement:</p> <ul style="list-style-type: none"> • With AXIS S3008 Recorder, AXIS Companion will support Axis cameras and encoders with firmware 5.50 and higher • Solutions that don't include an AXIS S3008 Recorder will support Axis cameras and encoders with firmware 8.40 and higher <p>AXIS Companion Eye mini L, AXIS Companion Bullet mini LE and AXIS Companion Dome mini LE are only supported if they are connected to an AXIS Companion Recorder.</p> <p>AXIS A8004 Network Video Door Station is only supported if connected to AXIS S3008</p>
<p>Storage media</p>	<p>Axis Surveillance Card</p> <p>AXIS Companion Recorder</p> <p>AXIS S3008 Recorder</p> <p>Note! No third-party NAS support</p>
<p>Internet access</p>	<p>Required during system setup and management. Live and recorded video available offline.</p> <p>For offline site, please be aware of the limitations listed in AXIS Companion online manual</p> <p>For sites used exclusively offline, it is recommended to stay with AXIS Companion Classic</p>

Note

- Any device that was used in AXIS Companion Classic must be hard reset before it can be used in AXIS Companion version 4.
- A hard reset of a device will not erase any recordings.

The installation wizard will detect if any devices need to be hard reset or restored and assist you. If a device needs to be restored, the wizard will take you to the device webpage, where you log in with the username `ACCAdmin` and the site password that you used in AXIS Companion Classic.

Please visit the [AXIS Companion \(version 4\) online manual](#) for more help and general information about AXIS Companion