

## Product Discontinuation Statement

This document outlines Axis products that will be discontinued and indicates the relevant replacement products.

The following products are covered by this statement:

Discontinued Product	Replacement Product
AXIS TW1102 Magnet Mount 5P [02128-001]	AXIS TW1104 Magnet Mount 5P [02437-001]

As of issuing this statement, stock replenishment for concerned products will be phased out. No additional feature development will be made for the discontinued product, LTS firmware tracks will still receive security patches

- **Discontinuation date**
  - **June 30, 2022**

The **forecasted final date** that the discontinued product/s can be purchased from Axis. Please note that an unforeseen increase in demand can cause products to be out of stock before the discontinuation date. Any excess stock after this date, can be available for purchase until stock runs out by decision from product management. N.B., products purchased *after* the discontinuation date might come with limitations in the HW warranty, please update yourself on the warranty applicable for any purchases *after* the discontinuation date.

- **Hardware and RMA service offered until**
  - **June 30, 2028**

Axis will continue to give hardware and RMA service for 6 years after the discontinuation date. As long as the product is within the warranty period and it is not warranty void, the warranty terms for RMA still apply. If the warranty period has expired, the Out of Warranty price list applies. Axis RMA service will be based on the discontinued product as the primary alternative. When this is not possible, the replacement product will automatically be the alternative stated in the table above.

AXIS OS support on discontinued products will be depending on the products FW track, for more information on SW support please visit <https://www.axis.com/general-policy-guidelines-for-discontinued-products>

Lund, Sweden, March 29, 2022



Fredrik Andersson  
Global Product Manager, Axis Communications