

## Add 2N IP Intercoms to AXIS Camera Station



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## Introduction

This document highlights how to add 2N IP Intercom to AXIS Camera Station and describes the procedure.

The document explains how to:

- Configure 2N IP Intercom
- Add 2N IP Intercom to AXIS Camera Station
- Receive door station calls in the AXIS Camera Station client
  - Disable door station pop-up
  - Disable door station calls for a user
- Receive door station calls in the AXIS Camera Station mobile app
- Action rule configuration
  - o Motion detection
  - o Tampering
  - General automation event such as Virtual inputs.

#### Prerequisites

AXIS Camera Station 5.36

2N IP Intercoms with firmware 2.32.0 or later

### **Configure 2N IP Intercom**

Before 2N IP Intercom can be added to AXIS Camera Station, it needs to be configured. Download and install the <u>2N Network Scanner</u> to discover your 2N IP Intercoms in the network.

Filter					
IP Address	Serial Number	Display Name			
172.25.199.25	54-1683-3319	2N Helios IP Force			
172.25.199.46	54-1763-1150	2N IP Verso			

Go to **System > Maintenance** and make sure that the required firmware is used.

🕞 System 🔳	Configuration ~
-	Upload Configuration File to Device Restore Configuration
Network	Download Configuration File from Device Back Up Configuration
2	Reset Configuration to Default State Reset Configuration
Date & Time	Allow Network Setting at Startup 🖌
License	L
Certificates	System ~
	Firmware Version 2.32.0.41.0
Auto Provisioning	Minimum Firmware Version 2.20.3.29.8
Syslog	Bootloader Version 2.32.0.41.1
Maintenance >	Software Build Type <b>beta</b>
	Software Build Date and Time 3/17/2021 7:59:00 AM
	Upgrade Device Firmware Upgrade Firmware
	Firmware Status Firmware is up to date

Under Services > Phone > Calling to ACS, select Enable ACS Call and enter Username and Password. These credentials are later used when adding the device to AXIS Camera Station.

۲	Services	SIP 1 SIP 2 Calls Audio Video Local Calls Calling to ACS
	Phone	Enable ACS Call
	Streaming	Username root
X	ONVIF	Password ······
	E-Mail	
•	Mobile Key	
	Automation	
	HTTP API	

To trigger calls to AXIS Camera Station, it also requires that the Main Unit button or Keypad has a user assigned to it. Go to **Directory > Users**. Enter a name that you prefer and enter **VMS**:<sup>\*</sup> in the **Phone Number** field.

🗲 Directory 🤒	← Back to List
Users >	User Basic Information ~ Name ACS E-Mail Virtual Number User Phone Numbers ~ Number 1 Phone Number vms:* Time Brefile Onter vms:* Time Brefile Ont
	2N® IP Eye Address Group call to next number Phone Number VMS:*

Go to **Hardware > Buttons > Quick Dial Buttons** and add the user you have created above to the Main Unit Buttons.

¢	Hardware 🌣	Basic Settings ~
		Button Function During Outgoing Call Hang Up 🗸
	Switches	Answer Incoming Call by Button None ~
	Door	Restore Network Settings By Buttons 🖌
X	Audio	Quick Dial Buttons ~
	Camera	Main Unit Buttons
•	Buttons >	
	Backlight	

Now the device is ready to be added to AXIS Camera Station.

## **AXIS Camera Station**

#### Add 2N Intercom to AXIS Camera Station

In the example below, we add both the 2N IP Verso and 2N IP Force.

Configuration +									кя К Я =
Type to search	×	Add devices							
🖫 Devices 🔷	· î	Select the devices in your network to Other devices. To multiselect device	that you want to add to es, use the CTRL or Shif	o the server. You t keys.	can find the added o	devices under either C	ameras or	2n	
Add devices		Name	IP Address	Hostname	MAC address	Status Ma	nufacturer	Model	
Cameras		2N IP FORCE	<u>172.25.199.25</u>		7C1EB30280A4	AJ	is	2N IP Force	
Other devices					7015020200049	٨		2N ID Verre	
Streaming profiles			1721231193/40		101003023046	~	.13	21417 16130	<u>,</u>
Image configuration									
PTZ presets									
Management									
🛢 Storage 🗸	·								
🏵 Recording and events 🗸	· •								
🖞 Client 🗸 🗸		2 selected, 2 with OK status						Manual coarch Refrach	Add (7
🛆 Connected services 🗸 🗸	· .							manuar search Refresh	Add (2

- 1. Go to **Configuration > Devices > Add devices**.
- 2. Select the device(s) you want to add and click Add.
- 3. Chose retention time, recording storage and recording method in the next step.

#### Configure an incoming call sound

You can configure a specific sound to be used on an incoming call.

		AXIS Camera Station Client ? 💶 🗖 🗙
Config	uration $\times$	± ٤3 =
Type to search	×	Startup
🗣 Devices	~	□ Start in full screen ✔ Remember last used tabs
Storage	~	Remember last used monitors
Recording and events	~	Sound on alarm
🛫 Client	^	No sound     Rean
Customize		O Sound file: Music Browse
itreaming		Play
△ Connected services	~	Sound on incoming call
Server	~	O No sound
Licenses	~	О Веер
🔂 Security	~	Sound file: door bell.wav     Browse_     Play

- 1. Go to Configuration > Client > Customize > Sound on incoming call.
- 2. Select Sound file and click Browse and navigate to a wav or mp3 file.

#### Push-to-talk

It is possible to add a push-to-talk button to all devices that support duplex. To enable it for door stations, you need to select both **Use push-to-talk for all duplex modes** and **Always allow audio for door stations**.

Type to search  Type to search  Comparison  Type to search  Comparison  Type to search  Comparison  C	× > > < < > > > >	Video scaling Scale to best fit Fill video area (may crop parts of the video) Hardware decoding Mode: Automatic (Recommended) • Graphics card: Intel(R) UHD Graphics 620 • Bandwidth usage Always use the streaming profile Low on this client Suspend video streams for inactive tabs PTZ (Pan, Tilt, Zoom) Select view with first click instead of starting PTZ
Security	~	Audio Push-to-talk release delay (ms): 100 – Use push-to-talk for all duplex modes Always allow audio for door stations

**NOTE** Both Sound on incoming call and Push-to-talk are client settings and require to be done on each AXIS Camera Station client separately.

#### Door station operation

When a call is activated a pop-up window will appear in the top right corner. You can hover your mouse on the thumb nail to see a larger image of the caller. Press the Green icon to accept the call and the Red icon to decline the call.



If the call is accepted a new tab will be opened containing the view from the door station. You can observe and communicate with the visitor. The Open door action button triggers the door opening based on settings in the 2N IP intercom.



To finish the call, click the End Call icon, the door station tab will close and return you to your previous view.

#### Multiple door station operations

If multiple calls occur, they will be stacked so that you can decide which call to take first.



You can connect to multiple calls at the same time, the video will be shown in different tabs but the audio will be connected to all calls.



It is recommended to answer one call at a time. The additional calls will continue to be displayed until they are answered, or they have timed out.

#### Disable the door station pop up

In certain circumstances the door station pop ups are not desired. There are two methods to disable the pop-up behavior.

• In the User permissions, remove audio from the user's privileges. Now the user will not receive the door station call pop ups but can access the live and recorded video from the door station.

AXIS Camera Station Client ? 🗕 🗖 🗙													
Configuration											\$ 3 <b>=</b>		
Type to search	×	Use	er per	missi	ons								
📽 Devices	~	Make accou	Make sure that users and groups are registered on a local computer or have an active directory user										
Storage	$\sim$	the pr	ivileges grant	ted as an inc	dividual an	d also as	part of the	group.	, ,	Type to search	×		
•			Name	1	Domain		Role		Details				
Recording and events	$\sim$		Administra	tors	MADTEST	2	Admir	nistrator	Local Administrators (on server)				
🖆 Client	~	-	John		MADTEST2	2			John the Operator				
<ul> <li>Connected services</li> </ul>	~									R	emove Add		
E Server	~	Rol	<b>e</b> Administrato	r 🔍 Opera	tor O Vi	ewer							
📟 Switch	~	An	Operator has ess to all fund	access to liv	ve and rec AXIS Cam	orded vid era Static	deo of selec	ted cameras and a stem configuration	ccess to selected I/O p	ports and views. Ar	o Operator has full		
同 Liconcoc	$\sim$			,						Type to search	×		
E LICENSES	•		Cameras	Views	I/O	Sy	stem						
🔂 Security	^	٩	lame		Access	Video	Audio liste	en Audio speak	Manual recording	Mechanical PTZ	PTZ priority		
User permissions			2N IP FORCE			<b>V</b>			<b>V</b>				
BETA		2	2N IP VERSO			<b>~</b>			✓		•		
Certificates			AXIS A8207-VI	E - Overview									

• In the User permissions, remove access to the device in the user's privileges. But note that the user will not be able to view the live or recorded video from the door station.

					AXIS C	Camera Sta	tion Client				? _ 🗖
Configuration											* * * <b>  </b>
Type to search	×	Us	er per	missi	ons						
🗣 Devices	$\sim$	Make	e sure that use	rs and grou	ps are regi	stered or	n a local comp	uter or have an	active directory user		
Storage	~	the p	rivileges grant	ed as an inc	dividual an	d also as	part of the gr	oup.	noup, the user gets	Type to search	×
e storage			Name		Domain		Role		Details		
Recording and events	~		Administra	tors	MADTEST2	2	Administ	rator	Local Administrators (on server)		
🖆 Client	$\sim$	2	John		MADTEST2	2			John the Operator		
<ul> <li>Connected services</li> </ul>	~									R	emove Add
Server	~	Ro	ole Administrator	n 🔘 Opera	tor O Vi	owor					
📟 Switch	~	An	Operator has	access to liv	ve and rec	orded vic	deo of selected	I cameras and a	ccess to selected I/O p	oorts and views. Ar	Operator has full
B Licenses	~			donanty of	, vuo cum	cha otatio	in except syste	in configuration	•	Type to search	×
Licenses			Cameras	Views	I/O	Sy	stem				
🔂 Security	^		Name		Access	Video	Audio listen	Audio speak	Manual recording	Mechanical PTZ	PTZ priority
			2N IP FORCE								
Certificates			2N IP VERSO								-
			AXIS A8207-VE	- Overview	<b>V</b>	<b>~</b>	✓	<ul> <li>Image: A start of the start of</li></ul>	<ul> <li>Image: A start of the start of</li></ul>		

#### Automatically created action rules

When adding 2N Intercom to AXIS Camera Station two action rules are created. One for the Action button that can open the door but also an action to record an ongoing call.

By default, the action is to activate the IO port in the 2N IP Intercom. This can be changed to for example grant access on an AXIS Door Controller



**NOTE** The number of seconds for Door IO port to be open needs to be configured in 2N IP Intercom. Changing the value from within AXIS Camera Station will have no effect.

The recording will be displayed as an event in the recording timeline.



#### Audit and event logs

In the Logs tab, you will find audit and event logs about who answered a call and if the door was opened.

Logs × +										
$\otimes$ $\sim$ $\sim$										
Time	Туре	Category	Message	User	Computer	Windows User				
2020-08-03 13:56:21	Event	Info	Port: Door I/O Port set to Closed	-	-	-				
2020-08-03 13:56:19	Audit	Info	Ended call from door station 2N IP VERSO	MADTEST2\Axis	MADTEST2	MADTEST2\Axis				
2020-08-03 13:56:14	Event	Info	Action Button Open Door Rule is no longer triggered by button Open Door.	-	-	-				
2020-08-03 13:56:14	Event	Info	Port: Door I/O Port set to Open	-	-	-				
2020-08-03 13:56:14	Event	Info	Action Button Open Door Rule was triggered by button Open Door.	-	-	-				
2020-08-03 13:56:14	Audit	Info	Button with text Open Door was pressed and state set to: Toggled.	MADTEST2\Axis	MADTEST2	MADTEST2\Axis				
2020-08-03 13:55:58	Audit	Info	Answered call from door station 2N IP VERSO	MADTEST2\Axis	MADTEST2	MADTEST2\Axis				
2020-08-03 13:55:25	Audit	Info	Ended call from door station 2N IP FORCE	MADTEST2\Axis	MADTEST2	MADTEST2\Axis				

## AXIS Camera Station mobile app

To receive door station calls to mobile app you need to enable AXIS Secure Remote Access.

	AXIS Camera Station Client ? -	- = ×
Configuration +		
Type to search ×	MyAxis Account	
📽 Devices 🗸 🗸	A MyAvis account allows a user to benefit from services such as Avis Secure Remote Access. If you do not have a MyAvis account, you can register one for free here:	
🛢 Storage 🗸 🗸 🗸	http://www.axis.com/login/registration	
🏵 Recording and events 🗸	E-mail address: podooocove axis.com Password:	
🖆 Client 🗸 🗸	Apply	
Connected services ^	Axis Secure Remote Access	
Firmware upgrade settings	II When Secure Remote Access is enabled you can access this server with your AXIS Camera Station client and mobile device. Select	
Axis Secure Remote Access	which MyAxis account you would like to use for remote access. Then download the mobile app from the App Store or Google Play. <u>View Terms of Use</u>	
System Health Monitoring	Disable	
AXIS Camera Station update	Download on the App Store Google Play	
🛒 Server 🗸 🗸		
🗉 Licenses 🗸 🗸		

Enter a valid MyAxis Account to your system and then select to enable AXIS Secure Remote Access.

Download the AXIS Camera Station mobile app from Google Play

Open the menu and select **Remote Access** and sign in with the **same MyAxis account** entered in AXIS Camera Station.

14:24 & 1	<b>迎 왕</b> 종, జి. iii 87% 🖬
Systems	:
Axis Secure Remote Acc	ess
Sign in to your MyAxis a Axis Secure Remote Acc	ccount to access your ess systems.
SIG	N IN
Local and port mapped	
ADD S	YSTEM

Once you have logged in to your system and approved microphone access the mobile app is ready to receive calls and open door.



There are a few notification settings in the mobile app:

#### Door station calls.

In case you do not what to receive any call to this specific mobile phone you have the option to disable the calls.

#### Missed call

Option to display if you have missed any previous calls.

#### When a call is answered by other device

Option to display if another user has answered the incoming call.

#### When an action rule is triggered to send mobile notification

Option to disable notifications for customized mobile app actions created in AXIS Camera Station action rules.

## **Action Rules**

#### **Motion Detection Recording**

#### Configuration in 2N Intercom

Go to **Hardware > Camera > Internal Camera** and select **Motion Detection Enabled**. Set sensitivity thresholds and detection area (see 2N documentation for details). You can test the motion detection function by observing the Activity Graph that shows when the motion detection event triggered.



**NOTE** Motion Detection requires 2N Intercom License: Enhanced Video or Gold licenses

#### Create action rule in AXIS Camera Station

In AXIS Camera Station you can set up different action rule events. Go to **Configuration > Recordings and Event > Action rules**. To trigger on 2N devices create action rules with Device Event as Trigger.

	Add Trigger	? 🗙
Trigger Motion detection Active Tampering Alarm AXIS Cross Line Detection System Event and Error Input/Output Device Event	Description This type triggers on events cameras and other devices. is for advanced users and c if no other trigger is applica	s from This trigger an be used able.
Action Button External HTTPS		
	HelpOK	Cancel

Select the 2N Intercom and the event **VideoSource > MotionAlarm**. *This event is tied to the MotionDetected event in the 2N device.* 

	ZIN IP VERSO		•
Event:	MotionAlarm		•
Trigger perio	d: 0 🔾		second
Filters			
Source:		0	 •
State:		Yes	*
Activity:			

Select **OK** and then **Next** to add an action to record. You can add more than one action if you for instance like to raise an alarm.

#### Tampering

Configuration in 2N Intercom

Go to Hardware > Digital Inputs and set Assigned Input to an available tamper input.

		Assigned Input	None Y
Switches		Input Mode	Non Inverted
Door	Г	Tamper Switch 🖌	
Audio		Assigned Input	ext7.tamper 🗸
Camera		Enable Automatic Switch Blocking	
Buttons		Switch Blocking State	Non-blocked
Backlight			Unblock
Display			
Digital Inputs	>		
Extenders			
Lift Control			

#### Create action rule in AXIS Camera Station

Go to **Configuration > Recordings and Event > Action rules**. To trigger on 2N devices create action rules with Device Event as Trigger.

	Add Trigger	? 🗙
Trigger	Description	
Motion detection Active Tampering Alarm AXIS Cross Line Detection System Event and Error Input/Output	This type triggers on eve cameras and other devic is for advanced users and if no other trigger is app	nts from es. This trigger d can be used licable.
Device Event		
Action Button External HTTPS		
	Help OK	Cancel

Select the 2N Intercom device and the event **Casing > CasingOpen**. *This event is tied to TamperSwitchActivated event in the 2N device.* 

		55	
Configu	ure device ev	vent trigger	
Device:	2N IP VERSO		•
Event:	Casing Open		•
Trigger perio	od: 0 🔾		seconds
Filters			
Name:		Casing	Ŧ
Open:		Yes	•
open			
Activity:			
1			

Select **OK** and then **Next** to add your action of interest. You can add more than one action if you for instance like to raise an alarm.

#### General

#### Configuration in 2N Intercom

You can use any events from 2N Automation as triggers in AXIS Camera Station. Go to **Services > Automation** and edit any available function by selecting the pencil icon.

Select the desired **Event block** from the Events section in the left-hand side menu. Scroll down in the left-hand side bar and in the section Actions select **SetOnvifVirtualInput** block. Configure the Action block with appropriate Port number and switching Level when the block is triggered:

- hi for setting the input to logical 1
- lo for setting the input to logical 0

Connect the Event and Action blocks. Add and configure additional blocks as needed (see the 2N Automation documentation if necessary).

Save the function and exit the Automation configuration. See the examples below.

**NOTE** Automation requires 2N Intercom License: Enhanced Integration or Gold Licenses.

2N and AXIS Camera Station use different indexing for Virtual inputs. 0 in 2N is 1 in AXIS Camera Station

#### Examples:

You can see a simple configuration for 10 s activation of virtual input 0 (1 in AXIS Camera Station) when a code is entered.



You can see a simple configuration for activation of virtual input 1 (2 in AXIS Camera Station) when noise is detected. Virtual input 1 deactivates when the noise is no longer detected.



#### Create action rule in AXIS Camera Station

Go to **Configuration > Recordings and Event > Action rules**. To trigger on 2N devices create action rules with Device Event as Trigger.

	Add Trigger ?	×
Trigger	Description	
Motion detection Active Tampering Alarm AXIS Cross Line Detection System Event and Error Input/Output	This type triggers on events from cameras and other devices. This trigg is for advanced users and can be used if no other trigger is applicable.	er d
Device Event		
Action Button External HTTPS		
	Help OK Cance	2

Select the 2N Intercom device and the event **Input ports > Virtual input**. *This event is tied to VirtualInput event in 2N devices.* 

Adjust **Port number** to a port that is used for your desired function (port numbers are indexed from 1 in AXIS Camera Station and from 0 in 2N devices). Adjust **Active** to Yes or No according to the desired trigger activation.

Device:	2N IP VERSO		•
Event:	Virtual input		•
Trigger period	i: 0 🔾 —	 	second
Filters			
Port numbe	er:		•
Active:			-
Activity			
Activity.			

Select **OK** and then **Next** to add your action of interest. You can add more than one action if you for instance like to raise an alarm.

## **Considerations and limitations**

Current limitations:

- The following functions for 2N device configuration and management from AXIS Camera Station are limited
  - Add, list and remove users are not supported.
  - HTTPS Enable/Update & IEEE 802.1X Enable/Update cannot be used.
  - Installed certificates show empty table (no certificates in the device)
  - Delete certificates empty list (no certificates in the device)
- The option to attach snapshot from camera in email action in Action rules is currently not supported by 2N IP Intercom.
- 2N IP Intercom are currently not supported by Site Designer configuration.
- If the 2N IP intercom was already added to AXIS Camera Station previously as a third-party camera, after upgrading the firmware it will need to be removed and added again, using a Core Device license.
   Please note that before removing your device from AXIS Camera Station, you should export all required recordings, since they will be lost.
- 2N IP intercom is not supported by AXIS Access control or AXIS Camera Station Secure Entry. Requires 2N Access control

For more information on 2N IP intercoms and firmware updates, visit www.2n.cz