HOW TO.

Set up AXIS Player for Soundtrack with AXIS Audio Manager Edge



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Introduction

This "how to" document will show you how to set up an AXIS Audio Manager Edge site with the AXIS Player for Soundtrack – ACAP (AXIS Camera Application Platform)

The Soundtrack Your Brand services establish a connection with an application, called AXIS Player for Soundtrack, running on the Axis audio device to play the preferred music. The application is referred to as ACAP in this document.



Prerequisites

Axis network audio devices v10.10.73.2 or later.

AXIS Player for Soundtrack 1.5 or later.

SD card installed in the ACAP host device.

Internet access is needed to use AXIS Player for Soundtrack.

Please note that Axis doesn't take any responsibility for how this configuration may affect your system. If the modification fails or if you get other unexpected results, you may have to restore the settings to default.

Step 1 – Sign up for a Soundtrack Your Brand subscription

- <u>https://business.soundtrackyourbrand.com/signup</u>
- 14-day trial is available for testing when you set up your account.

Step 2 – Download the AXIS Player for Soundtrack from the Axis website

<u>https://www.axis.com/products/audio/soundtrack-your-brand</u>

Step 3 - Prepare the hardware

- a. Connect your Axis audio devices to the internet through Power over Ethernet (PoE).
- b. Choose one of the devices in the site to be the ACAP host device and log in to the device's webpage.
- c. Upgrade to the latest firmware.
- d. Insert the SD card in the SD card slot on the host device.

NOTE We recommend AXIS Surveillance Card 64 GB. See axis.com/products/storage/axis-surveillance-card-64-gb

NOTE The SD card might need formatting. You can see the status and format the SD card in **System>Storage**

NOTE If you have more than one device in your site, we recommend using another device than the site leader as the ACAP host device.

Step 4 - Install AXIS Player for Soundtrack on the audio device

- a. For the device that you will use to install the AXIS Player for Soundtrack on, go to its webpage and click **System>Apps**.
- b. Click **+Add app** and select the file you downloaded in step 2.
- c. Click **Install**.

		AXIS C1211-E Network Ceiling Speaker
🔁 Status		
🔁 Light	~	Apps
III. Audio	~	+ Add app Find more apps
📧 Recordings		
🗱 Apps		
鑗 System	~	
🔧 Maintenance		

d. Start and open the application.

		AXIS C1211-E Network Ceiling Speaker 🔗 🚱 🖽 🚯						
중 Status								
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航 Audio	\sim	+ Add app Find more apps Allow unsigned apps Allow	root-privileged	l apps				
Recordings								
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🔌 Maintenance								

e. Once the application is opened, a window will show up with application data. Notice and copy the Device ID from the **About** section, it will be used later.

Status	
Sound is not playing	
SD card is connected	
About	
Device ID Copy device ID	
App version 1.5	
Soundtrack Your Brand version	
45730-147.1	

NOTE The Device ID is unique for each device and connects the hardware with Soundtrack Your Brand.

Step 5 - Connect to the Soundtrack Your Brand account

a. Open the Soundtrack Your Brand webpage and into your account. Setup a connection between the site and the application on the audio device by clicking **locations > connect.**

soundtrack		home	search	create	your music	locations	guide	axis ∨	
Locations Your control console for managing you Q Search country	ur locations and the devices playing music. status ▼ ● 0 ● 0 ● 1 ● 0					actions V	+ a	add location	
Axis 🖄 Add an address for this location									
Zones ()	Status Now playing								
Axis	No paired device								
+ add zone									

b. Click **Hardware**, enter the device ID from step 4 and click **connect hardware player**.



c. Once connected, select your preferred playlist and play. The AXIS Player for Soundtrack page has now changed status to **Sound is playing.** Under **locations** in the Soundtrack Your Brand webpage you will now see that the status says connected as well as what playlist and song is currently streaming.



Step 6 – Add AXIS Player for Soundtrack as a music source in AXIS Audio Manager Edge

a. Go back to the device's main web interface and click **Audio>Overview>Launch AXIS Audio Manager Edge**. For more information about AXIS Audio Manager Edge visit, <u>https://www.axis.com/products/axis-audio-manager-edge</u>

	AXIS C1211-E Network Ceiling Speaker 📀 🚱						
☑ Status							
🔁 Light 🗸 🗸	Overview						
航 Audio 🔨	Locate device AXIS Audio Manager Edge						
◄ Overview	Product name: AXIS C1211-F Network Celling Speaker	cation fr	vr				
### Device settings	Audio system: AXIS Audio Manager Edge and system at a local site: Role in audio system: (Leder your devices in zones and play different types of content, sr	AXIS Audio Manager Edge is an easy to use, onboard application for managing a small or mid-sized audio system at a local site. You can orga your devices in zones and play different types of content, such as live or					
(*) Stream	Friendly name: AXIS C1211-E scheduled announcements and background music.	scheduled announcements and background music. With the AXIS Audio Remote mobile app, you can adjust volumes and page messages from your smartphone. The mobile app is available on Google Pic and App Store.					
 Audio clips 	IP address: 192.168.0.104 With the XXIS Audio Remote mobile app, you can adjust vol messages from your smartphone. The mobile app is availat and Apo Store.						
Listen and record							
辈 Audio enhancement	Launch AXIS Audio Manager Edge	2					
Audio site security							
la Speaker test							
Recordings							
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🔌 Maintenance							

- b. Agree to the end user license agreement and enter a name for your AXIS Audio Manager Edge site. Click **Create**.
- c. Set up the physical zones for the site as shown here: <u>https://help.axis.com/axis-audio-manager-edge#set-up-physical-zones</u>
- d. Configure opening hours as shown here: <u>https://help.axis.com/axis-audio-manager-edge#set-the-opening-hours</u>
- e. Add the AXIS Player for Soundtrack application via **SCHEDULING > Music.**

f. Go to SCHEDULES and click **SELECT PHYSICAL ZONES** to add the physical zones that you want the music to be played in

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55	Dashboard	Î	SCHEDULES PLAYLISTS SOURCES							
SOUNE	D CONFIGURATION					_				
壯	Music volumes	- 1	Music			+	CREAT	E SCH	EDULE	
	Sound calibration		SELECT PHYSICAL ZONES							
SCHED	ULING		A No physical zones selected.							
•:)	Announcements		Fallback None							
\$	Advertisements		Fallback is used when the primary content can't be played.							
J	Music		Schedules							
	Opening hours		No schedules.							

g. Go to **SOURCES**, click **+ CREATE** and select **ACAP** as source. Give the source a name and select **SoundtrackPlayer** from the dropdown menu. Click **SAVE**.

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	Dashboard		SCHEDULES	PLAYLISTS	SOURCES					
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SCHED	OULING Announcements				Line-in	Name SYB				
\$	Advertisements					SoundtrackPlayer	•			
J	Music									
	Opening hours					SAVE				ſ

h. Go back to **SCHEDULES** and select **+ CREATE SCHEDULE.** Name the schedule and either use it with your predefined opening hours or create a custom schedule. Click **CREATE.**

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5	Dashboard	Ì	SCHEDULES	PLAYLISTS SOURCES	
SOUNE	CONFIGURATION			Create schedule	
ťψ	Music volumes		Music	Please supply a name for your new schedule and select which type it should be.	+ CREATE SCHEDULE
ΞĚ	Sound calibration		SELECT PHYSIC	Name	
SCHED	ULING		All physical zones are	SYB schedule	
•;)	Announcements		Fallback None	Туре	
\$	Advertisements	- 1	Fallback is used wher	O Custom schedule	
J	Music		Schedules	Opening hours	
	Opening hours		No schedules	CANCEL	

i. Select the newly created AXIS Player for Soundtrack as the cource and click **SAVE.**

Sources		
Source 1 (will be played first) SYB	• Î	
	+ ADD SOURCE	
Schedule behavior		
Play first source automatically		
O Wait for manual selection		
CANCEL		

j. Music should now be heard.

Troubleshooting

This section contains a few tips on how to solve problems you may experience. Please contact Axis support if problems persist, or for any other questions regarding Axis devices or the AXIS Player for Soundtrack application.

- The firewall needs to be configured according to this document: <u>https://help.soundtrackbusiness.com/hc/en-us/articles/115002592192-Firewall-settings</u>
 The AXIS Player for Soundtrack application will
 - The AXIS Player for Soundtrack application will only work with a properly mounted SD card. Check under System>Storage if the SD card is working correctly.

Status overview

NOTE

You can get a status overview of the AXIS Player for Soundtrack: <u>http://<device IP address>/local/sbplayer/main.shtml#/</u>

Error message	Action
Sound is not playing	Ensure that the device is connected to
	the Soundtrack Your Brand account,
	that a playlist is chosen and that a
	music schedule is created, enabled, and
	streaming in AXIS Audio Manager Edge.
SD card is missing	Ensure SD card is correctly inserted in
	the device and is formatted according
	to the installation instructions.
No device ID	Ensure internet connection to the
	device and that the firewall is
	configured correctly.

Considerations and limitations

- Firewall configuration according to this document: <u>https://help.soundtrackbusiness.com/hc/en-</u> <u>us/articles/115002592192-Firewall-settings</u>
- AXIS C1410 Network Mini Speaker cannot be used as the ACAP host device of AXIS Player for Soundtrack. This is due to that the ACAP requires an SD card, which is not available in AXIS C1410 Network Mini Speaker.

Therefore, we recommend using another device in the site as host of the ACAP. If the only speaker model available on the site is AXIS C1410 Network Mini Speaker, the easiest solution is to add an AXIS C8110 Network Audio Bridge and install the ACAP on this device.