

# HOW TO.

## Set up AXIS Player for Soundtrack with AXIS Audio Manager Edge

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## Introduction

This “how to” document will show you how to set up an AXIS Audio Manager Edge site with the AXIS Player for Soundtrack – ACAP (AXIS Camera Application Platform)

The Soundtrack Your Brand services establish a connection with an application, called AXIS Player for Soundtrack, running on the Axis audio device to play the preferred music. The application is referred to as ACAP in this document.



### Prerequisites

Axis network audio devices v10.10.73.2 or later.

AXIS Player for Soundtrack 1.5 or later.

SD card installed in the ACAP host device.

Internet access is needed to use AXIS Player for Soundtrack.

Please note that Axis doesn't take any responsibility for how this configuration may affect your system. If the modification fails or if you get other unexpected results, you may have to restore the settings to default.

### Step 1 – Sign up for a Soundtrack Your Brand subscription

- <https://business.soundtrackyourbrand.com/signup>
- 14-day trial is available for testing when you set up your account.

### Step 2 – Download the AXIS Player for Soundtrack from the Axis website

- <https://www.axis.com/products/audio/soundtrack-your-brand>

### Step 3 – Prepare the hardware

- a. Connect your Axis audio devices to the internet through Power over Ethernet (PoE).
- b. Choose one of the devices in the site to be the ACAP host device and log in to the device's webpage.
- c. Upgrade to the latest firmware.
- d. Insert the SD card in the SD card slot on the host device.

**NOTE**

We recommend AXIS Surveillance Card 64 GB. See [axis.com/products/storage/axis-surveillance-card-64-gb](https://axis.com/products/storage/axis-surveillance-card-64-gb)

**NOTE**

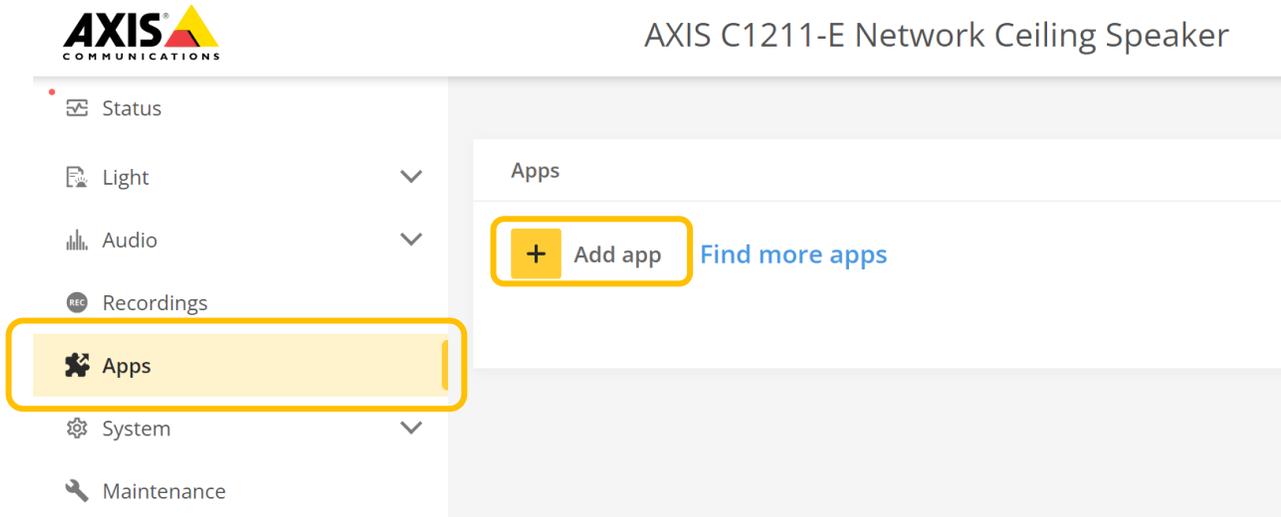
The SD card might need formatting. You can see the status and format the SD card in **System>Storage**

**NOTE**

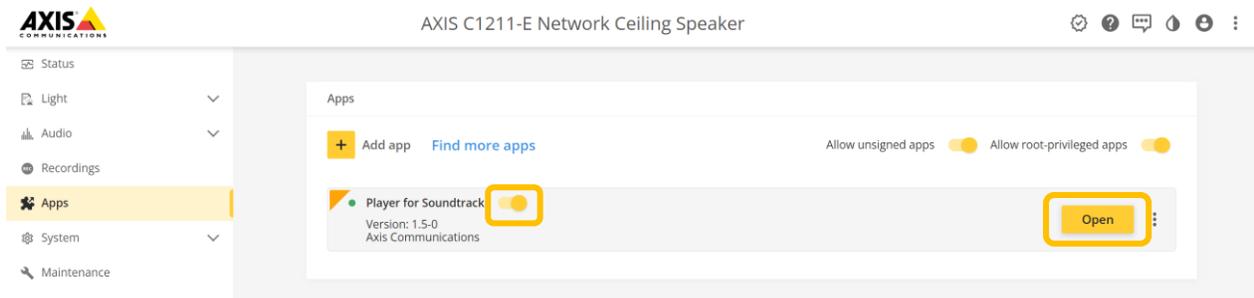
If you have more than one device in your site, we recommend using another device than the site leader as the ACAP host device.

## Step 4 – Install AXIS Player for Soundtrack on the audio device

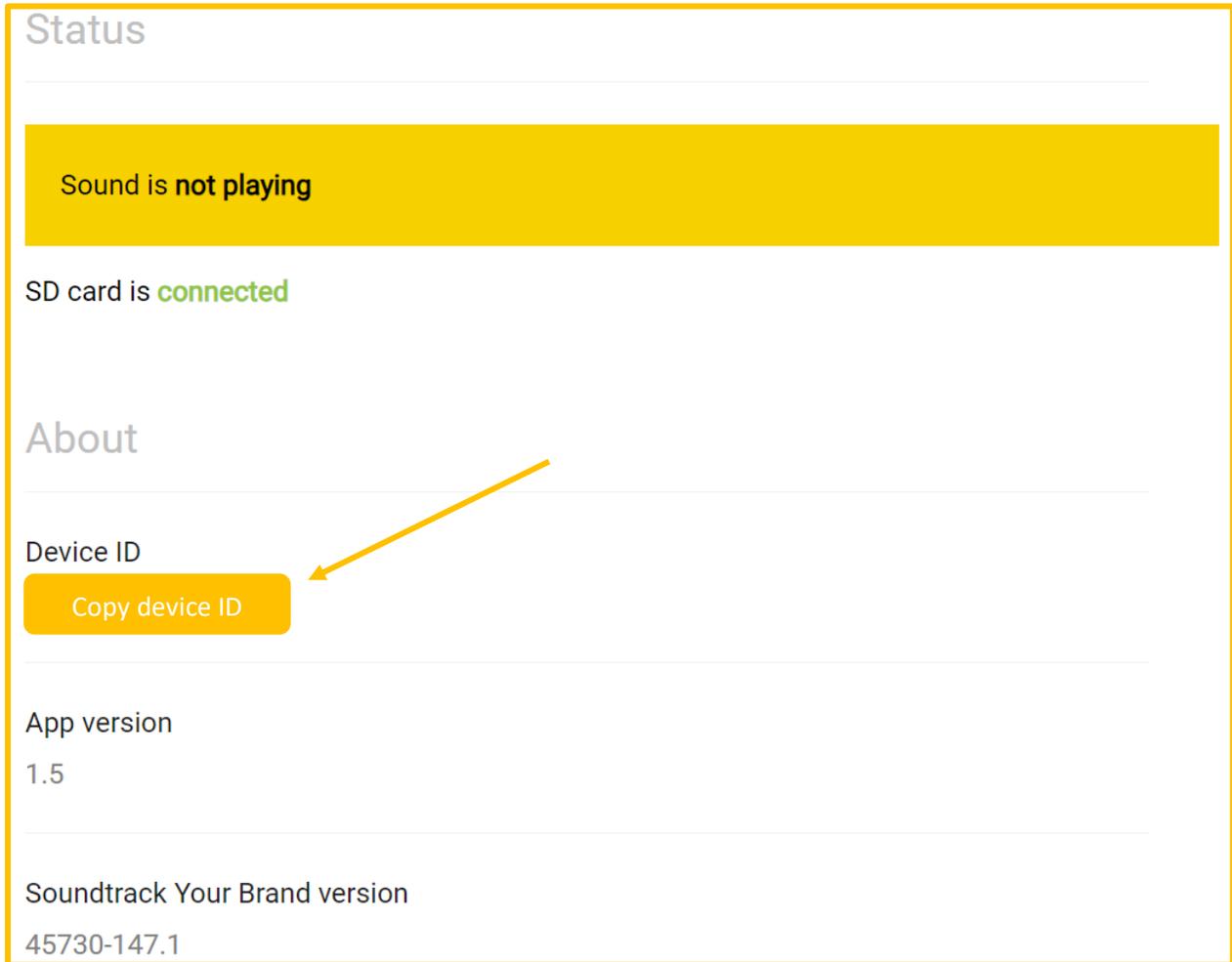
- For the device that you will use to install the AXIS Player for Soundtrack on, go to its webpage and click **System>Apps**.
- Click **+Add app** and select the file you downloaded in step 2.
- Click **Install**.



- Start and open the application.



- e. Once the application is opened, a window will show up with application data. Notice and copy the Device ID from the **About** section, it will be used later.

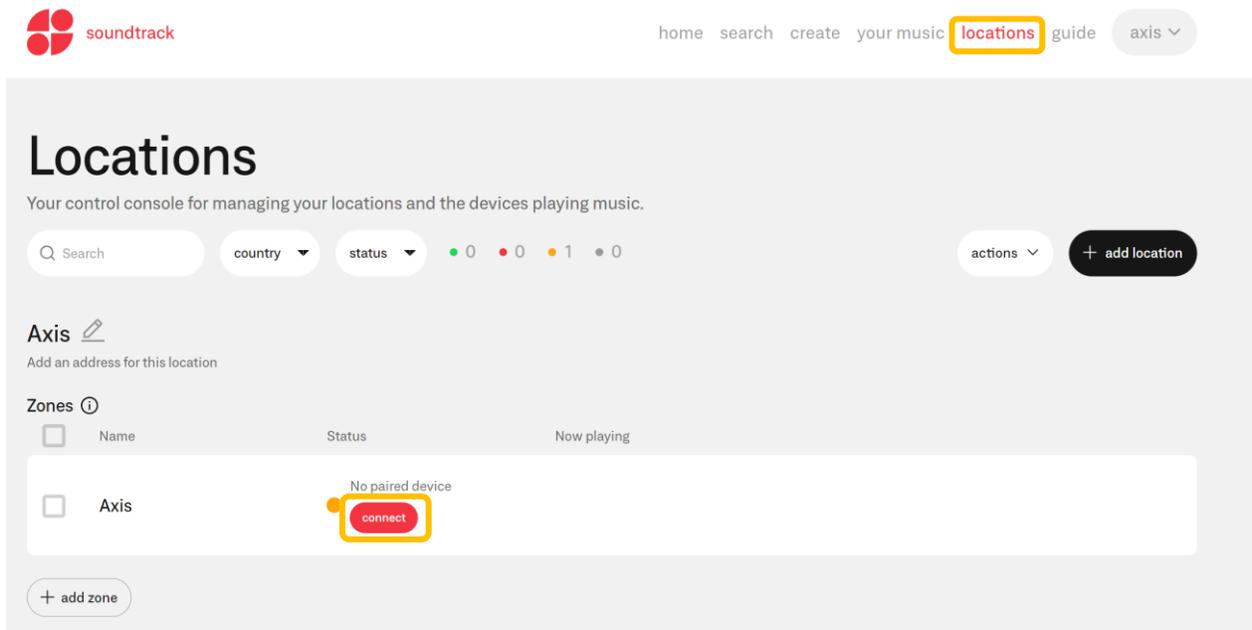


**NOTE**

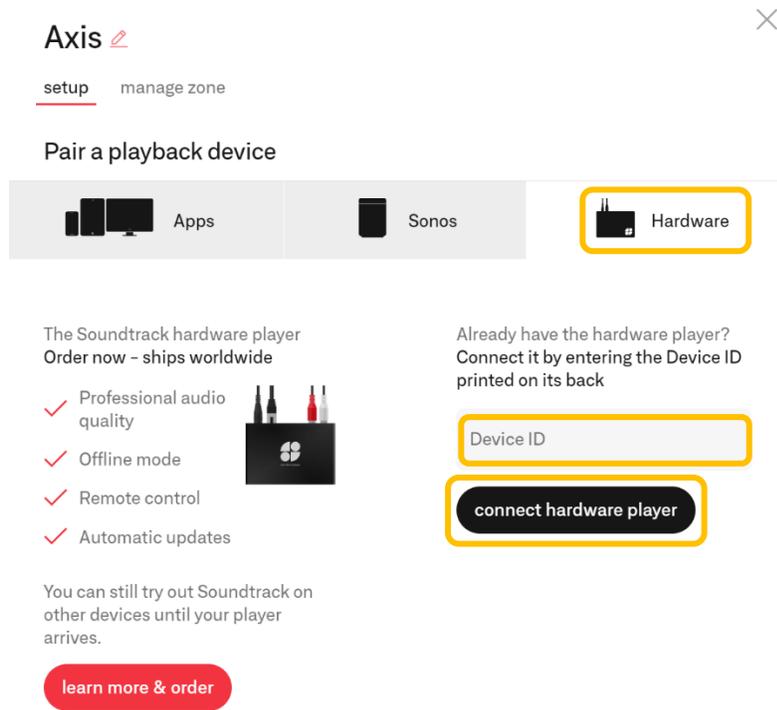
The Device ID is unique for each device and connects the hardware with Soundtrack Your Brand.

## Step 5 – Connect to the Soundtrack Your Brand account

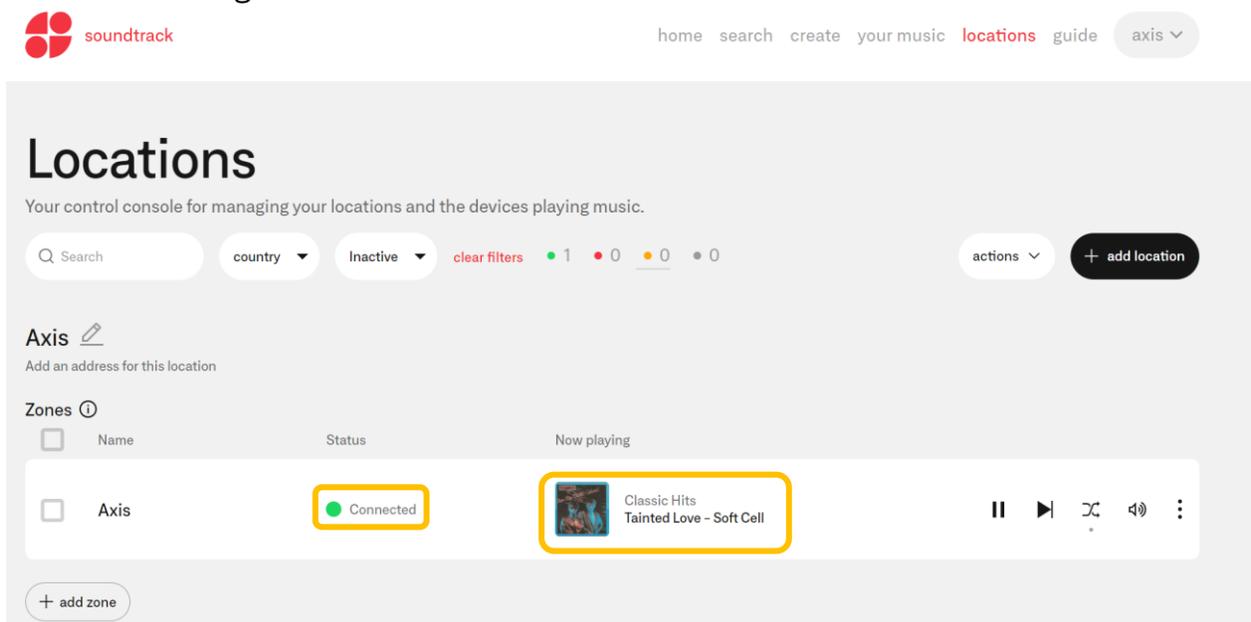
- a. Open the Soundtrack Your Brand webpage and into your account. Setup a connection between the site and the application on the audio device by clicking **locations > connect**.



- b. Click **Hardware**, enter the device ID from step 4 and click **connect hardware player**.

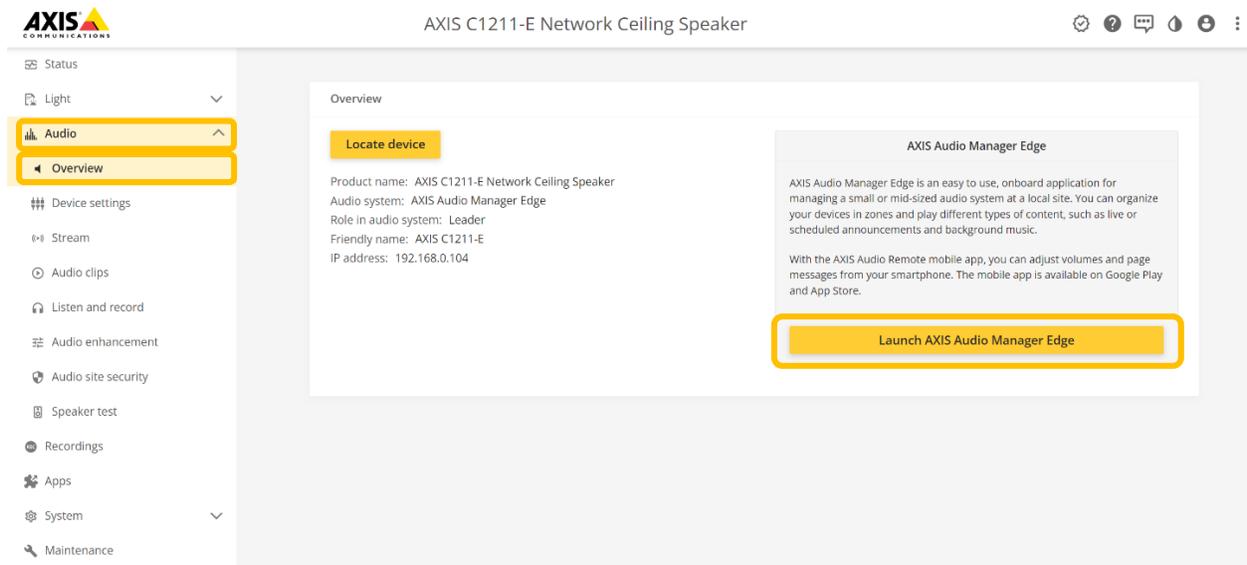


- c. Once connected, select your preferred playlist and play. The AXIS Player for Soundtrack page has now changed status to **Sound is playing**. Under **locations** in the Soundtrack Your Brand webpage you will now see that the status says connected as well as what playlist and song is currently streaming.



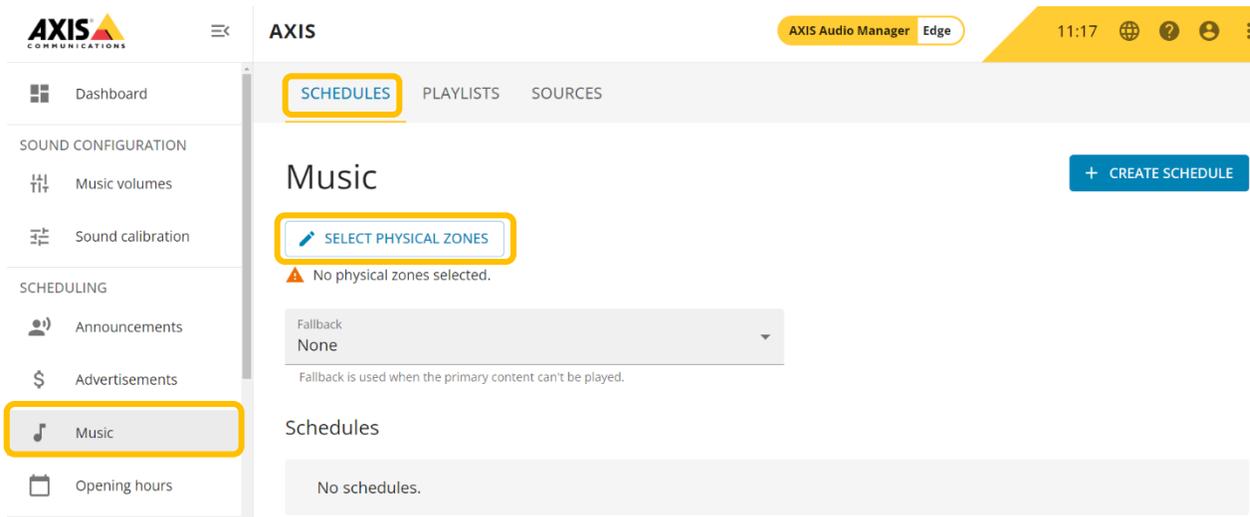
## Step 6 – Add AXIS Player for Soundtrack as a music source in AXIS Audio Manager Edge

- a. Go back to the device's main web interface and click **Audio>Overview>Launch AXIS Audio Manager Edge**. For more information about AXIS Audio Manager Edge visit, <https://www.axis.com/products/axis-audio-manager-edge>

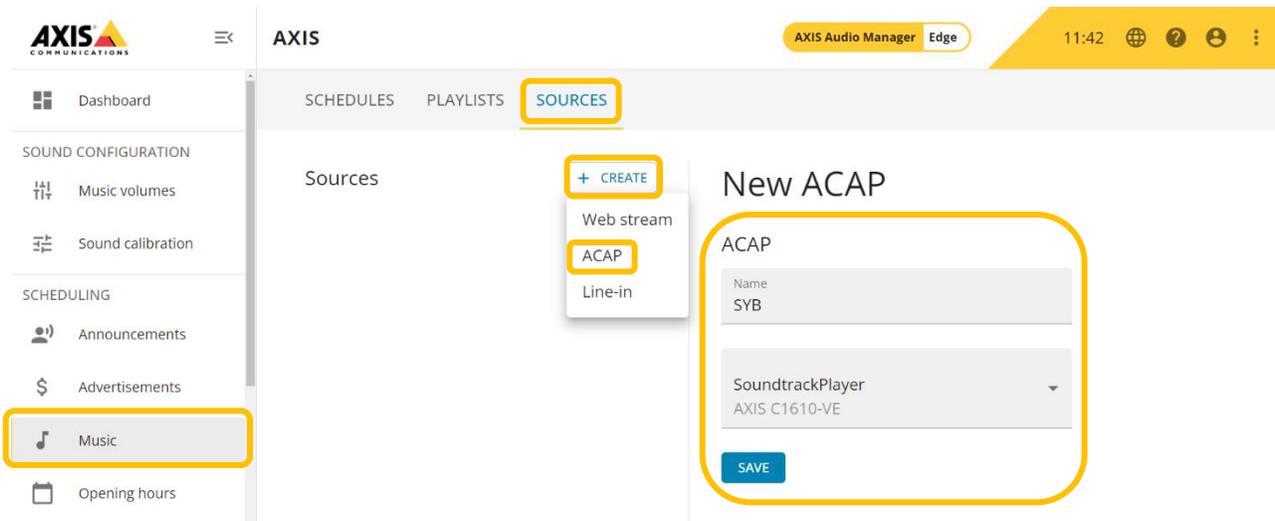


- b. Agree to the end user license agreement and enter a name for your AXIS Audio Manager Edge site. Click **Create**.
- c. Set up the physical zones for the site as shown here:  
<https://help.axis.com/axis-audio-manager-edge#set-up-physical-zones>
- d. Configure opening hours as shown here:  
<https://help.axis.com/axis-audio-manager-edge#set-the-opening-hours>
- e. Add the AXIS Player for Soundtrack application via **SCHEDULING > Music**.

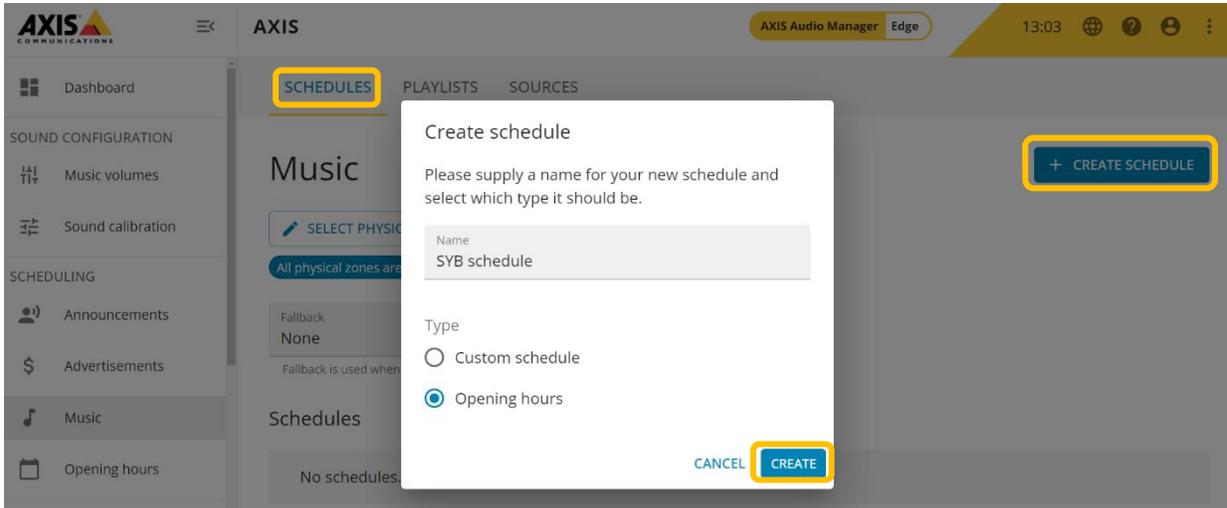
- f. Go to **SCHEDULES** and click **SELECT PHYSICAL ZONES** to add the physical zones that you want the music to be played in



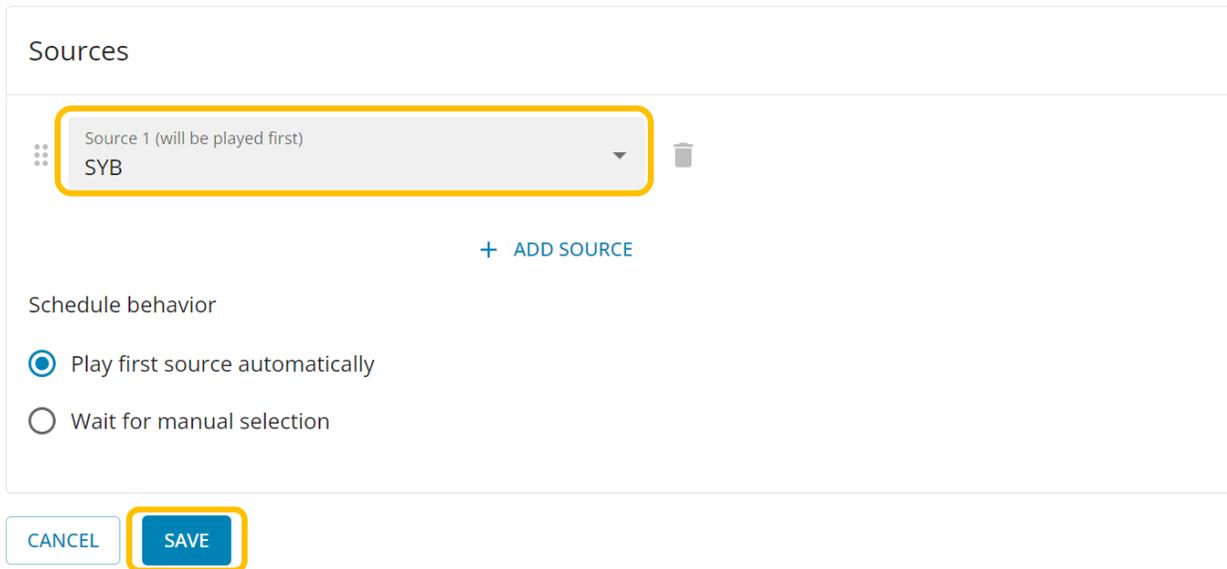
- g. Go to **SOURCES**, click **+ CREATE** and select **ACAP** as source. Give the source a name and select **SoundtrackPlayer** from the dropdown menu. Click **SAVE**.



- h. Go back to **SCHEDULES** and select **+ CREATE SCHEDULE**. Name the schedule and either use it with your predefined opening hours or create a custom schedule. Click **CREATE**.



- i. Select the newly created AXIS Player for Soundtrack as the source and click **SAVE**.



- j. Music should now be heard.

## Troubleshooting

This section contains a few tips on how to solve problems you may experience. Please contact Axis support if problems persist, or for any other questions regarding Axis devices or the AXIS Player for Soundtrack application.

### NOTE

- The firewall needs to be configured according to this document:  
<https://help.soundtrackbusiness.com/hc/en-us/articles/115002592192-Firewall-settings>
- The AXIS Player for Soundtrack application will only work with a properly mounted SD card. Check under **System>Storage** if the SD card is working correctly.

### Status overview

You can get a status overview of the AXIS Player for Soundtrack:

<http://<device IP address>/local/sbplayer/main.shtml#/>

Error message	Action
Sound is not playing	Ensure that the device is connected to the Soundtrack Your Brand account, that a playlist is chosen and that a music schedule is created, enabled, and streaming in AXIS Audio Manager Edge.
SD card is missing	Ensure SD card is correctly inserted in the device and is formatted according to the installation instructions.
No device ID	Ensure internet connection to the device and that the firewall is configured correctly.

## Considerations and limitations

- Firewall configuration according to this document:  
<https://help.soundtrackbusiness.com/hc/en-us/articles/115002592192-Firewall-settings>
- AXIS C1410 Network Mini Speaker cannot be used as the ACAP host device of AXIS Player for Soundtrack. This is due to that the ACAP requires an SD card, which is not available in AXIS C1410 Network Mini Speaker.

Therefore, we recommend using another device in the site as host of the ACAP. If the only speaker model available on the site is AXIS C1410 Network Mini Speaker, the easiest solution is to add an AXIS C8110 Network Audio Bridge and install the ACAP on this device.