

Product Discontinuation Statement

This document outlines Axis products that will be discontinued and indicates the relevant replacement products.

The following products are covered by this statement:

Discontinued Product	Replacement Product
AXIS P7224 Video Encoder Blade [0418-001/005/009]	AXIS Q7436 Video Encoder Blade [0584-001/009]
AXIS Q7411 Video Encoder [0518-002/004/006/007/009]	AXIS P7304 Video Encoder [01680 – 001]
AXIS Q7414 Video Encoder Blade [0354-001/005/009]	AXIS Q7436 Video Encoder Blade [0584-001/009]

As of issuing this statement, stock replenishment for concerned products will be phased out. No additional feature development will be made for the discontinued product, LTS firmware tracks will still receive security patches

- **Discontinuation date**
 - **December 31, 2021**

The **forecasted final date** that the discontinued product/s can be purchased from Axis, this is also referred to as the “discontinuation date”.

AXIS P7224, AXIS Q7411 and AXIS Q7414 are all struggling with component supply preventing us from producing. We are still aiming at getting the missing components within short and to continue producing those encoders and blades until the discontinuation date.

Please note that an unforeseen increase in demand can cause products to be out of stock before the final order date.

Any excess stock, after passed last time buy date, will be available for purchase until stock runs out. N.B., products purchased *after* the final order date might come with limitations in the HW warranty, please update yourself on the warranty applicable for any purchases *after* the final order date.

- **Hardware and RMA service offered until**
 - **December 31, 2027**

Axis will continue to give hardware and RMA service for 6 years after the final order date.

As long as the product is within the warranty period and it is not warranty void, the warranty terms for RMA still apply. If the warranty period has expired, the Out of Warranty price list applies.

Axis RMA service will be based on the discontinued product as the primary alternative. When this is not possible, the replacement product will automatically be the alternative stated in the table above.

AXIS OS support on discontinued products will be depending on the products FW track, for more information on SW support please visit <https://www.axis.com/general-policy-guidelines-for-discontinued-products>

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