

Limited Hardware Warranty

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Axis Communications AB warrants the original owner that the products supplied will be free from defects in workmanship and materials for a period of one year from the date of original end-user purchase. This warranty does not cover any damage attributable to erroneous installation of the product.

What this warranty does not cover:

This warranty does not cover damage caused by willful or accidental mishandling, improper installation or environmental conditions including, but not limited to, electrical surges, water damage and heat exposure. This warranty is void if the unit is tampered with or altered in any way. If the product is to be used outdoors* or in dusty, humid, or other hostile environments, it must be suitably protected. Camera products specifically, must be protected, whether in use or not, from exposure to direct sunlight or halogen light – which may damage the CCD image sensor. This applies to both indoor and outdoor use of the cameras.

For camera products supplied without a lens, extreme care should be used when mounting a lens on these products. Damage to the product due to incorrectly mounted lenses will invalidate this limited hardware warranty. Important! Failure to comply with any of the aforementioned requirements will invalidate this limited hardware warranty.

THE WARRANTY AND REMEDY PROVIDED ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CERTAIN JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES. IF LAWS UNDER SUCH JURISDICTIONS APPLY, THEN ALL EXPRESS AND IMPLIED WARRANTIES ARE LIMITED TO THE WARRANTY PERIOD IDENTIFIED ABOVE. UNLESS PROVIDED HEREIN, ANY STATEMENTS OR REPRESENTATIONS MADE BY ANY OTHER PERSON OR FIRM ARE VOID. EXCEPT AS PROVIDED IN THIS WRITTEN WARRANTY, NEITHER AXIS NOR ANY AFFILIATES SHALL BE LIABLE FOR ANY LOSS, INCONVENIENCE, OR DAMAGE, INCLUDING, BUT NOT LIMITED TO, DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, RESULTING FROM THE USE OR INABILITY TO USE THE AXIS PRODUCT, WHETHER RESULTING FROM BREACH OF WARRANTY OR ANY OTHER LEGAL THEORY. NOTWITHSTANDING THE FOREGOING, AXIS' TOTAL LIABILITY FOR ALL CLAIMS UNDER THIS WARRANTY SHALL NOT EXCEED THE PRICE PAID FOR THE PRODUCT. THESE LIMITATIONS ON POTENTIAL LIABILITIES HAVE BEEN AN ESSENTIAL CONDITION IN SETTING THE PRODUCT PRICE.

This warranty does not cover Axis products purchased from an unauthorized selling point. Axis will not replace these units regardless of whether or not the product is in or out of warranty. *Certain models of Axis Network Cameras are designed specifically for indoor use only. These particular cameras CANNOT be used outdoors as it will damage the CCD. Use of these products outdoors will void this warranty. To determine whether or not your camera is suitable for outdoor use, please visit our web site at www.axis.com

Warranty may be subject to change at any time without notice.