

Administration Manual

# AXIS 2400/01 Video Server Professional Surveillance and Monitoring over TCP/IP





Includes support for AXIS 2191 Audio Module



#### About This Document

This manual is intended for both administrators and users of the AXIS 2400/2401 Video Server, and is applicable for software release 2.31. It includes simple step-by-step instructions for configuring, managing and using the AXIS 2400/2401 Video Server on your network.

Previous experience of networking will be of use to the reader when installing and using this product. Some knowledge of UNIX or Linux-based systems would also be beneficial, for developing custom PHP-based programming scripts and applications.

Readers should use this document as a supplement to the Wizards and other on-line information available via the Web-based interface. Later versions of this document will be posted to the Axis Website, as required.

#### **Safety Notices**

Please observe all safety markings when using this product.

Caution! - Potential hazard that can damage the product.

**Important!** - Potential hazard that can seriously impair operation.

Do not proceed beyond any of the above notices until you have fully understood the implications.

#### Legal Considerations

Camera surveillance can be prohibited by laws that vary from country to country. Check the laws in your local region before using the AXIS 2400/2401 for surveillance.

## Electromagnetic Compatibility (EMC)

**USA** - This equipment generates, uses, and can radiate radio frequency energy and if not installed and used in accordance with the instruction manual, may cause interference to radio communications. It has been tested and found to comply with the limits for a Class A computing device pursuant to Subpart B of Part 15 of FCC rules, which are designed to provide reasonable protection against such interference when operated in a commercial environment. Operation of this equipment in a residential area is likely to cause interference, in which case the user at his/her own expense will be required to take whatever measures may be required to correct the interference. Shielded cables should be used with this unit to ensure compliance with the Class A limits.

**Europe CC** - This digital equipment fulfills the requirements for radiated emission according to limit B of EN55022/1994, and the requirements for immunity according to EN50082-1/1992 residential, commercial, and light industry.

### Liability

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#### **Support Services**

Should you require any technical assistance, please contact your Axis reseller. If your questions cannot be answered immediately, your reseller will forward your queries through the appropriate channels to ensure a rapid response. If you are connected to the Internet, you can:

- download user documentation and firmware updates
- find answers to resolved problems in the FAQ database. Search by product, category, or phrases
- report problems to Axis support staff by logging in to your private support area
- visit the Axis Support Web at www.axis.com/techsup/

AXIS 2400/2401 Administration Manual Revision 2.11 Part No: 19097 Dated: April 2002 Copyright <sup>©</sup> Axis Communications AB, 1996 - 2002

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# **Product Description**

Read the following information to familiarize yourself with the AXIS 2400/2401, making particular note of where the connectors and indicators are located.

## **AXIS 2400 Front Panel**

#### Status Indicator

The multi-colored status indicator shows the operational status of the server, as described below:

- green the indicator flashes briefly and momentarily displays orange during the start-up and self-test routines; the indicator then displays green to indicate a healthy unit status.
- red the indicator will display red only if a problem with the AXIS 2400 has occurred
- orange flashes orange when resetting the factory default settings.

#### Network Indicator

After completion of the startup and self test routines, the multi-colored Network Indicator flashes independently, as follows:

- yellow indicating network activity on a 10Mbps Ethernet network
- green indicating network activity on a 100Mbps Fast Ethernet network
- red indicating no physical connection to the network.

#### DIP Switches

A corresponding line termination switch for each of the supported video outputs. All units are shipped with the line termination enabled for each supported video input; that is, with the DIP switches set in the down-position. If the AXIS 2400 is to be connected in parallel with other equipment, disable the input termination by turning the corresponding DIP switch to the up-position (OFF). Failure to do this can cause the picture quality to be impaired.



Each supported video input is terminated using a coax/BNC connector. Physical connections made using RG59, 75 Ohm coax video cable; have a recommended maximum length of 800 feet (250 meters).

#### **AXIS 2401 Front Panel**

#### Status Indicator

The multi-colored status indicator defines the operational status of the server, as described below:

- green the indicator flashes briefly and momentarily displays orange during the start-up and self-test routines; the indicator then displays green to indicate a healthy unit status.
- red the indicator will display red only if a problem with the AXIS 2401 has occurred
- orange flashes orange when resetting the factory default settings.

#### Network Indicator

After completion of the startup and self test routines, the multi-colored Network Indicator flashes independently, as follows:

- yellow indicating network activity on a 10Mbps Ethernet network
- green indicating network activity on a 100Mbps Fast Ethernet network
- red indicating no physical connection to the network.

#### DIP Switch

A single line termination for the supported video output. Units are shipped with the line termination enabled; that is, with the DIP switch set in the down-position. If the AXIS 2401 is to be connected in parallel with other equipment, disable the input termination by turning the corresponding DIP switch to the up-position (OFF). Failure to do so can cause the picture quality to be impaired.



### AXIS 2400/2401 Rear Panel

Power Supply Connector
 A single Jack socket (PS-D) for
 connection of the AXIS 2400/2401
 power supply. The terminal block
 connector provides an auxiliary
 connection point for AC or DC
 power to the unit.

#### I/O Terminal Block

The I/O Terminal Block connector is located between the two serial ports on the rear panel and provides the physical interface to one relay switch output, four digital photo-coupled inputs, and an RS-485 interface. Use this connector for transmitting data over multi-drop communication lines, RS-485 Pan Tilt devices, and external triggering - typically associated with CCTV equipment. The connector can be utilized as an alternative connection point for DC supply to the unit.



#### **RS-232 Serial Connectors**

Two 9-pin D-sub connectors providing RS-232 serial connection. Typically used for Pan/Tilt device interface. COM1 is multiplexed with the RS-485 port via the Terminal Block Connector. COM2 can also be used for connecting a modem or the AXIS 2191 Audio Module.

#### Network Connector

The AXIS 2400/2401 is designed for 10 Mbps Ethernet and 100 Mbps Fast Ethernet networks and connects to the network via a standard RJ45 connector. Supporting NWAY, the AXIS 2400/2401 detects the speed of the local network segment and varies the speed of data communication accordingly (between 10 Mbps and 100 Mbps).

**Note:** The power supply for your AXIS 2400/2401 is country-specific. Please check that the type you are using is correct. See below.

# Hardware Inventory

Check the items supplied with your AXIS 2400/2401 against the following list:

Item	Title/Variants	Part Numbers	Item	Title/Variants	Part Numbers
Video Server	AXIS 2400	0092-001-02	Power Supply (PS-D)	Europe	14233
	AXIS 2401 (NTSC)	0103-011-02		UK	14234
	AXIS 2401 (PAL)	0103-001-02		Australia	14255
Null Modem Cable	-	16954		USA	14253
Warranty Document		18640		Japan	14254
Disk Media	AXIS Network Camera CD v2.0 (or later)	-	This Docu- ment	AXIS 2400/2401 Administration Manual v2.1	19097

# Installing on a Network

- Quick installation Follow the instructions below to quickly install on an Ethernet network.
- Easy installation See Using the AXIS IP Installer, on page 39.
- Macintosh users Please refer to Notes for Macintosh Users, on page 38.



Ousing an appropriate method for your operating system, assign your product with a unique IP address from a computer on your network, as follows:

Windows only - Start a DOS window and type these commands:

Syntax:

arp -s <Server IP address> <Ethernet address> <my PC IP address> ping -t <Server IP address>

Example:

```
arp -s 172.21.1.200 00-40-8c-10-00-86 172.21.1.193 ping -t 172.21.1.200
```

UNIX only - Type this in your command line: Syntax:

arp -s <IP address> <Ethernet address> temp ping <IP address>

Example:

arp -s 172.21.1.200 00:40:8c:10:00:86 temp ping 172.21.1.200

**Note:** In some Unix systems, the arp command can be located in a directory that is not on the command path.

You will now see 'Request timed out...' messages repeatedly returned in the window.

• Connect an Ethernet cable to the AXIS 2400/2401 and attach it to the network.





## Verifying and Completing the Installation From Your Browser



#### Important!

- Upon delivery, the AXIS 2400/01 is configured for open access (anonymous users). The unit is supplied with one pre-configured Administrator username and password, set to root and pass, respectively. The Administrator password must be changed immediately to prevent unauthorized access to the Admin Tools and/or product images, as defined in the Security Settings.
- To enable the updating of images in Microsoft Internet Explorer, set your browser to allow ActiveX controls and perform a once-only installation of Axis' ActiveX component onto your workstation. If your working environment restricts or prohibits the downloading of additional software components, you can alternatively, from the Image Settings, configure your AXIS 2400/01to use a Java applet for updating the images. Refer to the online Help for more information.

# Installing via the Null Modem Cable

This section describes how to <u>install</u> the AXIS 2400/01 using the null modem cable. For information on how to configure the unit for modem <u>operation</u>, please see *Modem Settings*, on page 26.

#### Important!

- Although instructions for installing the AXIS 2400/2401 using a null modem cable are provided below, it is recommended that, wherever possible, the unit is initially installed and configured over a network.
- The information and examples featured here are specific to Windows 2000, but the process is similar in other versions of Windows. Refer to your system information for further information on creating a Dial-Up Networking connection if you are using any other operating system.
- Windows Dial-Up Networking and TCP/IP must be correctly installed prior to commencing with the modem cable connection. Detailed information on how to check this is provided in Windows Help.

## Step A - Connecting Your Computer Using the Null Modem Cable





### Step B - Creating a Dial-Up Networking Connection

Follow the steps below to create a Dial-Up networking connection to the AXIS 2400/2401:





## Verifying the Modem Connection and Completing the Installation

Having initiated your dial-up connection, as described above, you can quickly test it by accessing the AXIS 2400/2401 from a browser (Netscape 4.x or Internet Explorer 4.x/5.x) as follows:



# Configuring the Video Server

After deciding on the application you wish to develop and having installed your AXIS 2400/2401, the unit is now either connected directly to a local area network, or connected to a local PC using the supplied *Null Modem Cable*.

This section describes how to configure the AXIS 2400/2401 and is intended specifically for product *Administrators* – who normally have high-level privileges denied to ordinary *users*.

The AXIS 2400/2401 is configured from a standard browser (Netscape Navigator 4.x or Microsoft Internet Explorer 4.x/5.x), by using the **Administration Tools**.

#### Important!

To access the AXIS 2400/2401 configuration pages, you must first set the IP address, as described in *Installing on a Network*, on page 9.

## The Administration Tools

The Web-based Administration tools are displayed in an intuitive graphical user interface that allows simple point-and-click system configuration. How to access and use the tools is explained in the following pages.

**Tip!** On-line help **P** is available on every page of the AXIS 2400/2401Web interface. This information is of particular relevance when configuring the unit and should be used as a first point of reference for resolving any administration queries. The help system is stored internally in the unit.

#### Accessing the Tools

Follow the instructions below to access the Administration Tools from a browser:

1. Start the browser and enter the name or IP address of the AXIS 2400/2401 in the location/address field.

#### Example!

http://172.21.1.200/

2. The **Application** page is now displayed. Click the **Admin** button to display the **Administration Overview** page and the *Administration Tools*.

3. The various components of the video server are shown as icons on the page. Simply click the desired component and configure it directly from here.



#### Important!

- If this is the first time you have accessed the AXIS 2400/2401, the Welcome page will be now be displayed. Click the button for the **Installation Wizard** and configure your application.
- To enable the updating of images in Microsoft Internet Explorer, set your browser to allow ActiveX controls and perform a once-only installation of Axis' ActiveX component onto your workstation. If your workstation restricts the downloading of additional software components, you can alternatively configure your AXIS 2400/2401 to use a Java applet for updating the images.
- Administrators can choose <u>not</u> to display the Administration and other navigational buttons from the user interface. Selecting this feature ultimately means that the Administration tools can then only be accessed by entering the full Admin address into the browser's URL field; for example: http://172.21.1.200/admin/.

#### Admin Tools - Overview

The Administration Tools provide access to the following tools and parameters:



## **Designing your Application**

#### Using the Wizards

Click the **Admin Overview** button and use the **Wizards** (explained below) to quickly establish the parameters necessary for an application:

Wizard Type	Parameters / Options	Description		
Oinstallation Wizard — Sets all of the parameters required for securely viewing images directly in a browser.	—● Users	Define or edit the Administrator password (the Administrator user nam permanently set to root, and the default password is set to pass), or def add and delete user names and passwords.		
	—● TCP/IP	Specify the IP Address for your AXIS 2400/2401. If you intend to use DNS names, specify the Domain Name and the IP-addresses for the primary and secondary DNS servers. You may also optionally specify a Host Name for the AXIS 2400/2401. There is also an option for restricting the network bandwidth usage and for selecting the appropriate media.		
	—● Date and Time	Synchronize the internal clock of the AXIS 2400/2401. This can be done manually or automatically, from an NTP server or your computer clock. There is also an option that automatically adjusts the time for daylight saving.		
	—● Image Settings	Choose monochrome or color images, and define the quality of the images. Remember: the higher the quality of the images - the greater the file sizes and the network bandwidth requirements.		
	Video Modulation	Detection of the type of video modulation used.		
<ul> <li>Application Wizard</li> <li>Use this wizard to develop applications for:</li> <li>transmitting images to a remote server on your network</li> </ul>	<ul> <li>● Video Sources</li> <li>● Upload</li> </ul>	<ul> <li>Specify the video sources to which the settings made in the wizard will apply. Proceed to define how and when your images will be transmitted, by choosing to either:</li> <li>upload images continuously, or</li> <li>upload images only when an alarm event occurs.</li> </ul>		
<ul> <li>sending e-mails with embedded images or links to recorded video streams, and/or devel- oping alarm or time-based image applications</li> </ul>	<ul> <li>Alarms, buffers, and destination</li> </ul>	<ul> <li>Depending upon the choice of application made above, continue with the wizard to define:</li> <li>digital input alarm conditioning</li> <li>pre- and post-alarm buffer settings</li> <li>the network protocol to use for upload</li> <li>SMTP settings and the e-mail recipient (if appropriate)</li> <li>FTP path name and security settings (if used)</li> <li>Refer to the appropriate settings page for full details on each of the above parameters.</li> </ul>		

#### Tip!

Having used the Wizards for initially configuring your application, refer to the on-line Help and use the Administration Tools for refining the application to meet your specific requirements.

### **General Server Settings**

Click the Video Server icon to display and/or edit the following settings:

# 실 Date and Time

Click the **Date and Time** icon to set the date and time, automatically, or manually. Automatic setting of the date and time requires you to either synchronize the time with that on your computer or, alternatively, to provide the IP address of an NTP server. To automatically adjust the time to reflect changes made by daylight saving, check the box provided. Click **Save** to register the settings with the Video Server.

# 🔛 Security

To prevent unauthorized use of the Video Server, access is password-protected and restricted to defined *Users* and *Administrators* <u>only</u>. *Administrators* have unrestricted access to the Administration Tools and can determine the registration of all other *users*.

As an Administrator, click the Security icon to either:

- define or edit the Administrator password (the Administrator user name is permanently set to root, with the default password set to pass)
- · configure, add or delete user names and passwords

#### Important!

Upon delivery, the AXIS 2400/2401 is configured for open access (anonymous users), with one pre-configured Administrator user name and password, set to *root* and *pass*, respectively. The Administrator password <u>should always be changed</u>, to prevent unauthorized access to the Admin Tools and/or product images. Furthermore, all Axis products are supplied with these defaults.

By default, the AXIS 2400/2401 supports anonymous user access, which means that anybody on the Internet/intranet has access to the video images and Admin Tools from a browser. Entering at least one user name and password for an authorized user in the Security page will disable anonymous access, and thereafter only allow defined users. If the anonymous user service is satisfactory for your application, do not add any users. The Administrator password should, however, still be changed.

#### Layout Settings

Using the Layout settings, you can define your default viewer and enable a wide range of personal features for inclusion on the product's **Home Page**.

#### Default viewer for Internet Explorer

To enable the updating of images in Microsoft Internet Explorer, you must set your browser to allow ActiveX controls and perform a once-only installation of the Axis ActiveX component onto your workstation. If your computer restricts the downloading of additional software components, you can instead configure your AXIS 2400/2401 to use a Java applet for updating the images. Click the appropriate button for your choice and then click **OK**.

#### **Personal Settings**

Many of the features on the Home page can be customized. For example, you can quickly change the background color and include your corporate logo by clicking the appropriate radio buttons and providing the appropriate URL for any given object.

Refer to the on-line help for more information on personal settings.

#### Caution!

Unchecking the **Show Admin** box removes the Admin button from the product Home Page, and effectively means that the Administration Tools can then only be accessed by entering the full Admin address into the browser's URL-field; for example: http://172.21.1.200/admin/.

#### **View Parameter List**

The Parameter List provides a comprehensive list of all of the system parameters and their current settings. Click **View Parameter List** to display the list.

#### **View Log File**

System messages are recorded in a single log file and stored in product memory. Consequently, the file can be used for examining system events. The log file also serves as a useful diagnostic tool when attempting to resolve any problem that might occur. See also *Troubleshooting*, on page 40.

To display the latest server messages since the last *Restart* of the system, click the **View Log File** button.

#### **View Server Report**

This button shows important information about the server status and settings.

#### **View Release Notes**

This button opens a window showing the release notes for the installed firmware.

### **Emergency Actions**

In certain circumstances it may become necessary to perform a **Restart** of the AXIS 2400/2401, or to return it to its **Factory Default** settings. Both of these actions can be performed by clicking the appropriate button on this page. Please see *Reinstating the Factory Default Settings*, on page 27, for details of how to reset to the factory default.

# Network Settings

Click the Network icon to display, edit and refine the settings for:

- TCP/IP used by the Video Server for transmitting data over the network.
- DNS (Domain Name System) the Internet service used by the product for translating domain names into IP addresses.
- SMTP (E-mail) this is the protocol for sending e-mail messages between mail servers on the network.
- Miscellaneous set the network media and to restrict the bandwidth used by the product.

Configure the Network Settings with reference to the on-line help and the table below:

TCP/IP Parameters	Description
DHCP	Enable DHCP to allow centralized assignation of IP addresses. Requires a DHCP server on the network.
BOOTP	Enable the BOOTP protocol for setting the IP address automatically. For further information on using BOOTP, see <i>Other IP Setup Methods</i> , on page 38. If you intend to use the AXIS IP Installer, BOOTP <u>must</u> be enabled.
IP address	Specifies the unique 32-bit IP address of your unit.
Default Router	Specifies the network router your video server will use.
Subnet Mask	If unsure what value to use, contact your system administrator.
Host Name	If you are using a DNS server on your network (see below), this is usually the same as the assigned DNS Name.
<b>DNS Parameters</b>	Description
Domain Name	Enter the name of the domain your AXIS 2400/2401 belongs to.
Primary DNS	Defines the IP address of the primary DNS server. This is used for identifying a computer by name instead of IP address.
Secondary DNS	The IP address of the secondary DNS server. This will be used if the primary DNS server is unavailable.
SMTP Parameters	Description
Primary Mail Server	Defines the server that provides your mail facilities.
Secondary Mail Server	Defines a secondary server that can provide mail facilities in the event of the primary server being unavailable.
Return Address	The reply address for e-mails sent by the AXIS 2400/2401; that is, the name that will appear in the 'From' field of the dispatched e-mail.
Miscellaneous	Description
Select Media	This does not normally need to be changed, but if you have specific needs - due to the use of network switches or similar equipment, select the type of network media here.
Max Bandwidth	With the default set to unlimited, this parameter defines a restriction on the network bandwidth used by the video server; particularly useful for a connection to a busy network.
HTTP Port Number	This does not normally need to be changed, but may be, if you have particular requirements.

#### DHCP

DHCP (Dynamic Host Configuration Protocol) is a protocol that lets network administrators centrally manage and automate the assignment of IP addresses in an organization's network.

#### Important!

DHCP should only be enabled if you know which IP address the AXIS 2400/2401 will get from the DHCP server, or if your version of DHCP can update a DNS server, which then allows you to access the AXIS 2400/2401 by name. If DHCP is enabled and you cannot access the unit, you may have to reset it to the factory default settings (see page 27) and then perform the installation again (see page 9).

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# **Dynamic IP Address Notification Settings**

When the IP address changes by means beyond your control, such as by DHCP or PPP, you can choose to be notified of the change via HTTP, FTP or SMTP. Click the icon to display, edit and refine the settings for address notification.

Referring to the on-line help and the table below, configure the dynamic IP address notification settings.

Parameter	Description
НТТР	Enabling HTTP means the server will send an HTTP GET request to the specified URL. This can then easily be taken care of by a designated cgi-script, which registers the request by some means. Custom parameters can be used by entering them in the field provided. The fields User Name and Password, (located directly below the field for Custom Parameters) should be used if the script is password protected. If you need to pass a proxy server to connect to the URL for the host, provide your user information in the relevant fields. See also the On-line help for more information.
SMTP	Enabling SMTP will send an e-mail notification of any change in IP address. Enter the recipient's address and a sender's address, as well as any text you want to appear in the subject of the e-mail. Note that you must configure the mail server under Network Settings. See also the On-line help for more information.
FTP	Saves a notification file on an FTP server. Provide the connection details for the server and your user name and password. If there is a firewall between the server and the FTP server, it is recommended that Passive Mode is enabled. There are 3 levels of TXT Type to choose from; <b>Short</b> - the IP address only; <b>Extended</b> - multi-line file; and <b>HTML</b> - contains the same information as Extended, but includes HTML tags. See also the On-line help for more information.
TXT Field	Specify your own text to include in the notification.

## **Video Settings**

Each **Video** icon in the graphic display represents a supported video input to the AXIS 2400/2401. A video source that is not enabled will be indicated by the **Disabled** icon; whereas a cross ( $\mathbf{x}$ ) visible to the left of the icon means that the input is enabled, but the associated video signal is not present on the input. Click a video icon to configure that camera/source.

**Enabling and Disabling** - Checking the *Video enabled* box enables or disables the respective video port. Disabling the source will disable the Video icon in the application page.

**Pan Tilt Serial Port** - From the drop-down list, choose the serial port that will control the respective video source. The devices displayed in the drop-down list correspond to the defined Purpose of the port and selected device for each port. Please see the Axis Web site at www.axis.com for a list of currently supported devices. Selecting a COM-port that has been configured for pan tilt will reveal a button that opens the dialog for making **Driver Specific Settings**.

#### Important!

The port must be defined as a Pan Tilt port before you can select it for controlling the video source.

#### **Image Settings**

Click the Image Settings

button to set the image features for the video source(s).

As the AXIS 2400 supports up to four video inputs, you can choose to implement your preferred settings *generically* - that is, for all connected video sources, or *specifically* - limiting your settings to the selected video source.

From the **Apply settings to** drop-down list, select whether your settings are to be applied *specifically* or *generically*; that is, to **Video X (1,2,3 or 4)** or to **All Videos**.

With reference to the table below, configure the image settings to your requirements:

Header	Description				
Date & time	Check to enable time display in the selected video source(s).				
Text	Enable or disable the display of a text string in the selected video image. Type the text string that you want to display in the adjacent field.				
Image					
Color	Display Color or Black and White video images.				
Resolution	Set the required resolution for your images.				
Compression	Determines the compression factor (0-100) for the selected video source. Lower compression optimizes picture quality, but generates larger image file sizes, requiring greater network bandwidth and storage space.				
Offset Adjustments					
XOffset, YOffset	Enter values in these fields to change the horizontal and vertical synchronization for the image(s). This can be used to eliminate any black border surrounding the image.				

Notes:

• Image control can also be achieved directly using CGI parameters in the image URL.

•Using CGI parameters embedded in a URL request will temporarily override any parameters defined in the Image Settings dialog. For detailed CGI information, refer to the Axis Camera API, HTTP - Interface Specification, available from our website at www.axis.com

#### Input Modulation

Click the **Input Modulation** camera/video source.

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2			

button to set the modulation standard for your

#### Important!

The AXIS 2400/2401 supports the two most popular video standards - NTSC and PAL. NTSC delivers 525 lines of resolution at 60 half-frames per second and is the common standard in the United States; whereas PAL delivers 625 lines at 50 half-frames per second and is the dominant video standard in Europe.

The AXIS 2400 supports NTSC, PAL and their derived modulation standards; whereas the AXIS 2401 is supplied as either an *NTSC or PAL-specific unit*.

#### Automatic Detect-and-Store

Click the Video Input Modulation button from the Video Settings page and then click Start to automatically detect and store an appropriate modulation standard for your video input(s).

Clicking Save registers the settings with the AXIS 2400/2401.

#### Manual Selection (AXIS 2400 only)

From the **Video Settings** page, click the **Video Input/Modulation** button and select a specific modulation type from the drop-down list, as detailed below:

- PAL BGHI/NTSC M:
- NTSC 4.43, 50Hz / PAL 4.43, 60Hz
- PAL N/NTSC 4.43, 60Hz
- NTSC N/PAL M
- SECAM / PAL 4.43, 60Hz

Clicking **Save** registers the settings with the AXIS 2400. If you are unsure which modulation type you should use, check the documentation that came with your camera.

### **Preset Positions**

To enable quick and accurate camera PTZ positioning to known camera *hotspots*, the Administrator can control and record any camera orientation as a named entity - creating up to twenty **Preset Positions** that can be used at any time.

#### **Defining Preset Positions**

The camera *orientation* for the selected video source is controlled by Pan Tilt and Zoom control bars. Follow the instructions below to define a preset position:

- 1. Click the **Preset Position** button. An image from the selected source (at its current position) is displayed in a new window.
- 2. By clicking in the image or by using the **Pan Tilt** and **Zoom** control bars, move the camera to the desired position.
- 3. Enter a descriptive name in the **Current Position** field.
- 4. Click Save to register the new preset position with the AXIS 2400/2401 and then check that the new name is included in the Preset Positions drop-down list. You can alternatively choose to save the position as a new Home position. Setting Home positions for several video sources (AXIS 2400/01 only) will cause these to be named as Home1, Home2, etc.
- 5. Click **Remove** to remove this or any other preset position in the list.

Established preset positions are selected from the **Preset Positions** drop-down list in the application viewing environment, or when viewing a specific video source.

## Serial Port Settings

The AXIS 2400/2401 is supplied with two internal serial ports that are managed directly from the user interface:

- Serial Port 1- Typically used for controlling PTZ devices, this port can be logically connected to the RS-232 COM 1 port or the RS-485/422 port on the Terminal Block Connector, and is configurable as either an RS-232 or RS-485/422 port. Click the COM1 icon in the graphic interface to determine the Purpose, Interface Mode and Communication Settings for the port.
- Serial Port 2 logically connected to COM2, this port is used for connecting a PTZ device, a modem, or the AXIS 2191 Audio Module. Click the COM2 icon in the graphic interface to set the Purpose and Communication Settings for the port.

#### Purpose

From the drop-down list, select the purpose of the port from the following alternatives:

- Pan Tilt Select this if you wish to use a Pan Tilt Zoom device. An icon for PTZ appears below the port icon. Click the PTZ icon and, from the drop-down list, choose from among the Pan Tilt devices supported by the AXIS 2400/2401. See the Axis Web site at www.axis.com for a list of currently supported devices.
- Modem Select modem if you want to connect a V.90 compatible modem to your AXIS 2400/2401 (Port 2 only).
- AXIS 2191 Audio Module This add-on device, supplied separately, provides your video server with audio capability. For details on installing, configuring and using this device, please see *The AXIS 2191 Audio Module*, on page 31. For use on Port 2 only.

### Interface Mode (COM1)

From the drop-down list you can configure COM1 as either an RS-232 or an RS-485 port. Selecting the former logically connects Serial Port 1 to the COM1 connector, whereas the latter connects the port to the Terminal Block Connector.

- •Most CCTV equipment supports the RS-485 standard a bi-directional, half-duplex standard for transmitting data over multi-drop communication lines. Supporting up to 32 drivers and 32 receivers over a single twisted-pair cable, the maximum cable length should not exceed 4000 feet (1220 meters). Typically used for connecting a single PC to several addressable devices over the same cable.
  - •Many Video cameras support RS-232, as it provides for reliable point-to-point communication at low data transmission rates. Your wiring distances should be limited to 200 feet (60 meters) for asynchronous data lines, and to about 50 feet (15 meters) on synchronous lines.

### **COM Settings**

Using the drop-down lists for **Baud Rate**, **Data Bits**, **Stop Bits** and **Parity**; match the AXIS 2400/2401 data transmission formats with the devices connected to the COM1 and COM2 ports. Select the default settings or make your own adjustments to suit.

**Note:** Detailed communication settings for each supported Pan/Tilt device can be obtained from www.axis.com - the Axis website. See also the documentation supplied with your Pan Tilt device.

## Pan Tilt Settings

Before selecting an appropriate driver for connecting Pan Tilt devices:

- Ensure that your pan tilt devices are properly connected. Instructions for the physical connection of pan tilt devices are provided in *Appendix F The RS-232 Interface*.
- Define the port's *purpose* as **Pan Tilt.** See page 25.
- Specify the related Interface Mode (COM1 only).
- Define the Communications Settings for the serial port.

#### Choosing the Pan Tilt Driver

The AXIS 2400/2401 supports a variety of stand-alone Pan Tilt devices as standard. Follow this procedure to set up your Pan Tilt device:

- 1. Select the icon for the COM-port you have set to use Pan Tilt.
- 2. Click the **Pan Tilt** icon under the port icon and select the driver for your Pan Tilt device. Click **Save**. The video server will then request a restart. Click **OK**.
- 3. Click the Video icon for the video input you wish to use with the selected driver. Under **Pan Tilt Serial Port**, select the COM-port you configured in steps 1 and 2.
- 4. If there are **Driver Specific Settings** available for the driver, a button is provided for this purpose. If the default settings are OK for your needs, then you need do nothing. For specific instructions on how to refine the respective Driver Specific Settings, see the list of supported Pan Tilt devices at www.axis.com. See also the documentation supplied with your PTZ device.

## **Modem Settings**

After configuring COM2 to use a modem, click the **Modem** icon to select and configure your modem. The AXIS 2400/2401 supports most v.90-compatible modems. Click the **ISP** icon to define the connection to your ISP. To edit the supplied modem and PPP scripts, click **Advanced Modem Settings**. These scripts should be used with caution - if not used correctly they may render your unit unusable.

Refer to the on-line help for more information on these topics.

## **Reinstating the Factory Default Settings**

In certain circumstances, it may be necessary to reinstate the **Factory Default** settings for your AXIS 2400/2401. This is performed by clicking the appropriate button within the **Administration Tools**, *or* by using the **Control Button**.

The Control Button is recessed within the product casing and located between the VIDEO 3 and VIDEO 4 input connectors on the AXIS 2400, and to the left of the VIDEO OUT connector on the AXIS 2401.

Follow the instructions below to reinstate the product factory default settings, using the Control button:

- 1. Switch off the AXIS 2400/2401 by disconnecting the power cable.
- 2. Using a suitably pointed object, press in and keep the Control Button pressed. While the button is pressed, reconnect the power supply cable.
- 3. Keep the button pressed until the Status Indicator displays *yellow* (note that this may take up to 15 seconds). Now release the Control Button. When the Status Indicator changes to *green* (which may take up to 60 seconds) the AXIS 2400/2401 will then have been reset to the original factory default settings.
- **Note:** Reinstating the factory default settings will cause <u>all</u> parameters (including the IP address) to be reset. Refer to *Installing on a Network,* on page 9, or *Other IP Setup Methods,* on page 38, for information on how to set the IP address.

# Using the Video Server

This section is intended specifically for system *Users*; that is, personnel responsible for using the AXIS 2400/2401 as part of an integrated s urveillance system.

#### Important!

- Your system Administrator has installed the AXIS 2400/2401 on your computer network, connected
  one or more surveillance video cameras to the unit, and tailored the user functions and general look
  and feel of the system to meet your specific surveillance needs. Consequently, many of the functions
  and examples provided within the section may differ from those displayed in your system.
- Any deficiencies or shortcomings in your application should be referred to the system administrator, who has high-level privileges that are normally denied to ordinary users.
- On-line help 🗾 may not be available from the user interface, as access to this information may be denied by your system administrator.

### Accessing your Surveillance Images

The AXIS 2400/2401 can be used with most operating systems; Windows, Linux, UNIX, Mac, and several others. You can access the AXIS 2400/2401 from Netscape Navigator 4.x or Internet Explorer 4.x or 5.x (see note below).

Follow the instructions below to access your surveillance images:

- 1. Start your browser.
- Enter the name or IP address of the AXIS 2400/2401 into the Location/Address field (URL) of your browser:

#### Example!

```
http://172.21.1.200/
```

A video image, similar to one of the examples featured on page 29, is now displayed in your browser.

**Note:** To enable the updating of images in Microsoft Internet Explorer, you must set your browser to allow ActiveX controls and perform a once-only installation of Axis' ActiveX component onto your workstation. If your computer prohibits the downloading of additional software components, you can alternatively configure your AXIS 2400/2401 to use a Java applet for updating the images. For more information on this, please refer to the on-line Help.

## **Typical Image Styles**

Because the look and feel of the AXIS 2400/2401 user interface is set up by the Administrator, the image formats and page styles can vary considerably. Typical layout styles are featured below - but there are many others that can be used.



Typical quad image style.



Typical single image style - with a configured pan tilt zoom device. Note that the functions available depend on your pan tilt zoom device.

### **Disconnected Video Sources**

All **Disabled** or **Disconnected** video cameras are displayed with an appropriate text message in single-display viewing areas; that is, when a source other than **VIDEO ALL** is selected.

A blank display (without text) may indicate a break in the signal transmission and any such incident should be immediately referred to your system administrator.

### Positional Control of the Video Sources

Video cameras supporting Pan Tilt and Zoom (PTZ) are connected and controlled directly from the unit's serial ports. Depending on the type of PTZ device used, the AXIS 2400/2401 can control up to four external (stand-alone) PTZ devices for positioning cameras on your system.

Clicking a specific **Video** button other than **Video All**, automatically displays *pan-tilt-configured* video sources in a *single-image* format that features **Pan**, **Tilt** and **Zoom** bars, as shown in the illustration below:



**Notes:** •Clicking anywhere on the toolbar's gradient allows for a "smooth" PTZ adjustment; whereas clicking on the left or right arrows causes a stepped incremental change.

- The AXIS 2400/2401 can control a range of *relative* and *absolute* PTZ devices via the Web interface, or third-party TCP application. The positioning tools available from the main page depend on the PTZ device chosen by the Administrator.
- •Pan Tilt control can be disabled by the Administrator and may be unavailable in the user interface.

# The AXIS 2191 Audio Module

The AXIS 2191 Audio Module is an add-on device that provides audio capability to Axis video servers. The module connects quickly and easily to the server's serial port and is configured and controlled via the server's user interface. The AXIS 2191 is supplied separately.



An Axis Video Server (③) with an AXIS 2191Audio Module connected provides live audio and video to browser clients (① and ④) on the network.

## **Features and Functions**

- · Easy to install and use
- Runs on Ethernet LANs and/or the Internet
- Built-in omni-directional microphone
- · Compatible with most microphones and speakers (not included)
- External microphone via 3.5mm socket or Line-In via the terminal block
- · Simple configuration and management via the video server's administration pages
- Can be used in Full-Duplex, Half-Duplex or Simplex mode (see page 35)
- · Push-to-talk button in client user interface in Half-Duplex or Simplex Talk mode
- Fully adjustable input and output levels
- Mute function

## Legal Considerations

Video and audio surveillance may be prohibited by laws that vary from country to country. Please check the laws in your local region before using Axis video products or the AXIS 2191 Audio Module for surveillance purposes.

## The Front Panel



### The Rear Panel



### Installing the Audio Module

• Before installing the AXIS 2191 Audio Module, first install your video server. Refer to the installation section of this manual. If you intend running the audio module in full-duplex mode, check that the sound card on your computer supports this.



## Configuring the Audio Module

The video server's administration pages provide all the tools required for successfully configuring the AXIS 2191. From the server's home page, click on the link to **Administration Tools** and then follow this procedure:

1. In the Admin tools, click on the icon for COM2. Select the AXIS 2191 Audio Module as the *Purpose* for this port. Click **Save**.

**Note:** If the AXIS 2191 is not available for selection, the video server does not have the correct firmware for running this device and must be upgraded. See *Updating the Firmware,* on page 44.

- 2. You should now see the icon for the AXIS 2191 Audio Module under the icon for COM2. Click this icon to open the **Audio Settings** page.
- 3. Select the Audio Mode. This can be:
  - Full-Duplex (Talk and Listen Simultaneously)
  - Half-Duplex (Talk and Listen)
  - Simplex Talk
  - Simplex Listen

This selection will depend on your application. See page 35 for more information.

- 4. Enter the maximum number of clients that will be able to access the application at any one time. Use this setting to limit access if you only have limited bandwidth available.
- If you are using Half-Duplex mode, the Send option can be used to send audio from the client currently transmitting to all the other clients, and not just to the server end. Set to Yes to enable the function.
- When using Half-Duplex, the Push-To-Talk button will be visible. Select the mode to use for this button. Selecting Toggle means that when the button is pushed it will remain so until pushed again. Instant means that the button will remain active (pushed) until released.



7. Adjust the **Volume Out** control until a satisfactory speaker level is heard. The **Level Out LED** can be used to check that there is audio being received. Note that both the control and the LED are on the audio module itself.

## Using the Audio Module with Your Video Server

Your audio module is now configured and ready for use with your video server. Enter the server's IP-address in Internet Explorer, or click **Home** on the server's admin page. You should then see the control panel for the AXIS 2191 below the image. If no audio controls are visible, check that you have selected the audio module for use on COM2.



## Using the Different Audio Modes

## **Full-Duplex**

Full-Duplex mode means that you can transmit and receive audio (talk and listen) at the same time, without having to use any of the controls. This is just like having a telephone conversation. The only controls you may wish to use are the mute checkboxes to turn off the sound, and the level sliders, to adjust the input/output levels. This mode requires a full-duplex sound card on your computer. If your available bandwidth is 0.2Mbit/s or less, it is recommended that you use Half-Duplex mode instead.

#### Half-Duplex

Half-Duplex mode also sends and receives audio in both directions, but only in one direction at a time. This means you must actively transmit with the help of the **Push-to-Talk** button. To speak, press the button (check that the microphone is not muted). When finished speaking, release the button. You will now be receiving audio from the other end of the connection. Note that the Push-to-Talk button can be configured for use in two different ways - **Toggle** or **Instant**. This is set in the server's admin tools. Half-Duplex mode is best if you only have limited bandwidth available.

#### Simplex - Talk

Simplex - Talk mode means that only the web-client end of the connection can transmit audio (that is, *to* the AXIS 2191). This can be used to e.g. provide spoken instructions to a person seen in the image from the video server. This mode also requires the Push-to-Talk button.

#### Simplex - Listen

Simplex - Listen mode can only receive audio *from* the AXIS 2191 to the web-client. This can be used in remote monitoring, web attractions etc., to provide live audio, as well as video, of a monitored situation.

Symptoms	Possible causes	Remedial actions
No audio controls below	The AXIS 2191 is not selected	In the server's administration tools, click on the icon for COM2 and
image.	for use on COM2.	set the <i>purpose</i> to AXIS 2191 Audio Module.
	Wrong video server firmware.	If the AXIS 2191 does not appear as a purpose for COM2 in the
		Administration Tools, the server does not have the correct firmware
		and must be upgraded. See <i>Updating the Firmware,</i> on page 44.
No sound from the AXIS	Incorrect settings or faulty	Check that:
2191 or from a PC trying to	connections.	<ul> <li>sound card, speakers and microphone are connected</li> </ul>
containing audio content		the Mute button is not pressed
containing addite content.		the Int/Ext switch for the input is in the correct position
		the input and output levels are correct
		all cabling is connected and all power switches are ON
No audio signal from PC to	The Post Content Length set	Set the value of the Post Content Length in your proxy server to 1MB
the AXIS 2191 when passing	in the proxy server is too low.	or more. You may need to contact your system administrator to do
a proxy server.		this.
No full-duplex function.	Incorrect configuration.	Check the setting in the server's administration tools.
	Sound card does not support	For information on how to check if your sound card supports
	full-duplex.	full-duplex, please visit www.axis.com and see the support section for
Deers	Taa maanu usan lallanta	Axis camera and video products.
Poor performance.	Too many users/clients.	Try limiting the number of clients allowed to connect.
	Low Danuwiuth.	Available Bandwidth selector. Setting a lower bandwidth will reduce
		any break-up in the sound, but will also increase the transmission
		delay.
		If running in Full-Duplex mode, try switching to Half-Duplex mode.
Whining or screeching sound	Poor positioning of speakers	Relocate the speakers or microphone so that they do not point
from speakers (feedback).	and/or microphone.	towards each other, and/or lower the volume.
Poor sound on headphones.	Incorrect connection.	Headphones can only be used by connecting them to Speaker-Out on
		the terminal connector.
The Power indicator LED is	Faulty power supply.	Verify that you are using an AXIS PS-D power supply.
not constantly lit.	<b>F</b> 1 <b>11 1 1</b>	
The AXIS 2191 works locally,	Firewall protection.	Check the Internet firewall with your system administrator.
but not externally.	Default routers required.	Check if you need to configure the default router settings.

## Troubleshooting the Audio Module

Note:

If you still have a problem after reading this information, contact your reseller, or visit www.axis.com and check the support section for Axis camera and video products.
### Technical Specifications for the AXIS 2191

- Operating temperature: 40-105°F (5-40°C).
- Humidity 8-80% relative humidity.
- EMC CC: EN55024, EN55022, Class B and EN61000-3-3.
- EMC FCC Class A of FCC Rules and Regulations part 15, subpart B.
- EMC 🕑
- Full-duplex audio: Audio data encoded in ADPCM format at 32kbps, 8 kHz sampling (G.721). Data is sent using HTTP.
- 9-pin D-SUB serial connector: RS-232.
- Power Input: Axis PS-D power supply.
- Microphone Input: 1-50mVpp. PC type.

- Line Out: Unbalanced, 0.05-1.0Vpp
- Line Input: Balanced 0.05-1Vpp. Connect source ground to pin 2 and source signal to pin 1 if the source is unbalanced.
- **Speaker Output**: Balanced, 0.5W. Impedance 8-32 Ohms. Connect directly to speaker without capacitors.
- Alternative Power: 12-15VAC, min 10VA, or 15-20VDC, min 7W.
- Metrics: Height: 1.1" (27mm), Width: 4.4" (112mm), Length: 4.3" (110mm), Weight: 0.7lb (0.32kg).
- Maximum number of users: 10 (on local area network).



# The Audio Module to Video Server Serial Cable

The serial cable supplied with your AXIS 2191 is wired as shown in the table:



### **Connection Diagram**

# **Appendix A - Other IP Setup Methods**

As an alternative to the ARP command (described earlier in the Installation section of this manual), you can set the IP address for your AXIS 2400/2401 using any of the following methods - as appropriate for your operating system:

Method	<b>Operating Systems</b>	Refer to
AXIS IP Installer	Windows	Using the AXIS IP Installer, on page 39.
BOOTP Requiring a BOOTP daemon on your system, this method operates over the entire network. A request to an active daemon initiates a search of the boot table to find an entry matching the unit's Ethernet address. The daemon downloads the IP address to the device if a match is found.	UNIX	

- Notes:
- •Make sure the AXIS 2400/2401 is powered up and connected to the network.
  - IP Address: Acquire an unused IP address from your Network Administrator, and do NOT use the default IP address featured in the following examples when installing your AXIS 2400/2401.
  - Server Privileges: Although no special privileges are required for Windows 95/98/ME or XP (Home), you will need *Administrator* privileges for Windows NT/2000 and XP (Professional). UNIX systems require *Root* privileges.

Ethernet/Mac Address: The AXIS 2400/2401 is pre-configured with a unique Ethernet/Mac Address based upon the serial number printed on the underside label of the unit; where the serial number typically follows the format 00-40-8c-xx-yy-zz. You need this address to complete the installation.

### Notes for Macintosh Users

When using the AXIS 2400/01 on a Macintosh, please observe the following points:

- The AXIS 2400/2401 has a default IP address of 192.36.253.80.
- Assign a temporary IP address to a Mac workstation in the same subnet (e.g. 192.36.253.81) and then connect to the server.
- Run the Installation wizard and set the desired IP address for the server.
- Reset the correct IP address for the Macintosh workstation.
- Changing the IP address for a Macintosh does not require a reboot.
- Currently there are limitations in the ActiveX Support in Internet Explorer running on the Macintosh. This results in problems when viewing live moving images. The recommended solution for viewing images from the AXIS 2400/2401 on the Macintosh is to use Netscape Navigator.

### Using the AXIS IP Installer

The AXIS IP Installer is a Windows program that is ideal for setting the IP addresses for multiple Axis networking products. Allowing you to conveniently access the home page of any Axis ThinServer device connected to your network, this freely distributed software is available for download from the Axis Website at www.axis.com.

### Installing the AXIS IP Installer:

- 1. Download the latest version of the AXIS IP Installer onto your desktop and run **Setup\_IPInstaller.exe** to start the installation.
- 2. The AXIS IP Installer setup dialog is displayed on the screen.
- 3. Follow the instructions as they appear. Click **Finish** to complete the installation.

### Setting the IP Address with the AXIS IP Installer:

1. Run the **AXIS IP Installer** from the **Start** menu. The **AXIS IP Installer** dialog is displayed on the screen.



- 2. Restart your AXIS 2400/2401.
- 3. Select the serial number of your AXIS 2400/2401 in the list. The serial number is identical to the unit's Ethernet address.
- 4. Enter the IP address. Click Set IP address. The IP address will now be set.
- 5. To access the home page of the AXIS 2400/2401, click **Home page of selected Axis-server...** You can now configure the AXIS 2400/2401 to your requirements.
- 6. Click **OK** to exit the program.

For more help during the installation of the IP address, click Help or use the F1 key.

# Appendix B - Troubleshooting

This appendix provides useful information to help you to resolve any difficulty you might have with your AXIS 2400/2401. Symptoms, possible causes and remedial actions are provided in a quick reference table.

### Checking the Firmware

One of your first actions when attempting to solve a problem should be to check the firmware version currently installed. An updated version may contain a correction that fixes your particular problem. For more information, please see *Updating the Firmware*, on page 44.

### **Support**

If you cannot solve your problem after reading the information in this appendix or after referring to the AXIS 2400/2401 FAQ, you can pass the problem to the AXIS support desk. To help us help you resolve your problems expediently, please be sure to provide the following information:

- a brief description of the problem
- the Server Report
- the log file
- if relevant, an example of a poor image.

### Server Report

The server report contains important information about the server and its software, as well as a list of the current parameters.

### The Log File

The AXIS 2400/2401 log file records events within the unit and can prove a useful diagnostic tool when attempting to resolve any problems that might occur.

### Viewing the File

To display the latest log entries since the last *Restart* of the system:

- 1. Click the Video Server icon in the graphic interface.
- 2. Click the **View Log File** button. All Video Server commands executed since the last *Restart* of the system are displayed in a separate window.

### AXIS 2400/2401 Admin Manual

Alternatively, get a copy of the log file by typing the following command directly into the location/Address field (URL) of your browser:

http://<servername>/support/messages

The log file can be read in any text editor and will look something like this:

Jan 19	09:51:45	torbjore-4	syslogd 1.3-3: restart.
Jan 19	09:51:46	torbjore-4	camd[20]: camd \$Revision: 1.63 \$ starting up
Jan 19	09:51:47	torbjore-4	sh: Firmware release: AXIS 2400 Video Server 2.10
Jan 19	09:51:47	torbjore-4	sh: Network configuration for torbjore-4
Jan 19	09:51:47	torbjore-4	sh: IP: 10.13.10.74 MAC: 00:40:8c:24:33:ef
Jan 19	09:51:47	torbjore-4	sh: Netmask: 255.255.255.0 Broadcast: 10.13.10.255
Jan 19	09:51:47	torbjore-4	sh: Network: 10.13.10.0 Gateway: 10.13.10.1
Jan 19	09:51:47	torbjore-4	pppwrapper[24]: PPP Wrapper \$Revision: 1.73 \$.
Jan 19	09:51:47	torbjore-4	pppwrapper[24]: Modem enabled.
Jan 19	09:51:47	torbjore-4	pppwrapper[24]: Incoming calls enabled.
Jan 19	09:51:47	torbjore-4	pppwrapper[24]: Using device /dev/ttyS1.
Jan 19	09:51:47	torbjore-4	pppwrapper[24]: Using hardware flowcontrol.
Jan 19	09:51:47	torbjore-4	pppwrapper[24]: Setting baudrate to 115200.
Jan 19	09:51:47	torbjore-4	pppwrapper[24]: Initializing modem.
Jan 19	09:51:47	torbjore-4	/bin/sntpdate[25]: Starting
Jan 19	09:51:47	torbjore-4	<pre>/bin/sntpdate[25]: NTP server = 0.0.0.0</pre>

#### Typical AXIS 2400/2401 Log File

### **PINGing Your IP Address**

By sending a packet to the specified address and waiting for a reply, the PING utility can determine whether a specific IP address is accessible. It also provides a particularly useful method for confirming addressing conflicts with your AXIS 2400/2401 on the network.

Having disconnected your AXIS 2400/2401, follow the instructions below in association with *Symptoms, Possible Causes and Remedial Actions,* on page 42, and run the PING utility to troubleshoot TCP/IP problems on your network:

- 1. Start a Command window and type ping x.x.x.x, where x.x.x.x is the IP address of the AXIS 2400/2401.
- If you receive the reply destination host unreachable, then the AXIS 2400/2401 is not accessible on your subnet. You must obtain a new IP address and reinstall the unit.
- 3. If this does not solve the problem, <u>disconnect</u> the AXIS 2400/2401 from the network and run PING again. See the table below for an interpretation of the results.

PING Reply	Interpretation and recommendation
Reply from <ip address="">: bytes = 32; time = 10 ms</ip>	The IP address is already used and cannot be used again. You must obtain a new IP address.
Request timed out	This IP address is not used and is available for use with your AXIS 2400/2401. If you already installed the unit using this IP address, the installation may have failed. Reinstall the unit. Also check all cabling.

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# Symptoms, Possible Causes and Remedial Actions

Symptoms	Possible causes	Remedial actions
The AXIS 2400/2401 cannot be accessed from a browser.	The IP address is already being used by another device.	Run the PING utility (as described above) and follow the appropriate recommendations.
	The IP address is located on a different subnet.	Run the PING utility (as described in <i>PINGing Your IP Address</i> , on page 41). If you get "no response" or similar, the diagnosis is probably correct. In Windows, check that the IP address for your AXIS 2400/2401 is on the same subnet as your workstation. Exactly how this is done varies from one version of Windows to another. See Windows' help for more information. If your AXIS 2400/2401 and your workstation are on different subnets, you will not be able to set the IP address. Contact your network administrator.
	In Windows 95, the ARP table was empty when you tried to set the IP address.	In Windows 95, the ARP command cannot be used if you have an empty ARP table. If the table is empty, re-install the product ensuring that the IP address for your own PC is also used. Type arp -a to view the ARP table. If it is empty, you must ping an existing unit on your network before you can download the IP address to the AXIS 2400/2401, using ARP. <b>Note:</b> The AXIS IP Installer is an easy-to-use alternative for installing the unit.
	The IP address has changed.	Check that there is no DHCP server running on the network and disable BOOTP in the video server. Note: The AXIS IP Installer will not work with DHCP.
	Other networking problems.	Test the network cable by connecting it to some other network device and then PINGing that device from your workstation. Test the unit's network interface by connecting a local computer to the unit, using a standard <i>Crossover (hub-to-hub) Cable</i> . If the above actions do not resolve the problem, the AXIS 2400/2401 may be faulty. In this case, try to localize the problem by connecting the unit to the serial port of a local computer, using the supplied <i>Null Modem Cable</i> and report your findings to your local distributor.
	A programming script is locking the unit.	Restore the unit to the factory default settings.
The Power indicator is not constantly lit.	Faulty power supply.	Verify that you are using an Axis PS-D power supply.
The Network indicator displays red.	Faulty cabling.	See Other networking problems, above.
The Status indicator is flashing red rapidly.	Hardware failure.	Contact your Axis dealer.

### AXIS 2400/2401 Admin Manual

Symptoms	Possible causes	Remedial actions
Your AXIS 2400/2401 works locally, but not externally.	Firewall protection.	Check the Internet firewall with your system administrator.
	Default routers required.	Check if you need to configure the default router settings.
	The Internet site is too heavily loaded.	Use a script running on your web server to relay images from the AXIS 2400/2401 to the Internet.
Triggering difficulties with programming scripts.	Unable to trigger on both positive and negative transitions of the Control Button and/or I/O ports (double-edged triggering).	Repetitive trigger conditions that occur in quick succession can be missed. This is because the command initiated by the first trigger event may not have been fully executed before the second event starts. This scenario is demonstrated in the illustration below: Command Command Command Time Trigger Time This feature has particular significance when using commands that take a relatively long time to process, e.g. mail or ftp, especially if they are transmitting a pre/post alarm buffer.
Bad snapshot images.	Display incorrectly configured on your workstation.	In Display Properties, configure your display to show at least 65000 colors, i.e. at least 16-bit. Using only 16 or 256 colors on your display will produce dithering artifacts in the image.
Incorrect exposure in images.	Incorrect line termination.	If the AXIS 2400/2401 is to be connected in parallel with other equipment, disable the input termination by turning the corresponding DIP switch to the up-position (OFF). Inversely, when not using other equipment, set the Termination dip-switch to ON (default setting).

Note:

If you still have a problem after reading this information, please contact your reseller or check the FAQ on the Axis Website at www.axis.com.

# Appendix C - Updating the Firmware

The AXIS 2400/2401 firmware is stored in Flash memory. This memory is provided by a silicon chip that, just like any other ROM device, retains data content even after power is removed. Flash memory is unique because it allows its data to be erased and re-written. This means you can install firmware updates for your AXIS 2400/2401 as they become available - without having to replace any parts. New firmware can be simply loaded into the AXIS 2400/2401 over the network.

### **Obtaining Updated firmware**

The latest version of the AXIS 2400/2401 firmware is available free of charge from the Axis website at www.axis.com or from your local distributor.

### Updating the firmware



The AXIS 2400/2401 Flash memory is updated over the network using FTP. See the detailed instructions supplied with each new firmware release.

#### Important!

- Always read the upgrade instructions available with each new release, before updating the firmware.
- Upgrading normally takes between 30 seconds and 10 minutes, although it can take longer. After starting the process, you should <u>always</u> wait at least 20 minutes before power-cycling the AXIS 2400/2401 even if you suspect the procedure has failed.
- In controlled environments, flash memory updates provide a very safe way of updating the firmware. However, flash products can become damaged if the update is not performed correctly. Your dealer reserves the right to charge for any repair attributable to faulty updating by the user.

# Appendix D - Customizing The Video Server

### Modifying the File System

The Linux-based operating system and flash memory file system make it possible for advanced users and application developers to customize the AXIS 2400/2401 by adding additional files to the read-write area of the flash memory.

#### Important!

- Modification of the flash file system is NOT supported by Axis. In practice, this means that Axis will
  not answer questions relating to custom script or Web page development, but merely wishes to
  inform potential application developers of the possibilities afforded by the Linux-based file structure
  of the AXIS 2400/2401.
- When attempting to modify the product, you may inadvertently create a problem that will require you to return the AXIS 2400/2401 to its factory default settings. At worst, you may even cause permanent damage to the unit that renders it unusable. Consequently, Axis strongly recommends that inexperienced users DO NOT modify the file system.

Although modification of the file system is not supported, the Axis web at www.axis.com does maintain various documents designed to assist third-party development. These include detailed information such as:

- The Axis Camera API, HTTP-Interface Specification
- A description of the reduced PHP3 scripting language

### **Configuring using FTP**

As an alternative to configuring the AXIS 2400/2401 using a browser, the configuration parameters of your unit can be modified using the File Transfer Protocol (FTP).

FTP is supported by most operating environments and is a useful method for quickly downloading standard pre-configurations to one or more video servers.

### **Custom Web Pages**

The AXIS 2400/2401 contains a re-writable flash memory file system that allows some directories and files to be changed by the *root* user, using FTP. This strictly non-supported product functionality, makes it possible for advanced users and application developers to add their own Web pages, scripts, and other files to the Axis product.

### **Customizing Procedures**

The existing Administration pages are stored in a compressed read-only area of the file system. If you intend to try changing them you must adhere strictly to the instructions provided here and ensure that you DO NOT inadvertently change any files other than those featured in this section. Failure to comply with this notice may render your product unusable.

All files stored in the /etc/httpd/html directory are available through the product Web server in the virtual directory /local/. The URL to resident pages in the /etc/httpd/html directory is http://IP/local/<filename>.htm.

### Editing and Storing Your Web pages

Follow the instructions below to create and save customized pages to the AXIS 2400/2401:

- 1. Using a html editor, create your html file and store it on your local PC hard drive.
- 2. Now use ftp to upload the file to the AXIS 2400/2401. Enter the following on the command line:

ftp <server ip address >

#### Example!

ftp 172.21.1.200

- 3. Log on as root with the root password pass.
- 4. Change to the correct directory within the AXIS 2400/2401 by entering the following command:

```
cd /etc/httpd/html
```

- 5. For binary storage of the files (not absolutely necessary, but good practice), type bin.
- 6. Upload your html files by entering:

put <filename.html>

7. Start your browser and view the Web pages you uploaded, by entering the following URL in the location/Address field:

http://<server ip address>/local/<filename.html>

#### Example!

http://172.21.1.200/local/index.html

The images are now updated in your browser.

- 8. Enter bye in the command window to exit the ftp program.
- **Note:** You can change the html files as and when you like, but remember that the available flash memory is limited.

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### Creating a New Home Page

Having created and stored your new custom Web pages in product memory, you then proceed to assign one of these pages as your default Home page in the AXIS 2400/2401, as described below:

#### Caution!

Adding a new Web page to your AXIS 2400/2401 is not something that should be undertaken lightly. Remember: Axis does not support the personalization of product Web pages and strongly recommends that inexperienced users <u>DO NOT</u> perform such modifications.

1. Start a new ftp session to the AXIS 2400/2401, by entering:

ftp <camera ip address >

- 2. Type bin
- 3. Navigate your way to the appropriate directory, entering:

cd /etc/httpd/conf/

4. Fetch the boa.conf file, by typing:

get boa.conf

5. Edit boa.conf and add the following line to the end of the file:

Alias /index.html /etc/httpd/html/index.html Alias / /etc/httpd/html

This will create an alias to your own "homemade" index.html file stored in the /etc/httpd/html/ directory and redirect access to it. Replace the edited boa.conf in the video server, by using the Put command.

- Note: As an alternative to the above, you might like to edit the line starting with Document Root so that it points directly to the local directory. However, after doing this you will then be unable to access the original Home pages – so be warned!
- 6. After making these changes, you will not be able to automatically access the default index page. Instead you must type in the complete URL to access it:

http://IP#/view/indexFrame.shtml

# **Appendix E - Technical Specifications**

**System Requirements** - The AXIS 2400/2401 uses the standard Internet TCP/IP suite of protocols and can be used with most operating systems: Windows, Linux, UNIX, Mac and several others. The only software required is Microsoft Internet Explorer 4.x/5.x or Netscape 4.x.

**Installation** - Physical network connection using RJ-45 twisted pair cable. Installs directly to NTSC or PAL video cameras using BNC connectors. Use as a standalone system or as an add-on to existing CCTV systems.

Management - Remote configuration and status using Web-based tools.

**Compression -** Motion-JPEG, as well as single snapshot JPEG images. User-controlled compression level.

Video Features - Time stamp and text overlay. Color control (B/W or color).

**Video Inputs (AXIS 2400) -** supports up to four BNC composite video inputs with 75 Ohm/Hi Z termination and includes autosensing for NTSC and PAL.

Video Inputs (AXIS 2401) - Supplied as an NTSC or PAL-specific unit, allowing a single BNC composite video connection with 75 Ohm/Hi Z termination.

**Video Output (AXIS 2401) -** A single video output (VIDEO OUT) terminated with a coax/BNC connector that allows direct connection of an external monitor.

**Networking** - 10baseT Ethernet or 100baseTX Fast Ethernet, TCP/IP, HTTP, FTP, SMTP, NTP, ARP, BOOTP.

**General I/O** - 4 optical-isolated alarm inputs and 1 output relay (max 24V, 0.1 A) supplied on a single terminal block connector. Programmable inputs for remote image storage via File Transfer Protocol (FTP) or E-mail (SMTP), pre/post alarm image storage.

**Pre/Post Alarm Buffer -** Up to 4 MByte memory available for pre/post alarm image storage.

Serial Connectors - Two 9-pin D-SUB RS-232, max 230 Kbps, 9-pin D-SUB RS-232 or RS-485/422 max 38.4 Kbps, half-duplex.

**Pan/Tilt/Zoom -** PTZ support for remote camera control. Please see www.axis.com for information about supported devices.

Security - Multi-user password protection.

**Operating Conditions:** - Temp: 40° to 125°F (5° to 50°C), Humidity: 20-80% RHG.

#### Approvals EMC

- FCC Class A.
- **CE** : EN55022/1994, EN50082-1/1992.

Approvals - Safety: - EN60950, UL, CSA.

Metrics: - Height: 1.7" (4.2 cm), Width: 5.7" (14.5 cm), Length: 8.7" (22.0 cm), Weight: 1.7 Ib. (0.8 kg), excluding Power Supply.

Hardware - ARTPEC-1 compression chip, ETRAX-100, 32-bit RISC, 100 MIPS CPU, 16 MB RAM, 2 MB FLASH PROM.

**Power** - 3 alternative power sources: External power supply 12V AC, 9.6VA (PS-D, included), 9-20V AC, min 10VA, 6-30V DC, min 7W.

**Complimentary Software -** AXIS IP Installer - for quick installation of multiple units. AXIS Camera Control (ActiveX component software required for Microsoft Internet Explorer - installed automatically on first use).

Axis Chipset Technology - Axis renowned chipset technology is built upon an open architecture that is streamlined to provide device connectivity independent of any file server.

The AXIS 2400/2401 is driven by a powerful AXIS ETRAX 32-bit RISC processor and includes the industry's first dedicated digital video surveillance compression chip - the AXIS ARTPEC-1.

NTSC		PAL			
Resolution	File size (kb)	Max fps*	Resolution	File size (kb)	Max fps*
704 x 480**	7 - 150	10	704 x 576**	8.5 - 180	8
352 x 240	1.4 - 40	30	352 x 288	1.7 - 50	25
176 x 112	0.3 - 10	30	176 x 144	0.4 - 12	25
Quad (4 x 352 x 240)	7 - 150	5***	Quad (4 x 352 x 288)	8.5 - 180	5***

**Performance** - The AXIS 2400/2401 delivers the following file sizes:

\* Maximum performance with single user and only one video source in use.

\*\* Interlaced image

\*\*\* Quad image, images from all four video sources integrated into one single image (AXIS 2400 only).

# Appendix F - The RS-232 Interface

The AXIS 2400/2401 has two 9-pin D-sub connectors, providing the physical interface for two RS-232 ports, used for connecting:

- accessory equipment; such as stand-alone Pan/Tilt devices for remote positioning of connected video cameras
- any standard modem for use in remote applications, as described on page 11
- the AXIS 2191Audio Module, as described on page 31.

As a complement to the information provided in *Pan Tilt Settings*, on page 26, this appendix describes how to install a standalone Pan/Tilt device to the AXIS 2400/2401 Video Server.

### **Physical Connector**

A diagram representative of both RS-232 connectors, complete with an accompanying pin assignment table, is shown below.

Pin	COM1 Function	COM2 Function
1	NC	CD
2	- RXD	- RXD
3	- TXD	- TXD
4	DTR	DTR
5	GND	GND
6	DSR	DSR
7	RTS	RTS
8	NC	CTS
9	NC	RI



Notes:

The pinout is different for each supported serial port. Pin 4 on COM1 is connected to Pin 7 (RTS).

NC = Not connected

### **Connecting Pan/Tilt Devices**

The AXIS 2400/2401 supports several Pan Tilt device drivers that are selected from the *Pan Tilt Settings* page of the *Administration Tools*. Please see www.axis.com for a complete list of supported devices.

The diagram below illustrates how the AXIS 2400/2401 connects to your workstation, video cameras and/or Pan Tilt device.



- $(\underline{1})\,$  A camera positioned remotely using an External Pan Tilt device.
- $(\underline{2})\,$  A PTZ-supported camera is connected directly to the COM port.

#### **Installation Procedure**

Follow the instructions below to install a Pan/Tilt device:

- 1. Attach the Pan/Tilt device to the Pan/Tilt port of the AXIS 2400/2401 using an appropriate cable.
- 2. On the AXIS 2400/2401 Home Page, click Admin and provide your Admin password.
- 3. Click the Pan/Tilt icon for the port you are using.
- 4. Select the driver that corresponds to your Pan/Tilt device from the drop-down list. Click **Save driver.**
- Notes:
- It is also possible to connect a Pan Tilt device via the RS-485 port. See *Appendix G The I/O Terminal Block* for details
  - Advanced users and application developers can also use the Axis Application Programming Interface and HTTP specification for generic control of pan tilt devices using CGI parameters or a TCP/IP client. Please refer to the Axis Website for further information.

# Appendix G - The I/O Terminal Block

Typically used in association with programming scripts for developing applications for motion detection, event triggering, time lapse recording, alarm

notification via e-mail, picture storage to FTP locations and a variety of other functions; the 16-pin I/O Terminal Block is located on the rear panel and provides the interface to: a single relay switch output, four digital photo-coupled inputs, an RS-485 interface, and auxiliary power.

This appendix describes the pinout, interface support and the control and monitoring functions provided by this connector.

### **Connector Pinout**

The pinout for the Terminal Block *(illustrated right)* and signaling details for each pin is fully described in the table below:

Pin	Function	Description
1	Auxiliary AC Power Input	Electrically connected in parallel with PS-D power connector, pins 1 & 2
2	Auxiliary AC Power Input	provide an auxiliary connector for mains power to the unit.
3	Digital Input 3 - Photocoupler Anode (+)	Photocoupled Input 3: Electrically isolated from the chassis and connec-
4	Digital Input 3 - Photocoupler Cathode (-)	tors, this input can be supplied from an external DC voltage or the DC Power Input/Output on pins 9 and 10.
5	Digital Input 4- Photocoupler Anode (+)	Photocoupled Input 4. As above.
6	Digital Input 4 - Photocoupler Cathode (-)	
7	RS-485 - B (inverting)	Serial Port 1- RS-485. A half-duplex RS-485 interface for controlling
8	RS-485 - A (non-inverting)	auxiliary equipment. <b>Note:</b> Serial Port 1 is programmed as either RS-232 (COM1 Connector) or RS-485 (Terminal Block Connector), via the browser interface.
9	DC + Power (Input or Output)	DC Power Input or Output: Used as an input, this supplies the Axis 2400
10	DC - Power (Input or Output)	via a DC source; for example a solar panel or a battery. As an output, it can drive the photo coupler inputs or other equipment; such as an IR-sensor. The output voltage level is dependent upon the input voltage to the unit. A maximum current of 50mA can be sourced from the DC output. Pin 10 is connected to the unit chassis, and Ground on each serial port and video input. See circuit diagram (below).
11	Digital Input 1 - Photocoupler Anode (+)	Input 1 Photo coupler input. As Input 3.
12	Digital Input 1 - Photocoupler Cathode (-)	
13	Digital Input 2 - Photocoupler Anode (+)	Input 2 Photo coupler input. As Input 3.
14	Digital Input 2 - Photocoupler Cathode (-)	
15	Relay Switch	Relay switch - electrically isolated from chassis and connectors.
16	Relay Switch	

Note:

For compatible replacement connectors, contact http://www.phoenixcontact.com, quoting: MC1.5/8-ST-3.81 (art no 1803633).



### Power and Ground



### **Controlling and Monitoring**

By entering http requests in your browser's URL field, you can:

- · drive the relay output high or low
- · monitor the status of the 4 digital inputs

This requires you to have root access to the AXIS 2400/2401 and consequently, to supply a user name and password. Login as *root* and supply the root password (default = *pass*).

#### Tip!

Developers wishing to create applications incorporating sophisticated alarm conditioning using the relay output and digital inputs are encouraged to read the Camera API, HTTP-Interface Specification, available from the Axis Web at www.axis.com.

### **Relay Output**

You can use the supported relay output to directly drive a maximum load of 24V AC/DC at 100mA. By connecting additional relay circuitry, it can also drive heavier loads.

The output relay is controlled using http requests, as defined in the following examples:

Example 1: - Set output 1 ON

http://myserver/axis-cgi/io/output.cgi?action=1:/

Example 2: - Set two 300ms pulses with 500ms delay between the pulses on output 1.

http://myserver/axis-cgi/io/output.cgi?action=1:/300\500/300\

Example 3: - Wait 1 second before setting output 1 ON.

http://myserver/axis-cgi/io/output.cgi?action=1:1000/

### **Digital Inputs**

Four digital inputs, programmed using the **Application Wizard**, allow the AXIS 2400/2401 to be configured for time and alarm based image recording. For example, by connecting a motion detector to a digital input, it is a relatively simple procedure to send a single image (or video stream) to a remote imaging library each time the detector is activated.

#### **Querying the Status of Digital Inputs**

The status of the four supported digital inputs can be queried in exactly the same way as the relay output. Simply enter the following URL to query the status of the digital inputs:

Example: - Monitor data on input ports 1, 2, 3, and 4

```
http://myserver/axis-cgi/io/input.cgi?check=1,2,3,4
```

The AXIS 2400/2401 then displays the status of the inputs, as follows:

Input 1 = 0 Input 2 = 1 Input 3 = 0 Input 4 = 0

### Schematic Diagram



Example schematic diagram of the AXIS 2400/2401 Terminal Block Connector - showing possible applications.

# Produktbeschreibung

Machen Sie sich anhand der folgenden Informationen mit dem AXIS 2400/2401 vertraut, und beachten Sie insbesondere die Position der Anschlüsse und Anzeigen.

### AXIS 2400 Bedienfeld, Ansicht von vorne

#### Die Statusanzeige (Status)

Die mehrfarbige Statusanzeige gibt den Betriebsstatus des Servers wieder, wie im folgenden beschrieben:

- Grün Die Anzeige blinkt kurz und leuchtet während der Startund Selbsttestroutinen orange, anschließend deutet die grüne Anzeige auf fehlerfreien Status der Einheit hin.
- Rot Die Anzeige leuchtet nur rot, wenn ein Fehler am AXIS 2400 aufgetreten ist.
- Orange Beim Zurücksetzen auf die werkseitigen Standardeinstellungen blinkt die Anzeige orange.

#### Netzwerkanzeige (Network)

Im Anschluss an die Start- und Selbsttestroutinen blinkt die mehrfarbige Netzwerkanzeige. Die Farben haben folgende Bedeutung:

- Gelb Zeigt Aktivität in einem 10Mbit/s-Ethernet-Netzwerk an.
- Grün Zeigt Aktivität in einem 100Mbit/s Fast-Ethernet-Netzwerk an.
- Rot Zeigt fehlende physische Verbindung zum Netzwerk an.

#### DIP-Schalter

Ein für jedes unterstützte Videoausgabegerät passender Leitungsabschluss-Schalter. Werkseitig wird der Leitungsabschluss für jedes unterstützte Videoeingabegerät aktiviert, d. h. die DIP-Schalter sind nach unten gedrückt.

Wenn der AXIS 2400 parallel mit anderen Geräten angeschlossen werden soll, deaktivieren Sie den jeweiligen Eingabeabschluss, indem Sie den entsprechenden DIP-Schalter nach oben drücken (AUS). Andernfalls kann die Bildqualität beeinträchtigt werden.



Sedes unterstutzte Videoeingabegerat Wird mit einem Koaxial-BNC-Stecker abgeschlossen. Bei physischen Verbindungen mit RG59 75-Ohm-Koaxialvideokabel sollte die empfohlene Maximallänge von 250m nicht überschritten werden.

### Produktbeschreibung

### AXIS 2400/2401 Admin Manual

### AXIS 2401 Bedienfeld, Ansicht von vorne



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### AXIS 2400/2401 Bedienfeld, Ansicht der Rückseite



**Hinweis:** Das mit dem AXIS 2400/2401 ausgelieferte Netzkabel ist landesspezifisch. Bitte überprüfen Sie, ob Sie das richtige Netzkabel verwenden. Siehe unten.

# Lieferumfang

Vergleichen Sie die mit dem AXIS 2400/2401 gelieferten Komponenten mit folgender Liste:

Teil	Bezeichnung	Bestellnummer	Teil	Bezeichnung	Bestellnummer
Video-Server	AXIS 2400	0092-001-02	Netzteil (PS-D)	Europa	14233
	AXIS 2401 (NTSC)	0103-011-02		Großbritannien	14234
	AXIS 2401 (PAL)	0103-001-02		Australien	14255
Null-Modemkabel	-	16954		USA	14253
Garantiekarte	-	18489		Japan	14254
Dieses Dokument	AXIS 2400/2401 Administration Manual v2.1	19097	CD	AXIS Network Camera CD v2.0 (oder später)	-

# Installation im Netzwerk

- Quick Installation Befolgen Sie die nachfolgenden Anweisungen.
- Einfache Installation mit dem AXIS IP Installer. Lesen Sie Using the AXIS IP Installer auf Seite page 39.
- Macintosh Anwender- bitte lesen Sie Notes for Macintosh Users auf Seite page 38.



•Weisen Sie Ihrem Produkt mithilfe des für Ihr Betriebssystem geeigneten Verfahrens eine eindeutige IP-Adresse von einem Computer in Ihrem Netzwerk aus zu. Gehen Sie folgendermaßen vor:

 $\it Windows$  – Rufen Sie ein DOS-Fenster auf, und geben Sie folgende Befehle ein:

Befehlszeile ein: Syntax:

arp -s <Server-IP-Adresse> <Ethernet-Adresse> <eigene PC-IP-Adresse> ping -t <Server-IP-Adresse>

#### Beispiel:

Syntax:



arp -s <IP-Adresse> <Ethernet-Adresse> temp ping <IP-Adresse>

UNIX – Geben Sie die folgenden Befehle in die

Beispiel:

arp -s 172.21.1.200 00:40:8c:10:00:86 temp ping 172,210,10,200

**Hinweis:** Bei einigen Unix-Systemen befindet sich der arp-Befehl nicht in einem Verzeichnis des Befehlspfads.

Es werden wiederholt Meldungen vom Typ "zeitüberschreitung für Anforderung ..." im DOS-Fenster angezeigt.

Schließen Sie ein Ethernet-Kabel an Ihren AXIS 2400/01 an, und verbinden Sie es mit dem Netzwerk.





### Überprüfen und Abschließen der Installation von Ihrem Browser aus



#### Wichtig!

- Bei Lieferung ist der AXIS 2400/2401 auf offenen Zugriff eingestellt (anonyme Benutzer). Das Gerät wird mit vorkonfiguriertem Benutzernamen und Kennwort geliefert, die auf "root" und "pass" eingestellt sind. Der Benutzername muss sofort geändert werden, um nicht-autorisierten Zugriff auf Admin Tools und/oder Bilder zu verhindern, wie in den Sicherheitseinstellungen erklärt.
- Damit Bilder im Microsoft Internet Explorer aktualisiert werden, aktivieren Sie im Browser die ActiveX-Steuerung und installieren in einem einmaligen Vorgang die ActiveX-Komponente von Axis auf Ihrer Workstation. Wenn das Downloaden zusätzlicher Softwarekomponenten in Ihrer Arbeitsumgebung eingeschränkt oder unzulässig ist, können Sie Ihren AXIS 2400/2401 auch so konfigurieren, dass die Bilder mit einem Java-Applet aktualisiert werden. Weitere Informationen zu diesem Thema finden Sie in der Online-Hilfe.

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# Installation über Modem

In diesem Abschnitt wird beschrieben, wie der AXIS 2400/2401 per Nullmodem-Kabel angeschlossen wird. Für Informationen, wie das Gerät für Funktion über Modem konfiguriert wird, lesen Sie bitte den Abschnitt "Konfiguration".

### Wichtig!

- Obwohl im Folgenden die Konfiguration des AXIS 2400/2401 über ein Null-Modemkabel beschrieben wird, wird empfohlen (falls möglich), das Gerät zuerst über ein Ethernet-Netzwerk zu installieren und zu konfigurieren.
- Die Angaben und Bildschirmbeispiele dieses Abschnitts sind Windows 2000-spezifisch. Obwohl die DFÜ-Implementierung in anderen Windows-Versionen auf ähnliche Weise erfolgt, können die Anweisungen in Dialogfeldern anderer Betriebssysteme geringfügige Abweichungen aufweisen.
- Bevor Sie eine Verbindung über ein Modemkabel herstellen, müssen DFÜ-Netzwerk und TCP/IP ordnungsgemäß installiert sein. Ausführliche Informationen dazu, wie Sie dies überprüfen können, finden Sie in der Windows-Hilfe.

### Schritt A - Anschließen Ihres Computers über das Null-Modemkabel



### Schritt B - Erstellen einer DFÜ-Netzwerkverbindung

Führen Sie die folgenden Schritte aus, um eine DFÜ-Netzwerkverbindung zu Ihrem Gerät zu erstellen:



### AXIS 2400/2401 Admin Manual



### Überprüfen der Modemverbindung und Abschliesen der Installation

Nachdem die DFÜ-Verbindung aufgebaut wurde, können Sie die Integrität der Verbindung schnell und einfach überprüfen, indem Sie über einen Standard-Web-Browser, wie z. B. Netscape (4.x) oder Internet Explorer (4.x/5.x), auf den AXIS 2400/2401 zugreifen. Gehen Sie folgendermaßen vor:



# Werkseitige Standardeinstellungen

Unter bestimmten Umständen kann es erforderlich sein, die werkseitigen Standardeinstellungen Ihres AXIS 2400/2401 wiederherzustellen. Klicken Sie dazu auf die entsprechende Schaltfläche in den Verwaltungsprogrammen, *oder* drücken Sie die Kontroll-Taste. Die Kontrolltaste ist in das Produktgehäuse eingelassen und sitzt beim AXIS 2400 zwischen dem VIDEO 3- und VIDEO 4-Anschluss. Beim AXIS 2401 sitzt sie links vom VIDEO OUT-Anschluss.

Befolgen Sie die Anweisungen, um die werkseitigen Standardeinstellungen mithilfe der Kontroll-Taste wiederherzustellen:

- 1. Schalten Sie den AXIS 2400/2401 aus, indem Sie das Netzkabel ziehen.
- 2. Drücken Sie mit einem geeigneten spitzen Gegenstand die Kontroll-Taste und halten Sie sie gedrückt, während Sie das Netzkabel wieder einstecken.
- 3. Halten Sie die Kontroll-Taste gedrückt, bis die Statusanzeige *gelb* leuchtet (dies kann bis zu 15 Sekunden dauern). Lassen Sie die Kontroll-Taste los. Die Statusanzeige leuchtet nach max. 1 Minute *grün*, und im AXIS 2400/2401 sind jetzt wieder die werkseitigen Standardeinstellungen geladen.

#### **Hinweis:** Beim Wiederherstellen der ursprünglichen Standardeinstellungen werden <u>alle</u> Parameter, inklusive IP-Adresse, zurückgesetzt.

# Description du produit

Lisez les informations ci-dessous pour vous familiariser avec le serveur AXIS 2400/2401, en portant particulièrement attention à l'emplacement des connecteurs et des voyants.

### Panneau avant du serveur AXIS 2400

#### • Voyant d'état

Le voyant d'état multicolore définit l'état opérationnel du serveur, comme cela est décrit ci-dessous :

- vert le voyant clignote brièvement et s'affiche momentanément en orange pendant les sous-programmes de mise en route et d'auto-test ; il doit ensuite normalement s'afficher en vert pour indiquer un état d'unité correct.
- rouge le voyant ne s'affiche en rouge qu'en cas de problème du serveur AXIS 2400
- orange clignote avec une couleur orangée lors de la réinitialisation du serveur aux paramètres d'usine par défaut.

#### • Voyant réseau

Après exécution des sousprogrammes de mise en route et d'auto-test, le voyant réseau multicolore clignote de manière indépendante, comme cela est indiqué ci-dessous :

- jaune indique une activité réseau sur un réseau Ethernet 10 Mbit/s
- vert indique une activité réseau sur un réseau Fast Ethernet 100 Mbit/s
- rouge indique l'absence de connexion physique avec le réseau.

#### • Commutateurs DIP

Un commutateur de terminaison de ligne correspondant pour chacune des sorties vidéo supportées. Toutes les unités sont fournies avec la terminaison de ligne activée pour chaque entrée vidéo supportée, c'est-à-dire avec les commutateurs DIP en position basse.

Si le serveur AXIS 2400 doit être connecté en parallèle avec un autre équipement, désactivez la terminaison d'entrée en plaçant le commutateur DIP correspondant en position haute (OFF). Le non respect de cette consigne peut entraîner une dégradation de la qualité de l'image.



#### Voyant d'alimentation

Il est normalement allumé lorsque le système est sous tension. S'il est éteint ou s'il clignote, il signale une défaillance de la source d'alimentation externe du serveur AXIS 2400.

#### Numéro de série 🖕

Situé sur l'étiquette que vous trouverez sous le serveur AXIS 2400, le numéro de série est identique à l'adresse Ethernet de l'unité.

#### Bouton Control

Ce bouton est placé en retrait dans le boîtier du produit. En vous aidant d'un objet pointu adéquat, vous pouvez appuyer sur ce bouton pour restaurer les paramètres d'usine par défaut, comme cela est décrit dans la section *Des paramètres d'usine par défaut*, à la page 75.

#### Entrées vidéo

Prend en charge simultanément jusqu'à 4 sources vidéo distinctes (VIDEO 1 - VIDEO 4). Chaque entrée vidéo supportée est terminée à l'aide d'un connecteur coax/BNC. La longueur maximale conseillée pour des connexions physiques effectuées avec du câble vidéo coax RG59, 75 Ohms, est de 250 mètres.

### Panneau avant du serveur AXIS 2401

#### • Voyant d'état

Le voyant d'état multicolore définit l'état opérationnel du serveur, comme cela est décrit ci-dessous :

- vert le voyant clignote brièvement et s'affiche momentanément en orange pendant les sous-programmes de mise en route et d'auto-test ; il doit ensuite normalement s'afficher en vert pour indiguer un état d'unité correct.
- rouge le voyant ne s'affiche en rouge qu'en cas de problème du serveur AXIS 2401.
- orange clignote avec une couleur orangée lors de la réinitialisation du serveur aux paramètres d'usine par défaut.

#### Voyant réseau

Après exécution des sousprogrammes de mise en route et d'auto-test, le voyant réseau multicolore clignote de manière indépendante, comme cela est indiqué ci-dessous :

- jaune indique une activité réseau sur un réseau Ethernet 10 Mbit/s
- vert indique une activité réseau sur un réseau Fast Ethernet 100 Mbit/s
- rouge indique l'absence de connexion physique avec le réseau.

#### Commutateur DIP

Terminaison de ligne simple pour la sortie vidéo supportée. Toutes les unités sont fournies avec la terminaison de ligne activée, c'est-à-dire avec le commutateur DIP en position basse.

Si le serveur AXIS 2401 doit être connecté en parallèle avec un autre équipement, désactivez la terminaison d'entrée en plaçant le commutateur DIP correspondant en position haute (OFF). Le non respect de cette consigne peut entraîner une dégradation de la qualité de l'image.



### Panneau arrière du serveur AXIS 2400/2401

Connecteur d'alimentation
 Une fiche monojack (PS-D) pour la
 connexion de l'alimentation du
 serveur AXIS 2400/2401.
 Le connecteur de bornier fournit un
 point de connexion auxiliaire pour
 l'alimentation secteur ou en courant
 continu de l'unité.

#### Bornier d'E/S

Bornier d'E/S Le connecteur de bornier d'E/S est situé entre les deux ports série sur le panneau arrière. Il fournit l'interface physique vers une sortie de commutateur à relais, quatre entrées numériques à couplage optique et une interface RS-485. Utilisez ce connecteur pour transmettre des données sur des lignes de communication multipoints, des dispositifs de tourelle universelle RS-485 ainsi que le déclenchement externe – généralement associé aux équipements de télévision en circuit fermé. Le connecteur peut également être utilisé comme point de connexion pour une alimentation en courant continu de l'unité.



#### Connecteur série RS-232

Deux connecteurs sub-D 9 broches fournissant une connexion série RS-232, dont l'un (COM1) est multiplexé avec le port RS-485 via le connecteur de bornier. Utilisé généralement pour l'interface le vers un dispositif de tourelle universelle. Le COM2 peut aussi être utilisé pour connecter un module audio AXIS 2191.

#### Connecteur réseau

Le serveur AXIS 2400/2401 est conçu pour les réseaux Ethernet 10 Mbit/s et Fast Ethernet 100 Mbit/s et se connecte au réseau à l'aide d'un connecteur RJ-45 standard. Compatible NWAY, le serveur AXIS 2400/2401 détecte la vitesse du segment de réseau local et adapte la vitesse des communications de données en conséquence (entre 10 Mbit/s et 100 Mbit/s).

**Remarque:** Le bloc d'alimentation fourni avec votre serveur AXIS 2400/2401 est propre à chaque pays. Assurez-vous que le type d'alimentation que vous utilisez est correct. Reportez-vous à la Liste du matériel.

# Liste du matériel

Vérifiez les éléments fournis avec votre AXIS 2400/2401 par rapport à la liste suivante:

Elément	Titre/Modèles	Références	Elément	Titre/Modèles	Références
Serveur vidéo	AXIS 2400	0092-001-02	PSU (PS-D)	Europe	14233
	AXIS 2401 (NTSC)	0103-011-02		Royaume-Uni	14234
	AXIS 2401 (PAL)	0103-001-02		Australie	14255
Câble Null Modem	-	16954		Etats-Unis	14253
Garantie	-	18640		Japon	14254
Support disque	AXIS Network Camera CD v2.0 (ou suivante)	-	Ce document	AXIS 2400/2401 Admin- istration Manual v2.1	19097

# Installation sur un réseau

Utilisez le guide ci-dessous pour installer rapidement votre serveur AXIS 2400/01 dans un réseau Ethernet:



• En utilisant une méthode appropriée pour votre système d'exploitation, attribuez à votre produit une adresse IP unique à partir d'un ordinateur de votre réseau :

Windows uniquement - Ouvrez une fenêtre DOS et saisissez les commandes	UNIX uniquement - Saisissez les commandes
suivantes :	suivantes sur la ligne de commande :
Syntaxe:	Syntaxe:
arp -s <adresse du="" ip="" serveur=""> <adresse ethernet=""> <adresse de="" ip="" mon="" pc=""></adresse></adresse></adresse>	arp -s <adresse ip=""> <adresse ethernet=""> temp</adresse></adresse>
ping -t <adresse du="" ip="" serveur=""></adresse>	ping <adresse ip=""></adresse>
Exemple:	Exemple:
arp -s 172.21.1.200 00-40-8c-10-00-86 172.21.1.193	arp -s 172.21.1.200 00:40:8c:10:00:86 temp
ping -t 172.21.1.200	ping 172.21.1.200

**Remarque:** Sous certains systèmes Unix, la commande arp peut être située dans un répertoire qui n'est pas dans le chemin des commandes.

Vous voyez maintenant apparaître des messages 'Request timed out ...' de manière répétée dans la fenêtre DOS.



### AXIS 2400/2401 Admin Manual



### Vérification et fin d'installation à partir de votre navigateur



#### Important!

- A la livraison, l'AXIS 2400/2401 est configuré en accès libre (utilisateurs anonymes). L'unité est livrée avec un nom et mot de passe d'administrateur préconfigurés, definis respectivement par root et pass. Le mot de passe de l'administrateur doit être modifié immédiatement pour éviter des accès nonautorisés aux outils d'administration et/ou aux images, comme défini dans les paramètres e sécurité.
- Pour permettre la mise à jour des images dans Microsoft Internet Explorer, paramétrez votre navigateur de manière à autoriser les contrôles ActiveX et installez un composant ActiveX Axis sur votre station de travail (l'installation ne doit être effectuée qu'une seule fois). Cependant, si votre environnement de travail limite ou interdit le téléchargement de composants logiciels supplémentaires, vous pouvez aussi configurer votre serveur AXIS 2400/2401 de sorte qu'il utilise un applet Java pour la mise à jour des images. Pour plus d'informations sur ce sujet, reportez-vous à l'aide enligne.

# Installation à l'aide d'un modem

Les informations de cette section expliquent comment connecter le serveur AXIS 2400/2401 à l'aide d'un câble "null-modem". Pour plus d'informations, voir *Modem Settings* à la page 26.

#### Important!

- Bien que les instructions de configuration du serveur AXIS 2400/2401 à l'aide d'un câble null modem soient fournies ci-dessous, nous vous conseillons, dans la mesure du possible, d'installer et de configurer initialement l'unité par l'intermédiaire d'un réseau Ethernet.
- Les informations et exemples d'écran présentés dans cette section sont spécifiques à Windows 2000. Bien que les
  mises en oeuvre de l'accès à distance soient similaires dans les autres versions de Windows, de légères différences dans
  les boites de dialogues peuvent survenir dans les autres systèmes d'exploitation. Reportez-vous à la documentation de
  votre système pour plus d'informations sur la création d'une connexion d'accès réseau à distance par modem si vous
  utilisez un autre système d'exploitation.
- L'Accès réseau à distance Windows et TCP/IP doivent être correctement installés avant de connecter les câbles du modem. Le cas échéant, vérifiez votre installation en vous reportant aux instructions fournies dans l'aide de Windows.

### Etape A - Connexion à l'aide du câble "Null Modem"


## Etape B - Création d'une connexion d'accès réseau à distance

Suivez les étapes ci-dessous pour créer une connexion d'accès réseau à distance dédiée pour votre produit:

1 Cliquez le bouton Démarrer, Paramètres, Connexions rèseau et accès à distance, et enfin, Nouvelle Connexion. Cliquez sur Suivant> lorsque l'assistant démarre. 1 Anno 17 has Documents Tiper Office Decisions Minister Include Male Res Co. That i car Ritert | So El 10 Notwark Convection Type You can close the type of refract, consection you r your refractly configuration and your refracting reads IT During to growth network. In LA ISSNE Connect wang me phone ine Biel up in the Inicard Occhez Connexion à un réseau Privé. dame or TAL ROOM of he a payment science, through the h Cliquez sur Suivant>. ALC: NO. OF optic Research, AVER 1995 Accept incoming convertings evened directly in another computer ches | Det | Louis Pharm Number to Dial A You must greatly the phone mustake of the comparts or ne all pray what he ing in Practice of Spin the phone markes of the comp man comparise to determine a formation **3**Un numéro de téléphone est obligatoire , mais il ne sera pas utilisé. Entrez simplement un numéro - 139 fictif. Cliquez sur Suivant>. C protecte Completing the Network Connection (Bad | Dec | Love Wizard the many goal and for use for the contr in and spectra distribution intrust and Diskup Connections folder, clicit loads this connection in the therward, and Bath-up 3 Donnez un nom à la connexion Conventions index, select 8, plick File, and then o (les exemples qui suivent utilisent le nom Axis). Add a granted to be decided Cant Fint Long



## Vérification et fin d'installation de la connexion modem

Après avoir lancé votre connexion d'accès à distance, comme cela est décrit ci-dessus, vous pouvez rapidement vérifier l'intégrité de la connexion en accédant à votre serveur AXIS 2400/2401 à partir d'un navigateur Web standard, tel que Netscape (4.x) ou Internet Explorer (4.x/5.x):



# Des paramètres d'usine par défaut

Dans certaines circonstances, il peut être nécessaire de restaurer les paramètres par défaut (**Factory Default**) de votre serveur AXIS 2400/2401. Pour cela, cliquez sur le bouton approprié dans la fenêtre **Administration Tools**, *ou* appuyez sur le bouton **Control**. Le bouton de contrôle est situé à l'intérieur du boitier du produit; entre les connecteurs VIDEO 3 et VIDEO 4 sur l'AXIS 2400, et à gauche du connecteur VIDEO OUT sur l'AXIS 2401.

Suivez les instructions ci-dessous pour restaurer les valeurs d'usine par défaut des paramètres du produit, en utilisant le bouton Control:

- 1. Mettez le serveur AXIS 2400/2401 hors tension en débranchant le cordon d'alimentation.
- 2. Tout en appuyant sur le bouton Control, reconnectez le cordon d'alimentation secteur.
- Continuez à maintenir le bouton Control enfoncé jusqu'à ce que le voyant d'état s'affiche en *jaune* (notez que cela peut demander jusqu'à 15 secondes), puis relâchez le bouton. Lorsque le voyant d'état s'affiche en *vert* (ce qui peut prendre une minute) l'AXIS 2400/2401 aura alors restauré les paramètres d'usine.
- **Remarque:** La restauration des paramètres d'usine par defaut réinitialise <u>tous</u> les paramètres, adresse internet incluses.

# Descripción del producto

Lea la información siguiente para familiarizarse con el AXIS 2400/2401, haciendo especial atención en el lugar en el que están situados los conectores e indicadores.

## AXIS 2400 Panel frontal

#### - Indicador de estado

El indicador de estado multicolor define el estado operativo del servidor, tal y como se describe a continuación:

- verde el indicador destella brevemente y aparece momentáneamente en naranja durante las rutinas de inicio y autoevaluación; el indicador aparece luego en verde para indicar un estado de unidad correcto.
- rojo el indicador aparecerá en rojo sólo si se ha producido un problema con la AXIS 2400.
- naranja destella en naranja cuando se vuelven a configurar los parámetros de fábrica por defecto.

#### Indicador de red

Después de completar las rutinas de inicio y autoevaluación, el indicador de red multicolor destella independientemente, de la forma siguiente:

- amarillo indica la actividad de red en una red Ethernet de 10Mbps
- verde indica la actividad de red en una red Fast Ethernet de 100Mbps
- rojo indica que no hay conexión física con la red.

#### •Clavijas DIP

Una clavija de terminación de línea correspondiente para cada una de las salidas de video soportadas. Todas las unidades se ofrecen con una terminación de línea para cada entrada de video soportada; es decir, con las clavijas DIP en la posición hacia abajo.

Si la AXIS 2400 se conecta en paralelo con otro equipo, tiene que deshabilitar la terminación de entrada girando la clavija DIP correspondiente en la posición hacia arriba (OFF). No hacer esto puede deteriorar la calidad de imagen.



#### Indicador de corriente

El indicador de corriente está normalmente encendido cuando se aplica corriente. Si no está encendido, o destella, hay un problema con la fuente de energía externa de la AXIS 2400.

#### Número de serie

Situado en la etiqueta de debajo de la AXIS 2400/2401, el número de serie es idéntico al de la dirección Ethernet de la unidad. Este botón está incorporado en la caja del producto. Con un objeto puntiagudo adecuado, pulse este botón para recuperar los parámetros de fábrica por defecto, tal y como se describe en *Incluir los parámetros por defecto*, on page 85.

#### Entrada de video

Capacidad para 4 entradas de video separadas (VIDEO 1- VIDEO 4) simultáneamente.

Cada entrada de video soportado se termina usando un conector coaxial/BNC. Las conexiones físicas que se hacen usando cable coaxial de video RG59, 75 Ohm, tienen una longitud máxima recomendada de 250 metros.

## AXIS 2401 Panel frontal

#### Indicador de estado

El indicador de estado multicolor define el estado operativo del servidor, tal y como se describe a continuación:

- verde el indicador destella brevemente y aparece momentáneamente en naranja durante las rutinas de inicio y autoevaluación; el indicador aparece luego en verde para indicar un estado de unidad correcto.
- rojo el indicador aparecerá en rojo sólo si se ha producido un problema con la AXIS 2401.
- naranja destella en naranja cuando se vuelven a configurar los parámetros de fábrica por defecto.

#### Indicador de red

Después de completar las rutinas de inicio y autoevaluación, el indicador de red multicolor destella independientemente, de la forma siguiente:

- amarillo indica la actividad de red en una red Ethernet de 10Mbps
- verde indica la actividad de red en una red Fast Ethernet de 100Mbps
- rojo indica que no hay conexión física con la red.

#### Clavija DIP

Una terminación de línea única para la salida de video soportada. Las unidades se ofrecen con una terminación de línea habilitada; es decir, con una clavija DIP establecida en la posición hacia abajo.

Si la AXIS 2401 se conecta en paralelo con otro equipo, tiene que deshabilitar la terminación de entrada girando la clavija DIP correspondiente en la posición hacia arriba (OFF). No hacer esto puede deteriorar la calidad de imagen.



## AXIS 2400/2401 Panel posterior

#### Conector de fuente de alimentación

Un jack (PS-D) para conexión de la fuente de alimentación de AXIS 2400/2401 El conector del bloque terminal le proporciona un punto de conexión auxiliar para la fuente AC o DC a la unidad.

#### Bloque terminal I/O

Bloque terminal I/O El conector del bloque terminal I/O está situado entre los dos puertos de serie en el panel posterior y proporciona la interfaz física a una salida de clavija relé, cuatro entradas de imagen acopladas y una interfaz RS-485. Utilice este conector para transmitir datos por líneas de comunicación multiterminales, dispositivos RS-485 Pan Tilt y activación externa normalmente asociada con equipo CCTV. El conector puede usarse como un punto de conexión alternativo para fuente DC a la unidad.



#### Conector de serie RS-232

Dos conectores D-sub de 9 pins para conexiones en serie de tipo RS-232. Normalmente utilizadas para conectar dispositivos Pan/Tilt. COM1 está multiplexado con el puerto RS-485 a través del conector del bloque terminal. COM2 puede utilizarse para conectar el módulo de audio AXIS 2191.

#### Conector de red

La AXIS 2400/2401 soporta redes Ethernet de 10 Mbps y Fast Ethernet de 100 Mbps y se conecta a la red a través de un cable de par trenzado de categoría 5 (10baseT y 100baseTX) con conector estándar RJ45. La AXIS 2400/2401 detecta automáticamente la velocidad de la red y varía la velocidad de comunicación de datos en función de esto (entre 10 Mbps y 100 Mbps).

# **Nota:** La fuente de alimentación que se ofrece con su AXIS 2400/2401 depende del país. Por favor, compruebe que el tipo de fuente de alimentación que utiliza es correcta. Vea abajo.

## Inventario de hardware

Compruebe los elementos que se ofrecen con la AXIS 2400/2401 teniendo en cuenta la lista siguiente:

Elemento	Título/Variantes	Referencias	Elemento	Título/Variantes	Referencias
Servidor de video	AXIS 2400	0092-001-02	PSU (PS-D)	Europa	14233
	AXIS 2401 (NTSC)	0103-011-02		R.U.	14234
	AXIS 2401 (PAL)	0103-001-02		Australia	14255
Cable de módem nulo	-	16954		EE.UU.	14253
Documento de garantía	-	18640		Japón	14254
Disco Media	AXIS Network Camera CD v2.0 (o posteriores)	-	Este documento	AXIS 2400/2401 Administration Manual v2.1	19097

# Instalar en una red

- Instalación rápida Siga las instrucciones debajo para instalar la AXIS 2400/01 en una red Ethernet.
- Instalación sencilla Utilize AXIS IP Installer. Consulte Using the AXIS IP Installer en la página page 39.
- Si Usted utiliza Macintosh Consulte Notes for Macintosh Users en la página page 38.



• Utilice un método adecuado para su sistema operativo, asignando a su producto una dirección IP única desde un ordenador a su red, de la forma siguiente:

Sólo Windows - Inicie una ventana de DOS y teclee estos comandos: Sintaxis:	<i>Sólo UNIX</i> - Teclee estos comandos: Sintaxis:
arp -s <dirección ip="" servidor=""> <dirección ethernet=""> <mi de="" dirección="" ip="" pc=""> ping -t <dirección ip="" servidor=""></dirección></mi></dirección></dirección>	arp -s <dirección ip=""> <dirección ethernet=""> temp ping <dirección ip=""></dirección></dirección></dirección>
Ejemplo:	Ejemplo:

arp -s 172.21.1.200 00-40-8c-10-00-86 172.21.1.193 ping -t 172.21.1.200

arp -s 172.21.1.200 00:40:8c:10:00:86 temp ping 172.21.1.200

**Nota:** En algunos sistemas Unix, el comando arp puede situarse en un directorio que no está en la ruta comando.

Ahora ve mensajes de 'Tiempo de espera agotado para esta solicitud' que vuelven a aparecer repetidamente en la ventana de DOS.

Ocnecte un cable Ethernet a su AXIS 2400/2401 y conéctela a la red.



Español



## Verificando y completando la instalación desde su buscador web



### ilmportante!

- Para su venta AXIS 2400/2401 esta configurada para ser públicamente accedida (usando 'anony-mous'). La unidad también esta configurada para poder acceder a ella como Administrador, usando el nombre de usuario y la contraseña 'root' y 'pass' respectivamente. La contraseña del Administrador debe de ser cambiada inmediatamente para prevenir el acceso sin autorización a la administración y a las imágenes. Luego de hacerlo, cierre y vuelva a abrir su navegador para asegurar que los nuevos parámetros han sido registrados.
- Para permitir la actualización de imágenes en Microsoft Internet Explorer, configure el buscador para
  activar los controles ActiveX y hacer una única instalación del componente Axis' ActiveX en su estación de trabajo. Sin embargo, si su entorno de trabajo restringe o prohíbe la descarga de componentes de software adicionales, puede configurar alternativamente su AXIS 2400/2401para utilizar
  una applet de Java para actualizar las imágenes. Para más información, consulte la ayuda en línea.

# Instalar a partir de un módem

Esta sección describe cómo conectar la AXIS 2400/2401 a un módem para transmitir imágenes a través de una conexión telefónica estándar.

### ilmportante!

- Aunque las instrucciones para configurar la AXIS 2400/2401 usando un cable de módem nulo aparecen a continuación, se recomienda que (si es posible) la unidad se instale y configure inicialmente sobre una red Ethernet.
- La información y los ejemplos de pantalla descritos en esta sección son específicos para Windows 2000. Aunque el
  procedimiento para otras versiones Windows es similar, los cuadros de diálogo de otros sistemas operativos pueden
  presentar pequeñas diferencias. Si está usando otro sistema operativo, consulte la documentación del sistema para
  más información acerca de cómo crear una conexión a través de módem.
- El acceso telefónico a redes y TCP/IP de Windows deben estar instalados correctamente antes de conectar el módem. En la Ayuda de Windows aparece información detallada acerca de cómo comprobar esto.

## Paso A - Conectar su ordenador usando el Cable de módem nulo



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## Paso B - Crear un acceso telefónico a redes

Siga los siguientes pasos para crear un acceso directo a redes dedicado a la AXIS 2400/2401:





## Verificar la conexión de módem y completar la instalación

Habiendo iniciado la conexión con marcación directa tal como se describe arriba, puede verificar rápidamente la integridad de la conexión accediendo a la AXIS 2400/01 desde un buscador de web estándar, como Netscape o Internet Explorer de la siguiente forma:



# Incluir los parámetros por defecto

En algunas circunstancias, puede ser necesario volver a incluir los parámetros **de fábrica por defecto** para su AXIS 2400/01. Esto se realiza haciendo clic en el botón adecuado en **Herramientas de administración** *o* pulsando el **botón Control**.

El botón Control se encuentra en el interior del producto entre las entradas de video VIDEO 3 y VIDEO 4 en la AXIS 2400, y a la izquierda de VIDEO OUT en la AXIS 2401.

Siga las siguientes instrucciones para volver a incluir los parámetros del producto de fábrica por defecto utilizando el botón Control:

- 1. Apague el AXIS 2400/2401 desconectando el cable de la corriente.
- 2. Con un objeto convenientemente agudo, pulse y mantenga apretado el botón "Control" y vuelva a conectar el cable de la corriente
- 3. Siga manteniendo el botón "Control" apretado hasta que el indicador de estado luce amarillo (tenga en cuenta que puede tomar 15 segundos), luego deje de apretar el botón "Control". El indicador de estado aparece en verde después de máximo 1 minuto y su AXIS 2400/2401 se reinicia ahora con las configuraciones originales de la fábrica.

Nota:

La reinstalación de los parámetros originales de la fabrica causara a todos los parámetros ser reajustados, incluyendo la dirección IP. 85

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